



BID BULLETIN NO. 1

BIDDING FOR THE PROCUREMENT OF ONE (1) LOT KEY VAULT

In accordance with Republic Act 9184, this bid bulletin is hereby issued amending and/or to clarify the following provisions of the Philippine Bidding Documents on the *Bidding for the Procurement of One (1) Lot Key Vault (ITB No. KEYV2 2018-003-IT)*, viz:

PROVISIONS/QUERIES	AMENDMENT / CLARIFICATION
<p>Page 27. Section III. Bid Data Sheet</p> <p>ITB Clause 5.4</p> <p>The Bidder must have completed, within the period specified in the Invitation to Bid and ITB Clause 12.1(a)(ii), a single contract that is similar to this Project, equivalent to at least fifty percent (50%) of the ABC.</p> <p>For this purpose, similar contracts shall refer to <u>Key Vault</u>.</p> <p>The bidder inquired the following:</p> <ol style="list-style-type: none"> 1. The bidder requested PHIC to consider delivery of any database security software as a similar contract? 2. Are Security Consulting Services project considered as a similar contract? 3. Or any information solution with software and services? 4. Are any Disaster Recovery projects can also be considered as similar contract? <p>ITB Clause 12.1 (a) (ii)</p> <p>The bidder's SLCC similar to the contract to be bid should have been completed within <u>October 1, 2016- September 30, 2018</u> prior to the deadline for the submission and receipt of bids.</p> <ol style="list-style-type: none"> 5. The bidder requested to extend the period from two (2) years to three (3) years to five (5) years for the SLCC 	<p>ITB Clause 5.4</p> <p>The Bidder must have completed, within the period specified in the Invitation to Bid and ITB Clause 12.1(a)(ii), a single contract that is similar to this Project, equivalent to at least fifty percent (50%) of the ABC.</p> <p>For this purpose, similar contracts shall refer to <u>Key Vault or IT Security System project</u>.</p> <p>1-4. Definition of the Single Largest Completed Contract (SLCC) is expanded to IT Security System project.</p> <p>ITB Clause 12.1 (a) (ii)</p> <p>The bidder's SLCC similar to the contract to be bid should have been completed within <u>October 1, 2013- September 30, 2018</u> prior to the deadline for the submission and receipt of bids.</p> <ol style="list-style-type: none"> 5. Yes, the validity of the SLCC is extended to five (5) years.

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 Kalusugan natin **EDUKADO**

<p>Page 44. Section VII Technical Specifications</p> <p>Under DELIVERABLES</p> <p><i>Item no. 2 Must be able to support a Hybrid cloud/on premise deployment for Encryption Key Management.</i></p> <p>Inquiry/Clarifications from the bidders:</p> <p>6. Please identify cloud provider and its corresponding OS and DB versions to be managed by Key vault.</p> <p>7. What are the Database versions or if there is Java version of each end points to be managed by Key vault?</p> <p><i>Item no.3 Solution must be able to manage Transparent Data Encryption (TDE) master encryption keys, Oracle Wallets, Java Keystores and credential files such as files containing Secure Shell (SSH) keys, and Kerberos keytab files, manage MySQL TDE master encryption key and ASM Cluster File System (ACFS) master file encryption keys.</i></p> <p>8. Have we implemented TDE on the databases that have sensitive information and Personally identifiable information (PII)? Since the scope of work will just include the database with existing TDE as its pre-requisite.</p> <p><i>Item no. 4 Centrally managed keys with policy application at set of end-points that is suitable for Oracle RAC.</i></p> <p>9. Would you need assistance on policy creation for the following:</p> <ul style="list-style-type: none"> • Key Protection/Management • Wallet Password Management / Key rotation • Wallet backup • Administration and Governance of key vault • Integration with existing security solutions? 	<p>6. Cloud provider is Azure Cloud and OS Version is Oracle Linux Server release 7.</p> <p>7. Oracle Linux Server release 7, Oracle Solaris 11.3 SPARC and Windows server 2012 R2 Standard.</p> <p>8. Yes, PHIC have implemented TDE.</p> <p>9. Yes</p>
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<p><i>Item No. 5 Central Key Management solution should be able to scale to hold hundreds of keys, certificates and SSH credentials.</i></p> <p>10. Can you provide an example of management reports needed to be produced from the Key Vault?</p> <p>11. Does Key Vault need to support PHIC or 3rd Party certificates?</p>	<p>10. Examples of reports include but are not limited to the following:</p> <ol style="list-style-type: none"> Report on Access to Keys Status Updates & System Activities Expiration of Password <p>11. Yes.</p>
<p><i>Item no. 6 Solution must be able to be deployed with High Availability.</i></p> <p>12. Do we need to propose a high-availability setup (Production and Standby) for the key vault or is it optional?</p>	<p>12. Yes, as stated in Section VII. Technical Specifications 1. Deliverables 6. Solution must be able to be deployed with High Availability.</p>
<p><i>Item No. 7 Solution should have the capabilities for manual or automated backup through the User Interface (UI). Backups should be encrypted and be able to move to a secure location.</i></p> <p>13. Is backup implementation part of the scope?</p>	<p>13. Yes, as stated in Section VII. Technical Specifications 1. Deliverables 7. Solution should have the capabilities for manual or automated backup through the User Interface (UI). Backups should be encrypted and be able to move to a secure location</p>
<p><i>Item No. 8 Administration of the solution should be through a secure connection – from which endpoints can be enrolled, provide access reports, perform key rotation, provide access for system upgrades and provide hardware equipment to monitor the solution.</i></p> <p>14. Will they be allowed to use standard/specific ports to enable the secure setup?</p> <p>15. Do the endpoints reside in the same private LAN/subnet?</p> <p>16. What are the minimum specifications expected from the hardware equipment to monitor the solution? How many hardware are needed?</p>	<p>14. Yes</p> <p>15. Different subnets</p> <p>16. The proponent/winning bidder may determine the required technical specifications of the hardware to monitor the solution. At least two (2) portable monitoring equipment are needed.</p>

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<p>Page 45. Section VII Technical Specifications</p> <p>Under DELIVERABLES</p> <p><i>Item No. 12 Solution should have the option to be installed on Windows and Solaris.</i></p> <p>17. What is the Operating System Platform and Version for all the target endpoints?</p> <p><i>Item No. 16 Must demonstrate one-time endpoint enrolment.</i></p> <p>18. Identify the number of endpoints to be enrolled onto the key vault.</p> <p>Under INSTALLATION AND TESTING</p> <p>Item No. 3</p> <p><i>3. The vendor must ensure that the proposed solution will be compatible with the existing equipment and software of PhilHealth.</i></p> <p>19. The bidder asked what particular software and existing equipment these are so they can prepare technical components and costs.</p>	<p>17. Oracle Linux Server release 7, Oracle Solaris 11.3 SPARC and Windows server 2012 R2 Standard.</p> <p>18. Minimum of 10 endpoints</p> <p>19. Existing servers are Virtual Servers on VMware virtualization and Oracle VM on SPARC. Database Management Software are Oracle DB, MS SQL, and MySQL.</p>
<p>Page 46 Section VII Technical Specifications</p> <p>Under AFTER-SALES MAINTENANCE</p> <p><i>Item No. 5 During the warranty period, the vendor shall provide personnel experts to manage and service the Key Vault related problem(s).</i></p> <p>20. Would this be on-call/per support basis or on-site?</p> <p><i>Item No. 6 The winning proponent must provide a service manager who will be PhilHealth's on-going contact to assist with urgent issues and provide expert guidance designed to elevate security posture.</i></p> <p>21. Would PHIC require certifications to ascertain personnel as experts?</p> <p>22. Would PHIC require curriculum vitae for the personnel expert and service manager during post-qualification?</p>	<p><u>The Item Numbers 5-9 for the AFTER-SALES MAINTENANCE are amended to Item Numbers 1-5</u></p> <p>20. Both on call and on-site depending on the gravity of the issue.</p> <p>21. Yes, PHIC requires vendor to provide Oracle Security Certified Personnel.</p> <p>22. The winning bidder should present the Curriculum Vitae (CV) of the personnel experts and service manager during post-qualification.</p>

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<p>Page 47 Section VII Technical Specifications</p> <p>Under TRAINING AND TRANSFER OF TECHNOLOGY</p> <p>2. <i>The vendor must provide an in-depth technical training to provide knowledge on implementation of key vault at the product's accredited training centers/laboratory for PhilHealth's 8 systems engineer (4 ITMD and 4 InfoSec personnel).</i></p> <p>23. Are training vouchers acceptable?</p> <p>24. Can PHIC consider hand-holding during the project implementation as an alternative to the in-depth training on the implementation of the solution?</p> <p>Under DOCUMENTATION AND OTHER REQUIREMENTS</p> <p>1. <i>The proponent must provide manuals, policy write-ups, and/or other documentations of the solution to PhilHealth's System engineers.</i></p> <p>2. <i>The proponent must provide a certification that it is an authorized reseller/partner of the developer/publisher of the proposed product.</i></p> <p>3. <i>The proponent must likewise provide a certification that it is an authorized support service provider of the developer/publisher of the proposed product.</i></p>	<p>23. Training vouchers are acceptable. The bidder shall provide course outline for the training.</p> <p>24. In depth training off-shore for non-technical with hands-on exercises and hand-holding during the implementation are required.</p> <p>Clarification on these provisions:</p> <p>1. These shall be provided by the winning bidder during implementation.</p> <p>2. Certification issued by the principal shall be provided by the bidder during post-qualification.</p> <p>3. This Provision is DELETED.</p>
<p>Page 49. Section VII Technical Specifications</p> <p>Item No. DURATION OF CONTRACT</p> <p><i>The maximum duration to realize the final/customized product is one (1) year exclusive of the Warranty Period. Works commence immediately after the Notice to Proceed has been issued.</i></p> <p>25. Clarification on these provision since it is inconsistent with Item No. 3 under WARRANTY</p>	<p>25. Works commence immediately after the Notice to Proceed has been issued. Warranty shall start upon issuance of User's Acceptance.</p>

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<p>Clarification from the bidder:</p> <p><i>“We will be transferring office location this coming October 15, 2018 for expansion purposes. May we know if we need to submit additional bidding or post qualification documents for this purpose? So far, we have consulted the government agencies concerned with our legal documents and they have advised us that our existing documents are still legal and valid while we are processing change of address with these corresponding agencies.”</i></p>	<p>Kindly provide legal document that will prove that the new address is the new principal place of business of the bidder and that it has authority to conduct business in the said location which will be submitted during post-qualification.</p>
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REMINDERS:


The BAC-ITR would like to remind the Bidder/s to **double check the eligibility requirements** prior to submission of bid proposals.

The deadline for submission of bid proposals will be on **22 October 2018, 10:30 a.m.** Likewise, **Opening of Bids** will commence on the said date and time.

Those bidders who obtained the bidding documents for this project that would not submit their respective bid proposals on 22 October 2018 **must submit a letter of non-participation** stating their reasons at the Office of the Secretariat for the Bids and Awards Committees. The letter of non-participation must be submitted to SBAC on or before 10:30 a.m. of 22 October 2018.

Issued this 15th day of October 2018.

On Official Business
OIC-SVP NERISSA R. SANTIAGO
Chairperson, BAC-ITR


VP ATTY. ALFREDO B. PINEDA II
Vice-Chairperson, BAC-ITR

On Leave
OIC-SM LEILA S. TUAZON
Member, BAC-ITR


Original Signed
SM EVANGELINE F. RACELIS
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SM MARIO S. MATANGUIHAN
Member/End-user, BAC-ITR

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ATTY. ERNESTO P. BARBADO, JR.
Member, BAC-ITR

**Bid Bulletin No. 1- Bidding for the Procurement of One (1) Lot Integrated Security Suite
(ITB No. KEYV2 2018-003-IT)**