6. Medication Management

Drugs are selected and procured based on the

6.1.d

d. The formulary list is reviewed and, if needed, updated

CODE	STANDARDS	CRITERIA	HOSPITAL	PHIC	
6.1.a	6.1.a Drugs are selected and procured based on the organization's usual case mix and according to policies and procedures that are consistent with scientific evidence and government	a. Policies and procedures that define the collaborative selection of drugs, consistent with scientific evidence and	_ DOCUMENT REVIEW	_DOCUMENT REVIEW	
		government policies are present.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	
	policies.		TRACK RECORD:	TRACK RECORD:	
	ument review, check presence of se. Evidence score is either 0 or		porting achievement of the criterion. Pu	ıt a <u>v</u> mark if compliant and <u>X</u> mark if	
The evi	dence score shall serve as the pr	oof of performance score.			
Determ	ine track record score.				
Combin	e proof of performance + track	record to get criterion score.			
6.1.b	Drugs are selected and procured based on the	b. The formulary list contains all the drugs to be used by the	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW	
	organization's usual case mix and according to policies and procedures that are consistent with scientific evidence and government policies.	organization.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	
			TRACK RECORD:	TRACK RECORD:	
	ument review, check Formulary ise. Evidence score is either 0 o) showing achievement of the criterion.	Put a <u>√</u> mark if compliant and <u>X</u> mark if	
The evi	dence score shall serve as the pr	roof of performance score.			
Determ	ine track record score.				
Combin	e proof of performance + track	record to get criterion score.			
6.1.c	Drugs are selected and procured based on the organization's usual case	c. The formulary list contains alternative cost effective	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW	
	mix and according to policies and procedures that	treatment drugs. e.g. generics	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	
	are consistent with scientific evidence and government policies.		TRACK RECORD:	TRACK RECORD:	
For document review, check Formulary list (hard copy or electronic version) showing achievement of the criterion. Put a \underline{V} mark if compliant and \underline{X} mark if otherwise. Evidence score is either $\underline{0}$ or $\underline{3}$.					
The evidence score shall serve as the proof of performance score.					
Determ	ine track record score.				
Combin	Combine proof of performance + track record to get criterion score.				

_ DOCUMENT REVIEW

_ DOCUMENT REVIEW

CODE	STANDARDS	CRITERIA	HOSPITAL	PHIC
	organization's usual case mix and according to policies and procedures that are consistent with scientific evidence and government policies.	annually.		
			PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:

For document review, check Formulary List or documentation of activities showing achievement of the criterion. Put a <u>v</u> mark if compliant and <u>X</u> mark if otherwise. Evidence score is either **0** or **3**.

The evidence score shall serve as the proof of performance score.

Determine track record score.

Combine proof of performance + track record to get criterion score.

6.1.e	Drugs are selected and	e. Drugs are procured based on	_STAFF INTERVIEW	_STAFF INTERVIEW
	procured based on the organization's usual case mix and according to	the organization's formulary list.	_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
	policies and procedures that are consistent with scientific evidence and government		PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
	policies.		TRACK RECORD:	TRACK RECORD:

For staff interview, select at least THREE relevant hospital staff. Put a \underline{v} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{x} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 2
- If 1 out of 3, the evidence score will be 1
- ullet If 0 out of 3, the evidence score will be $\underline{\mathbf{0}}$

For direct observation, check for drugs listed drugs in the formulary with those available in the pharmacy. Put a \underline{V} check mark for compliance and \underline{X} mark if otherwise (at least one non-formulary drug found). Evidence score is either $\underline{0}$ or $\underline{3}$.

Combine the scores for the 2 evidences to get the proof of performance score.

Track record is n/a.

Combine proof of performance + track record to get criterion score.

The proof of performance score will serve as the criterion score.

6.1.f	Drugs are selected and	f. Drug procurement ensures a	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	procured based on the organization's usual case mix and according to policies and procedures that	reliable and constant drug supply for the organization.	_ PATIENT INTERVIEW	_ PATIENT INTERVIEW
	are consistent with scientific evidence and government		PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
	policies.		TRACK RECORD:	TRACK RECORD:

For staff interview, select at least THREE relevant hospital staff. Put a \underline{v} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{x} mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be <u>3</u>
- If 2 out of 3, the evidence score will be 2
- If 1 out of 3, the evidence score will be 1
- ullet If 0 out of 3, the evidence score will be $\underline{\mathbf{0}}$

For patient interview, select at least THREE patients. Put a \underline{V} mark for the patient who was able to confirm achievement of the criterion and \underline{X} mark if

CODE	STANDARDS	CRITERIA	HOSPITAL	PHIC

otherwise. Repeat for the 2^{nd} and 3^{rd} patients. Count the number of patients with check marks over the total number of patients interviewed. Determine evidence score:

- 3 out of 3, so the evidence score will be 3
- 2 out of 3 so the evidence score will be 2
- 1 out of 3, so the evidence score will be 1
- 0 out of 3, so the evidence score will be **0**

Combine the scores for the 2 evidences to get the proof of performance score.

The track record is n/a.

The proof of performance score will serve as the criterion score.

6.2.a	Drugs are stored safely and	a. Medications are stored	_STAFF INTERVIEW	_STAFF INTERVIEW
	securely according to technical and regulatory standards.	throughout the organization to ensure authorized access.	_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
			PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:

For staff interview, select at least THREE relevant hospital staff. Put a \underline{v} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{x} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 2
- \bullet If 1 out of 3, the evidence score will be $\underline{\textbf{1}}$
- If 0 out of 3, the evidence score will be 0

For direct observation, check for drugs listed drugs in the formulary with those available in the pharmacy. Put a \underline{V} check mark for compliance if all is present and \underline{X} mark if it at least one is missing. Evidence score is either $\underline{0}$ or $\underline{3}$.

Combine the scores for the 2 evidences to get the proof of performance score.

The track record is n/a.

The proof of performance score will serve as the criterion score.

6.2.b	Drugs are stored safely and securely according to	b. Medications are labeled and stored to minimize medication	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
	technical and regulatory standards.	errors.	_STAFF INTERVIEW	_ STAFF INTERVIEW
	Standards.		_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
			PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:

For document review, check presence of written policy and procedures supporting achievement of the criterion. Put a \underline{V} mark if compliant and \underline{X} mark if there is at least one missing. Evidence score is either \underline{O} or \underline{S} .

For staff interview, select at least THREE relevant hospital staff. Put a \underline{v} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{X} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:

- \bullet If 3 out of 3, the evidence score will be $\underline{\textbf{3}}$
- \bullet If 2 out of 3, the evidence score will be $\underline{\mathbf{2}}$
- If 1 out of 3, the evidence score will be 1
- If 0 out of 3, the evidence score will be <u>0</u>

For direct observation, check resources and conditions supporting this criterion. Put a \underline{V} check mark if compliant and \underline{X} mark if otherwise. Evidence score is either $\underline{\mathbf{0}}$ or $\underline{\mathbf{3}}$.

Combine the scores for the 3 evidences to get the proof of performance score.

CODE	STANDARDS	CRITERIA	HOSPITAL	PHIC	
Determ	ine track record score (based or	n document review).			
Combir	Combine proof of performance + track record to get criterion score.				
The pro	oof of performance score will ser	ve as the criterion score.			
6.2.c	Drugs are stored safely and	c. High risk medications are	_STAFF INTERVIEW	_ STAFF INTERVIEW	
	securely according to technical and regulatory standards.	stored to ensure controlled use.	_ DIRECT OBSERVATION	_ DIRECT OBSERVATION	
			PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	
			TRACK RECORD:	TRACK RECORD:	

For staff interview, select at least THREE relevant hospital staff (pharmacy). Put a \underline{V} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{X} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 2
- If 1 out of 3, the evidence score will be 1
- If 0 out of 3, the evidence score will be 0

For direct observation, check resources and conditions/actual staff practices supporting this criterion. Put a \underline{V} check mark if compliant and \underline{X} mark if otherwise. Evidence score is either $\underline{0}$ or $\underline{3}$.

Combine the scores for the 2 evidences to get the proof of performance score.

The track record is n/a.

The proof of performance score will serve as the criterion score.

6.2.d	Drugs are stored safely and securely according to	d. Required drug storage conditions are monitored and	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
	technical and regulatory standards.	maintained.	_STAFF INTERVIEW	_STAFF INTERVIEW
	Standards.		_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
			PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:

For document review, check presence of written policy and procedures supporting achievement of the criterion. Put a \underline{V} mark if compliant and \underline{X} mark if otherwise. Evidence score is either $\mathbf{0}$ or $\mathbf{3}$.

For staff interview, select at least THREE relevant hospital staff. Put a \underline{v} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{x} mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 2
- \bullet If 1 out of 3, the evidence score will be $\underline{\textbf{1}}$
- If 0 out of 3, the evidence score will be <u>0</u>

For direct observation, check physical resources and conditions/actual staff practices supporting achievement of this criterion. Put a \underline{V} mark if compliant and \underline{X} mark if otherwise. As this is core, the evidence score is either $\underline{\mathbf{0}}$ or $\underline{\mathbf{3}}$.

Combine the scores for the 3 evidences to get the proof of performance score.

Determine track record score (based on document review).

Combine proof of performance + track record to get criterion score.

CODE	STANDARDS	CRITERIA	HOSPITAL	PHIC		
The pro	The proof of performance score will serve as the criterion score.					
6.2.e		e. Regulated drugs are stored separately and under controlled conditions.	_ STAFF INTERVIEW _ DIRECT OBSERVATION	_ STAFF INTERVIEW _ DIRECT OBSERVATION		
			PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:		
			TRACK RECORD:	TRACK RECORD:		

For staff interview, select at least THREE relevant hospital staff (pharmacy). Put a \underline{V} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{X} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 2
- If 1 out of 3, the evidence score will be 1
- ullet If 0 out of 3, the evidence score will be $\underline{\mathbf{0}}$

For direct observation, check physical resources and conditions/actual staff practices supporting achievement of this criterion. Put a \underline{V} mark if compliant and \underline{X} mark if otherwise. Evidence score is either $\underline{\mathbf{0}}$ or $\underline{\mathbf{3}}$.

Combine the scores for the 2 evidences to get the proof of performance score.

The track record is n/a.

The proof of performance score will serve as the criterion score.

6.3.a	Drugs are dispensed in a	a. Dispensing follows	DOCUMENT REVIEW	DOCUMENT REVIEW
	standardized and systematic	professional and legal	_	_
	•			
	manner in the provider	standards.	_ STAFF INTERVIEW	_STAFF INTERVIEW
	organization.			
	organization.			
			PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:
				
1				

For document review, check presence of written policies and procedure or Hospital Pharmacy Management Manual. Put a \underline{V} mark if present and \underline{X} mark if none at all. Evidence score is either $\underline{0}$ or $\underline{3}$.

For staff interview, select at least THREE relevant hospital staff (pharmacy). Put a \underline{V} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{X} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 2
- \bullet If 1 out of 3, the evidence score will be $\underline{\mathbf{1}}$
- If 0 out of 3, the evidence score will be <u>0</u>

Combine the scores for the 2 evidences to get the proof of performance score.

Determine the track record score (based on document review).

The proof of performance score + track record score to get criterion score.

6.3.b	Drugs are dispensed in a standardized and systematic manner in the provider organization.	b. Qualified staff reviews new prescriptions or orders prior to dispensing or administration, based on the formulary.	_STAFF INTERVIEW	_STAFF INTERVIEW
			PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:

For staff interview, select at least THREE relevant hospital staff (pharmacy). Put a \underline{V} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{X} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the

CODE	STANDARDS	CRITERIA	HOSPITAL	PHIC		
total number of patients interviewed, and then get evidence score: • If 3 out of 3, the evidence score will be 3/ • If 2 out of 3, the evidence score will be 2/ • If 1 out of 3, the evidence score will be 1/ • If 0 out of 3, the evidence score will be 0/ • If						
The evi	The evidence score will serve as the proof of performance score.					
Track re	ecord is <u>n/a</u> .					
The pro	of of performance score + track	record score to get criterion score.				
6.3.c	Drugs are dispensed in a standardized and systematic manner in the provider organization.	c. Review of new orders or prescriptions cover: • Correctness of dosage, route	_STAFF INTERVIEW	_STAFF INTERVIEW		
	G	and frequency • Possible therapeutic	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:		
		duplication.	TRACK RECORD:	TRACK RECORD:		
achieve total nu If 3 ou If 2 ou If 1 ou If 0 ou The evic	For staff interview, select at least THREE relevant hospital staff (pharmacy). Put a <u>v</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2 nd and 3 rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score: • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> The evidence score will serve as the proof of performance score. Track record is <u>n/a</u> . The proof of performance score + track record score to get criterion score.					
6.3.d	Drugs are dispensed in a standardized and systematic manner in the provider	d. A process to contact the prescriber for any questions is in place.	_ STAFF INTERVIEW	_ STAFF INTERVIEW		
	organization.		PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:		
			TRACK RECORD:	TRACK RECORD:		
For staff interview, select at least THREE relevant hospital staff. Put a <u>v</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>v</u> mark if otherwise. Repeat the process for the 2 nd and 3 rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score: • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> The evidence score will serve as the proof of performance score.						
Track record is <u>n/a</u> .						
The pro	of of performance score + track	record score to get criterion score.				
6.4.a	Drugs are prepared according to technical and professional standards of practice.	Drug preparation complies with drug-specific pharmacologic requirements.	_STAFF INTERVIEW	_ STAFF INTERVIEW		
			PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:		

CODE	STANDARDS	CRITERIA	HOSPITAL	PHIC
CODE	JIANDANDS	CHITEMA		· ·
			TRACK RECORD:	TRACK RECORD:
achiever total nui • If 3 ou • If 2 ou • If 1 ou • If 0 ou The evid	ment of the criterion) and X may mber of patients interviewed, at of 3, the evidence score will but of 3, the evidence score will be dence score will serve as the procord is n/a.	ark if otherwise. Repeat the process and then get evidence score: the <u>3</u> the <u>1</u> the <u>0</u>	a <u>V</u> mark for the staff whose vies for the 2 nd and 3 rd staff. Count the 3 rd staff. Count th	DOCUMENT REVIEW DIRECT OBSERVATION PROOF OF PERFORMANCE:
			THOUSE OF TERM OR WINGER	
			TRACK RECORD:	TRACK RECORD:
if compl For direct and <u>X</u> m	iant and <u>X</u> mark if otherwise. If otherwise is tobservation, check physical wark if otherwise. Evidence score	vidence score is either <u>0</u> or <u>3</u> . resources and conditions/actual staf	f practices supporting achievemen	g achievement of the criterion. Put a <u>v</u> mark t of this criterion. Put a <u>v</u> mark if compliant
if compl For direct and <u>X</u> m Combined Determi	iant and <u>X</u> mark if otherwise. If otherwise ict observation, check physical park if otherwise. Evidence score the scores for the 2 evidence ine track record score (based one proof of performance + track	resources and conditions/actual staffe is either 0 or 3 . Is sto get the proof of performance so a document review).	f practices supporting achievemen	t of this criterion. Put a <u>v</u> mark if compliant
if compl For direct and <u>X</u> m Combined Determi	ct observation, check physical and X mark if otherwise. Evidence score the scores for the 2 evidence ine track record score (based of the proof of performance + track of the proof of performance + track with professional, pharmacologic and	resources and conditions/actual staffe is either 0 or 3 . Is to get the proof of performance so an document review). The cord to get criterion score. The analysis of a complete prescription or order,	f practices supporting achievemen	-
if compl For direction and X m Combined Determi	ct observation, check physical cark if otherwise. Evidence score the scores for the 2 evidence ine track record score (based of the proof of performance + track of the proof complies with professional,	resources and conditions/actual staffe is either 0 or 3 . Is to get the proof of performance so a document review). The record to get criterion score. The a Policies and procedures define the elements of a	f practices supporting achievemen	t of this criterion. Put a <u>v</u> mark if compliant
if compl For direction of the combined of the	ct observation, check physical and X mark if otherwise. Evidence score the scores for the 2 evidence ine track record score (based of the proof of performance + track of the proof of performance + track with professional, pharmacologic and	resources and conditions/actual staffe is either 0 or 3 . Is to get the proof of performance so an document review). The cord to get criterion score. The analysis of a complete prescription or order,	f practices supporting achievement ore. _ DOCUMENT REVIEW	t of this criterion. Put a <u>V</u> mark if compliant
if complification in the complete of the combined of the combi	ct observation, check physical cark if otherwise. Evidence score the scores for the 2 evidence sine track record score (based of performance + track proof of performance + track with professional, pharmacologic and regulatory standards.	esources and conditions/actual staffer is either 0 or 3 . Is to get the proof of performance so an document review). The area of the elements of a complete prescription or order, consistent with laws.	f practices supporting achievement ore. DOCUMENT REVIEW PROOF OF PERFORMANCE: TRACK RECORD:	t of this criterion. Put a <u>V</u> mark if compliant _ DOCUMENT REVIEW _ PROOF OF PERFORMANCE:
if complification in the complete of the combined of the combi	ct observation, check physical cark if otherwise. Evidence score the scores for the 2 evidence in track record score (based of the proof of performance + track pharmacologic and regulatory standards.	esources and conditions/actual staffe is either 0 or 3 . Is to get the proof of performance so an document review). The record to get criterion score. In a. Policies and procedures define the elements of a complete prescription or order, consistent with laws. The record to get criterion score are completed to get criterion or order, consistent with laws.	f practices supporting achievement ore. DOCUMENT REVIEW PROOF OF PERFORMANCE: TRACK RECORD:	_ DOCUMENT REVIEW PROOF OF PERFORMANCE:
For docuotherwise	ct observation, check physical cark if otherwise. Evidence score the scores for the 2 evidence ine track record score (based of the proof of performance + track). Drug prescribing complies with professional, pharmacologic and regulatory standards.	esources and conditions/actual staffer is either 0 or 3 . Is to get the proof of performance so in document review). The cord to get criterion score. a. Policies and procedures define the elements of a complete prescription or order, consistent with laws. of written policy/procedure support or 3 . The cord is either 0 or 3 . The cord is either 0 or 3 . The cord is either 0 or 3 .	f practices supporting achievement ore. DOCUMENT REVIEW PROOF OF PERFORMANCE: TRACK RECORD:	_ DOCUMENT REVIEW PROOF OF PERFORMANCE:
For docuotherwise	ct observation, check physical cark if otherwise. Evidence score the scores for the 2 evidence in track record score (based of the proof of performance + track) Drug prescribing complies with professional, pharmacologic and regulatory standards.	esources and conditions/actual staffer is either 0 or 3 . Is to get the proof of performance so in document review). The cord to get criterion score. a. Policies and procedures define the elements of a complete prescription or order, consistent with laws. of written policy/procedure support or 3 . The cord is either 0 or 3 . The cord is either 0 or 3 . The cord is either 0 or 3 .	f practices supporting achievement ore. DOCUMENT REVIEW PROOF OF PERFORMANCE: TRACK RECORD:	_ DOCUMENT REVIEW PROOF OF PERFORMANCE:
For docuotherwise	ct observation, check physical cark if otherwise. Evidence score the scores for the 2 evidence ine track record score (based of the proof of performance + track). Drug prescribing complies with professional, pharmacologic and regulatory standards.	esources and conditions/actual staffer is either 0 or 3 . Is to get the proof of performance so in document review). The cord to get criterion score. a. Policies and procedures define the elements of a complete prescription or order, consistent with laws. of written policy/procedure support or 3 . The cord is either 0 or 3 . The cord is either 0 or 3 . The cord is either 0 or 3 .	f practices supporting achievement ore. DOCUMENT REVIEW PROOF OF PERFORMANCE: TRACK RECORD:	DOCUMENT REVIEW PROOF OF PERFORMANCE:
For docuotherwise The evidence of the combine of th	ct observation, check physical cark if otherwise. Evidence score the scores for the 2 evidence ine track record score (based of e proof of performance + track of prug prescribing complies with professional, pharmacologic and regulatory standards. Jument review, check presence see. Evidence score is either 0 collected of performance + track of prug prescribing complies with professional, pharmacologic and regulatory standards.	esources and conditions/actual staffer is either 0 or 3 . It is to get the proof of performance so in document review). The conditions of a complete prescription or order, consistent with laws. The conditions are is either 0 or 3 . The conditions are is either 0 or 3 . The conditions are is either 0 or 3 . The conditions are is either 0 or 3 . The conditions are is either 0 or 3 . The conditions are is either 0 or 3 . The conditions are is either 0 or 3 . The conditions are is either 0 or 3 . The conditions are is either 0 or 3 . The conditions are is either 0 or 3 .	f practices supporting achievement ore. DOCUMENT REVIEW PROOF OF PERFORMANCE: TRACK RECORD: ing achievement of the criterion. P	

CODE	STANDARDS	CRITERIA	HOSPITAL	PHIC

For chart review, select THREE patient charts. Put a \underline{V} mark for each chart that documents achievement of the criterion and \underline{X} mark if otherwise. Repeat the evaluation process for the 2^{nd} and 3^{rd} charts. Count the number of charts with compliance over the total number of charts reviewed, then get evidence score:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 2
- If 1 out of 3, the evidence score will be 1
- If 0 out of 3, the evidence score will be **0**

The evidence score shall serve as the proof of performance score.

Determine track record score (based on patient chart).

Combine proof of performance + track record to get criterion score.

6.5.c	Drug prescribing complies	c. The organization supports	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
	with professional, pharmacologic and regulatory standards.	formulary-based prescription and sets criteria for allowing prescribers to order non-	_STAFF INTERVIEW	_STAFF INTERVIEW
		formulary drugs.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:

For document review, check presence of written policy and procedures including criteria for allowing non formulary – based prescriptions. Put a \underline{V} mark if compliant and \underline{X} mark if there is at least one missing element. Evidence score is either $\underline{0}$ or $\underline{3}$.

For staff interview, select at least THREE relevant hospital staff. Put a \underline{V} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{X} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 2
- If 1 out of 3, the evidence score will be 1
- ullet If 0 out of 3, the evidence score will be $\underline{\mathbf{0}}$

Combine the scores for the 2 evidences to get the proof of performance score.

Determine track record score (based on document review).

 $\label{lem:combine} \textbf{Combine proof of performance} + \textbf{track record to get criterion score}.$

6.5.d	Drug prescribing complies with professional, pharmacologic and regulatory standards.	d. Written, verbal and phone orders are immediately read back to prescribers for confirmation.	_ DOCUMENT REVIEW _ STAFF INTERVIEW	_ DOCUMENT REVIEW _ STAFF INTERVIEW
	,		PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:

For document review, check presence of written policy and procedures supporting achievement of the criterion. Put a \underline{V} mark if compliant and \underline{X} mark if there is at least one missing element. Evidence score is either $\underline{\mathbf{0}}$ or $\underline{\mathbf{3}}$.

For staff interview, select at least THREE relevant hospital staff (nurse/pharmacist). Put a \underline{v} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{x} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:

- \bullet If 3 out of 3, the evidence score will be $\underline{\textbf{3}}$
- If 2 out of 3, the evidence score will be 2
- If 1 out of 3, the evidence score will be $\underline{\mathbf{1}}$
- If 0 out of 3, the evidence score will be **0**

Combine the scores for the 2 evidences to get the proof of performance score.

Determine track record score (based on document review).

 $\label{lem:combine} \textbf{Combine proof of performance + track record to get criterion score.}$

CODE	STANDARDS	CRITERIA	HOSPITAL	PHIC
6.5.e	Drug prescribing complies with professional, pharmacologic and	e. Policies and procedures define that telephone orders are signed by the prescriber	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
	regulatory standards.	within 24 hours and the critical situations when telephone orders are acceptable.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:

For document review, check presence of written policy and procedures supporting achievement of the criterion. Put a \underline{V} mark if compliant and \underline{X} mark if there is at least one missing element. Evidence score is either $\underline{0}$ or $\underline{3}$.

The evidence score shall serve as the proof of performance score.

Determine track record score.

Combine proof of performance + track record to get criterion score.

6.6.a	Drugs are administered in a	a. Drugs are administered only	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
	timely, safe, appropriate	after the order or prescription		
	and controlled manner.	was verified.	_STAFF INTERVIEW	_STAFF INTERVIEW
		CORE		
			_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
			PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:

For document review, check presence of written policy and procedures (verification of prescription and orders) supporting achievement of the criterion. Put a <u>v</u> mark if compliant and <u>x</u> mark if otherwise. As this is core, the evidence score is either <u>0</u> or <u>3</u>.

For staff interview, select at least THREE relevant hospital staff (nurse/pharmacist). Put a \underline{v} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{x} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be **0**
- If 1 out of 3, the evidence score will be **0**
- If 0 out of 3, the evidence score will be **0**

For direct observation, check physical resources and conditions supporting achievement of this criterion. Put a \underline{V} mark if compliant and \underline{X} mark if otherwise. As this is core, the evidence score is either $\mathbf{0}$ or $\mathbf{3}$.

Combine the scores for the 3 evidences to get the proof of performance score.

Determine track record score (based on document review).

 $\label{lem:combine} \textbf{Combine proof of performance + track record to get criterion score.}$

6.6.b	Drugs are administered in a	b. Drugs are administered after	_STAFF INTERVIEW	_STAFF INTERVIEW
	timely, safe, appropriate and controlled manner.	verifying medication order against patient's identity. CORE	_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
		PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	
			TRACK RECORD:	TRACK RECORD:

For staff interview, select at least THREE relevant hospital staff. Put a \underline{v} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{x} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:

 \bullet If 3 out of 3, the evidence score will be $\underline{\mathbf{3}}$

CODE	STANDARDS	CRITERIA	HOSPITAL	PHIC		
• If 1 ou	 If 2 out of 3, the evidence score will be <u>0</u> If 1 out of 3, the evidence score will be <u>0</u> If 0 out of 3, the evidence score will be <u>0</u> 					
	ct observation, check physical relies. As this is core, the evidence		achievement of this criterion. Put a \underline{v} n	nark if compliant and <u>X</u> mark if		
Combin	e the scores for the 2 evidences	to get the proof of performance sc	ore.			
Track re	ecord score is <u>n/a.</u>					
Combin	e proof of performance + track	record to get criterion score.				
6.6.c	Drugs are administered in a timely, safe, appropriate	c. Drug administration is properly documented in the	_ CHART REVIEW	_ CHART REVIEW		
	and controlled manner.	patient chart. CORE	_ PATIENT INTERVIEW	_ PATIENT INTERVIEW		
			PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:		
			TRACK RECORD:	TRACK RECORD:		
evidence If 3 ou If 2 ou If 1 ou If 0 ou For pat otherwicere, ev 3 out 2 out 1 out combin Determ	For chart review, select THREE patient charts. Put a ½ mark for each chart that documents achievement of the criterion and ½ mark if otherwise. Repeat the evaluation process for the 2 nd and 3 rd charts. Count the number of charts with compliance over the total number of charts reviewed, then get evidence score: • If 3 out of 3, the evidence score will be 3 • If 2 out of 3, the evidence score will be 0 • If 1 out of 3, the evidence score will be 0 • If 0 out of 3, the evidence score will be 0 • If 0 out of 3, the evidence score will be 0 • Out of 3, the evidence score will be 0 • Out of 3, so the evidence score will be 3 • 2 out of 3, so the evidence score will be 3 • 0 out of 3, so the evidence score will be 0 • Out of 3, so the evidence score will be 0 •					
	timely, safe, appropriate and controlled manner.	time frames set by pharmacologic and therapeutic specifications. CORE	_STAFF INTERVIEW PROOF OF PERFORMANCE:	_STAFF INTERVIEW PROOF OF PERFORMANCE:		
l						

For chart review, select THREE patient charts. Put a \underline{V} mark for each chart that documents achievement of the criterion and \underline{X} mark if otherwise. Repeat the evaluation process for the 2^{nd} and 3^{rd} charts. Count the number of charts with compliance over the total number of charts reviewed, then get evidence score:

TRACK RECORD:

TRACK RECORD:

- \bullet If 3 out of 3, the evidence score will be $\underline{\textbf{3}}$
- \bullet If 2 out of 3, the evidence score will be $\underline{\textbf{0}}$
- \bullet If 1 out of 3, the evidence score will be $\underline{\textbf{0}}$
- If 0 out of 3, the evidence score will be $\overline{\underline{\mathbf{0}}}$

For staff interview, select at least THREE relevant hospital staff. Put a \underline{V} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{X} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the

CODE STANDARDS CRITERIA HOSPITAL PHIC total number of patients interviewed, and then get evidence score: • If 3 out of 3, the evidence score will be 3 • If 2 out of 3, the evidence score will be 0 • If 1 out of 3, the evidence score will be 0 • If 0 out of 3, the evidence score will be **0** Combine the scores for the 2 evidences to get the proof of performance score. Determine track record score (based on chart review). Combine proof of performance + track record to get criterion score. Drugs are administered in a e. A process to oversee self-STAFF INTERVIEW STAFF INTERVIEW timely, safe, appropriate administration of drugs brought and controlled manner. PATIENT INTERVIEW PATIENT INTERVIEW in by patients is in place. PROOF OF PERFORMANCE: PROOF OF PERFORMANCE: TRACK RECORD: TRACK RECORD: For staff interview, select at least THREE relevant hospital staff. Put a <u>v</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and X mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score: • If 3 out of 3, the evidence score will be 3 • If 2 out of 3, the evidence score will be 0 • If 1 out of 3, the evidence score will be 0 • If 0 out of 3, the evidence score will be 0 For patient interview, select at least THREE patients. Put a <u>v</u> mark for the patient who was able to confirm achievement of the criterion and <u>x</u> mark if otherwise. Repeat for the 2nd and 3rd patients. Count the number of patients with check marks over the total number of patients interviewed. As this is core, evidence score is: • 3 out of 3, so the evidence score will be 3 • 2 out of 3 so the evidence score will be **0** • 1 out of 3, so the evidence score will be 0 • 0 out of 3, so the evidence score will be 0 Combine the scores for the 2 evidences to get the proof of performance score. Determine track record score (based on chart review). Combine proof of performance + track record to get criterion score. 6.7.a Drug effects are monitored a. Adverse drug events are DOCUMENT REVIEW DOCUMENT REVIEW in a standardized and documented, monitored and systematic manner in the reported as required by MANAGEMENT AND STAFF MANAGEMENT AND STAFF INTERVIEW **INTERVIEW** provider organization. regulations. PROOF OF PERFORMANCE: PROOF OF PERFORMANCE: TRACK RECORD: TRACK RECORD:

For document review, check presence of written policy and procedures including monitoring reports supporting achievement of the criterion. Put a \underline{V} mark if compliant and \underline{X} mark if there is at least one missing element. Evidence score is either $\underline{\mathbf{0}}$ or $\underline{\mathbf{3}}$.

For management and staff interview, select at least THREE relevant hospital personnel. Put a \underline{V} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{X} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 2
- If 1 out of 3, the evidence score will be 1
- If 0 out of 3, the evidence score will be 0

CODE	STANDARDS	CRITERIA	HOSPITAL	PHIC		
Combin	Combine the scores for the 2 evidences to get the proof of performance score.					
Determ	Determine track record score (based on document review).					
Combin	e proof of performance + track	record to get criterion score.				
6.7.b	Drug effects are monitored in a standardized and	b. First dose effects are monitored.	_ CHART REVIEW	_ CHART REVIEW		
	systematic manner in the provider organization.		PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:		
			TRACK RECORD:	TRACK RECORD:		
For cha either <u>0</u>		art. Put a <u>v</u> mark if the chart docume	ents achievement of the criterion and \underline{X}	mark if otherwise. Evidence score is		
The evi	dence score shall serve as the pr	oof of performance score.				
Determ	ine track record score.					
Combin	ne proof of performance + track	record to get criterion score.				
6.8.a	Resources are allocated for the training, supervision,	a. There are policies and procedures for the training,	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW		
	and evaluation of professionals who prescribe and administer drugs,	supervision, and evaluation of professionals who prescribe and administer drugs.	_STAFF INTERVIEW	_ STAFF INTERVIEW		
	according to policies and procedures.		PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:		
			TRACK RECORD:	TRACK RECORD:		
	ument review, check presence cise. Evidence score is either 0 or		porting achievement of the criterion. P	ut a <u>v</u> mark if compliant and <u>x</u> mark if		
support over the • If 3 ou • If 2 ou • If 1 ou	For staff interview, select at least THREE relevant hospital staff (nurse/pharmacist). Put a <u>v</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>x</u> mark if otherwise. Repeat the process for the 2 nd and 3 rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score: • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u>					
Combin	ne the scores for the 2 evidences	to get the proof of performance sco	ore.			
Determ	ine track record score (based or	n document review).				
Combine proof of performance + track record to get criterion score.						
6.8.b	Resources are allocated for the training, supervision,	b. Clinical staffs are oriented to the organization's medication	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW		
	and evaluation of professionals who prescribe and administer drugs,	policies prior to deployment.	_STAFF INTERVIEW	_STAFF INTERVIEW		
	according to policies and procedures.		PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:		
			TRACK RECORD:	TRACK RECORD:		
	i .	i .				

CODE	STANDARDS	CRITERIA	HOSPITAL	PHIC

For document review, check presence of documentation of activities showing achievement of the criterion. Put a \underline{v} mark if there is at least one present and X mark if there is none at all. Evidence score is either $\mathbf{0}$ or $\mathbf{3}$.

For staff interview, select at least THREE relevant hospital staff (nurse/pharmacist). Put a \underline{V} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{N} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 2
- If 1 out of 3, the evidence score will be 1
- If 0 out of 3, the evidence score will be **0**

Combine the scores for the 2 evidences to get the proof of performance score.

Determine track record score (based on document review).

Combine proof of performance + track record to get criterion score.

6.8.c	Resources are allocated for the training, supervision,	c. Resources support managers who train, supervise and	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
	and evaluation of professionals who prescribe	evaluate drug prescription and administration practices.	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	and administer drugs, according to policies and	auministration practices.	_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
	procedures.		PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:

For document review, check presence of documentation of activities showing achievement of the criterion. Put a \underline{V} mark if there is at least one present and \underline{X} mark if there is none at all. Evidence score is either $\underline{0}$ or $\underline{3}$.

For staff interview, select at least THREE relevant hospital staff (head nurses/head pharmacist/office personnel in charge of training). Put a \underline{V} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{X} mark if otherwise. Repeat the process for the \underline{V}^{nd} and \underline{V}^{nd} and \underline{V}^{nd} and then get evidence score:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be <u>3</u>
- If 1 out of 3, the evidence score will be 1
- If 0 out of 3, the evidence score will be **0**

For direct observation, check for relevant structural inputs and actual practices of staff confirming achievement of criterion. Put a \underline{V} mark if at least one is present and \underline{X} mark if none at all. Evidence score is either $\underline{\mathbf{0}}$ or $\underline{\mathbf{3}}$.

Combine the scores for the 3 evidences to get the proof of performance score.

Determine track record score (based on document review).

Combine proof of performance + track record to get criterion score.

6.8.d	Resources are allocated for	d. Physicians are trained and	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
	the training, supervision, and evaluation of professionals who prescribe and administer drugs,	evaluated in rational drug use/prescribing.	_STAFF INTERVIEW	_STAFF INTERVIEW
	according to policies and procedures.		PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:

For document review, check documentation of activities supporting achievement of the criterion. Put a \underline{V} mark if compliant and \underline{X} mark if otherwise. Evidence score is either $\mathbf{0}$ or $\mathbf{3}$.

For staff interview, select at least THREE relevant hospital staff (physician). Put a \underline{V} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{X} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:

CODE	STANDARDS	CRITERIA	HOSPITAL	PHIC	
 If 3 out of 3, the evidence score will be 3 If 2 out of 3, the evidence score will be 2 If 1 out of 3, the evidence score will be 1 If 0 out of 3, the evidence score will be 0 					
Combin	e the scores for the 2 evidences	to get the proof of performance sc	ore.		
Determ	ine track record score (based or	document review).			
Combin	e proof of performance + track	record to get criterion score.			
6.9.a	Drugs are administered in a standardized and systematic manner in the provider organization.	a. Only qualified staff order, prescribe, prepare, dispense and administer drugs. CORE CORE	_ DOCUMENT REVIEW _ CHART REVIEW	_ DOCUMENT REVIEW _ CHART REVIEW	
	Ü	_	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	
			TRACK RECORD:	TRACK RECORD:	
X mark if otherwise. As this is core, the evidence score is either 0 or 3 . For chart review, select THREE patient charts. Each patient chart should document achievement of the criterion. Put a <u>V</u> mark for each chart if compliant and <u>X</u> mark if otherwise. Repeat the evaluation process for the 2 nd and 3 rd charts. Count the number of charts with compliance over the total number of charts reviewed. Determine evidence score: • If 3 out of 3, the evidence score will be 3 • If 2 out of 3, the evidence score will be 0 • If 1 out of 3, the evidence score will be 0 • If 0 out of 3, the evidence score will be 0 Combine the scores for the 2 evidences to get the proof of performance score.					
Determine track record score (based on document review or chart review, whichever is the oldest).					
Combine proof of performance + track record to get criterion score.					
6.9.b	Drugs are administered in a standardized and systematic	b. All doctors, nurses and pharmacists who handle high	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW	
	manner in the provider organization.	risk drugs have additional education and training as	_ CHART REVIEW	_ CHART REVIEW	
	•	appropriate	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	
			TRACK RECORD:	TRACK RECORD:	
For doc	For document review, check presence of training credentials and other relevant document(s) supporting achievement of criterion. Put a <u>v</u> mark if				

For document review, check presence of training credentials and other relevant document(s) supporting achievement of criterion. Put a \underline{V} mark if compliant and \underline{X} mark if otherwise. Evidence score is either \underline{O} or \underline{S} .

For chart review, select THREE patient charts. Each patient chart should document achievement of the criterion. Put a \underline{v} mark for each chart if compliant and \underline{x} mark if otherwise. Repeat the evaluation process for the 2^{nd} and 3^{rd} charts. Count the number of charts with compliance over the total number of charts reviewed. Determine evidence score:

- \bullet If 3 out of 3, the evidence score will be $\underline{\textbf{3}}$
- If 2 out of 3, the evidence score will be 2
- \bullet If 1 out of 3, the evidence score will be $\underline{\mathbf{1}}$
- \bullet If 0 out of 3, the evidence score will be $\underline{\textbf{0}}$

Combine the scores for the 2 evidences to get the proof of performance score.

Determine track record score (based on document review or chart review, whichever is the oldest).

Combine proof of performance + track record to get criterion score.

CODE	STANDARDS	CRITERIA	HOSPITAL	PHIC		
6.10. a	Drugs are disposed in a standardized and controlled manner consistent with regulatory and safety requirements.	a. Policies and procedures indicate how expired, discontinued or recalled drugs are retrieved and/or safely disposed.	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW		
			PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:		
			TRACK RECORD:	TRACK RECORD:		
	For document review, check presence of written policy and procedure supporting achievement of the criterion. Put a \underline{V} mark if compliant and \underline{X} mark if otherwise. Evidence score is either \underline{O} or \underline{S} .					
The evi	dence score shall serve as the pr	roof of performance score.				
Determ	ine track record score.					
Combin	Combine proof of performance + track record to get criterion score.					
6.10.	Drugs are disposed in a	b. Drugs, drug containers and medication equipment are disposed of following statutory requirements	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW		
b	standardized and controlled manner consistent with regulatory and safety requirements.		_STAFF INTERVIEW	_STAFF INTERVIEW		
			_ DIRECT OBSERVATION	_ DIRECT OBSERVATION		
			PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:		
			TRACK RECORD:	TRACK RECORD:		
	rument review, check presence of ise. Evidence score is either 0 or		porting achievement of the criterion. Pu	ut a <u>v</u> mark if compliant and <u>X</u> mark if		
support over the • If 3 ou • If 2 ou • If 1 ou	For staff interview, select at least THREE relevant hospital staff (pharmacist and IW). Put a \underline{v} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{X} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score: • If 3 out of 3, the evidence score will be $\underline{3}$ • If 2 out of 3, the evidence score will be $\underline{2}$ • If 1 out of 3, the evidence score will be $\underline{1}$ • If 0 out of 3, the evidence score will be $\underline{0}$					
l l	For direct observation, check presence of structural inputs and process. Put a \underline{V} check mark for compliance and \underline{X} mark if none at all. Evidence score is either $\underline{0}$ or $\underline{3}$.					
Combin	Combine the scores for the 3 evidences to get the proof of performance score.					
Determ	Determine track record score (based on document review).					
Combine proof of performance + track record to get criterion score.						
6.10.		c. These policies are implemented.	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW		
С			_STAFF INTERVIEW	_STAFF INTERVIEW		
			_ DIRECT OBSERVATION	_ DIRECT OBSERVATION		

CODE	STANDARDS	CRITERIA	HOSPITAL	PHIC
			PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:

For document review, check presence of monitoring reports. Put a <u>v</u> mark if compliant and <u>X</u> mark if none at all. Evidence score is either <u>0</u> or <u>3</u>.

For staff interview, select at least THREE relevant hospital staff. Put a \underline{v} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{x} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 2
- \bullet If 1 out of 3, the evidence score will be $\underline{\mathbf{1}}$
- If 0 out of 3, the evidence score will be **0**

For direct observation, check presence of structural inputs/process. Put a \underline{V} check mark for compliance and \underline{X} mark if none at all. Evidence score is either $\underline{0}$ or $\underline{3}$.

The evidence score shall serve as the proof of performance score.

Determine track record score (based on document review).

Combine proof of performance + track record to get criterion score.