

6. Medication Management

CODE	STANDARDS	CRITERIA	HOSPITAL	PHIC
6.1.a	Drugs are selected and procured based on the organization's usual case mix and according to policies and procedures that are consistent with scientific evidence and government policies.	a. Policies and procedures that define the collaborative selection of drugs, consistent with scientific evidence and government policies are present.	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For document review, check presence of written policy and procedure supporting achievement of the criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>The evidence score shall serve as the proof of performance score.</p> <p>Determine track record score.</p> <p>Combine proof of performance + track record to get criterion score.</p>				
6.1.b	Drugs are selected and procured based on the organization's usual case mix and according to policies and procedures that are consistent with scientific evidence and government policies.	b. The formulary list contains all the drugs to be used by the organization.	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For document review, check Formulary list (hard copy or electronic version) showing achievement of the criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>The evidence score shall serve as the proof of performance score.</p> <p>Determine track record score.</p> <p>Combine proof of performance + track record to get criterion score.</p>				
6.1.c	Drugs are selected and procured based on the organization's usual case mix and according to policies and procedures that are consistent with scientific evidence and government policies.	c. The formulary list contains alternative cost effective treatment drugs. e.g. generics	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For document review, check Formulary list (hard copy or electronic version) showing achievement of the criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>The evidence score shall serve as the proof of performance score.</p> <p>Determine track record score.</p> <p>Combine proof of performance + track record to get criterion score.</p>				
6.1.d	Drugs are selected and procured based on the	d. The formulary list is reviewed and, if needed, updated	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW

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	organization's usual case mix and according to policies and procedures that are consistent with scientific evidence and government policies.	annually.		
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For document review, check Formulary List or documentation of activities showing achievement of the criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>The evidence score shall serve as the proof of performance score.</p> <p>Determine track record score.</p> <p>Combine proof of performance + track record to get criterion score.</p>				
6.1.e	Drugs are selected and procured based on the organization's usual case mix and according to policies and procedures that are consistent with scientific evidence and government policies.	e. Drugs are procured based on the organization's formulary list.	_ STAFF INTERVIEW	_ STAFF INTERVIEW
			_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For staff interview, select at least THREE relevant hospital staff. Put a <u>√</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>For direct observation, check for drugs listed drugs in the formulary with those available in the pharmacy. Put a <u>√</u> check mark for compliance and <u>X</u> mark if otherwise (at least one non-formulary drug found). Evidence score is either <u>0</u> or <u>3</u>.</p> <p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>Track record is <u>n/a</u>.</p> <p>Combine proof of performance + track record to get criterion score.</p> <p>The proof of performance score will serve as the criterion score.</p>				
6.1.f	Drugs are selected and procured based on the organization's usual case mix and according to policies and procedures that are consistent with scientific evidence and government policies.	f. Drug procurement ensures a reliable and constant drug supply for the organization.	_ STAFF INTERVIEW	_ STAFF INTERVIEW
			_ PATIENT INTERVIEW	_ PATIENT INTERVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For staff interview, select at least THREE relevant hospital staff. Put a <u>√</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>For patient interview, select at least THREE patients. Put a <u>√</u> mark for the patient who was able to confirm achievement of the criterion and <u>X</u> mark if</p>				

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<p>otherwise. Repeat for the 2nd and 3rd patients. Count the number of patients with check marks over the total number of patients interviewed. Determine evidence score:</p> <ul style="list-style-type: none"> • 3 out of 3, so the evidence score will be <u>3</u> • 2 out of 3 so the evidence score will be <u>2</u> • 1 out of 3, so the evidence score will be <u>1</u> • 0 out of 3, so the evidence score will be <u>0</u> <p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>The track record is <u>n/a</u>.</p> <p>The proof of performance score will serve as the criterion score.</p>				
6.2.a	Drugs are stored safely and securely according to technical and regulatory standards.	a. Medications are stored throughout the organization to ensure authorized access.	<input type="checkbox"/> STAFF INTERVIEW	<input type="checkbox"/> STAFF INTERVIEW
			<input type="checkbox"/> DIRECT OBSERVATION	<input type="checkbox"/> DIRECT OBSERVATION
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For staff interview, select at least THREE relevant hospital staff. Put a <u>√</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>For direct observation, check for drugs listed drugs in the formulary with those available in the pharmacy. Put a <u>√</u> check mark for compliance if all is present and <u>X</u> mark if it at least one is missing. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>The track record is <u>n/a</u>.</p> <p>The proof of performance score will serve as the criterion score.</p>				
6.2.b	Drugs are stored safely and securely according to technical and regulatory standards.	b. Medications are labeled and stored to minimize medication errors.	<input type="checkbox"/> DOCUMENT REVIEW	<input type="checkbox"/> DOCUMENT REVIEW
			<input type="checkbox"/> STAFF INTERVIEW	<input type="checkbox"/> STAFF INTERVIEW
			<input type="checkbox"/> DIRECT OBSERVATION	<input type="checkbox"/> DIRECT OBSERVATION
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
<p>For document review, check presence of written policy and procedures supporting achievement of the criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if there is at least one missing. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>For staff interview, select at least THREE relevant hospital staff. Put a <u>√</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>For direct observation, check resources and conditions supporting this criterion. Put a <u>√</u> check mark if compliant and <u>X</u> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>Combine the scores for the 3 evidences to get the proof of performance score.</p>				

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<p>Determine track record score (based on document review).</p> <p>Combine proof of performance + track record to get criterion score.</p> <p>The proof of performance score will serve as the criterion score.</p>				
6.2.c	Drugs are stored safely and securely according to technical and regulatory standards.	c. High risk medications are stored to ensure controlled use.	_ STAFF INTERVIEW	_ STAFF INTERVIEW
			_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For staff interview, select at least THREE relevant hospital staff (pharmacy). Put a <u>√</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>For direct observation, check resources and conditions/actual staff practices supporting this criterion. Put a <u>√</u> check mark if compliant and <u>X</u> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>The track record is <u>n/a</u>.</p> <p>The proof of performance score will serve as the criterion score.</p>				
6.2.d	Drugs are stored safely and securely according to technical and regulatory standards.	d. Required drug storage conditions are monitored and maintained.	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
			_ STAFF INTERVIEW	_ STAFF INTERVIEW
			_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For document review, check presence of written policy and procedures supporting achievement of the criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>For staff interview, select at least THREE relevant hospital staff. Put a <u>√</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>For direct observation, check physical resources and conditions/actual staff practices supporting achievement of this criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if otherwise. As this is core, the evidence score is either <u>0</u> or <u>3</u>.</p> <p>Combine the scores for the 3 evidences to get the proof of performance score.</p> <p>Determine track record score (based on document review).</p> <p>Combine proof of performance + track record to get criterion score.</p>				

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The proof of performance score will serve as the criterion score.				
6.2.e	Drugs are stored safely and securely according to technical and regulatory standards.	e. Regulated drugs are stored separately and under controlled conditions.	_ STAFF INTERVIEW	_ STAFF INTERVIEW
			_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For staff interview, select at least THREE relevant hospital staff (pharmacy). Put a <u>✓</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>For direct observation, check physical resources and conditions/actual staff practices supporting achievement of this criterion. Put a <u>✓</u> mark if compliant and <u>X</u> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>The track record is <u>n/a</u>.</p> <p>The proof of performance score will serve as the criterion score.</p>				
6.3.a	Drugs are dispensed in a standardized and systematic manner in the provider organization.	a. Dispensing follows professional and legal standards.	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
			_ STAFF INTERVIEW	_ STAFF INTERVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For document review, check presence of written policies and procedure or Hospital Pharmacy Management Manual. Put a <u>✓</u> mark if present and <u>X</u> mark if none at all. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>For staff interview, select at least THREE relevant hospital staff (pharmacy). Put a <u>✓</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>Determine the track record score (based on document review).</p> <p>The proof of performance score + track record score to get criterion score.</p>				
6.3.b	Drugs are dispensed in a standardized and systematic manner in the provider organization.	b. Qualified staff reviews new prescriptions or orders prior to dispensing or administration, based on the formulary.	_ STAFF INTERVIEW	_ STAFF INTERVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
For staff interview, select at least THREE relevant hospital staff (pharmacy). Put a <u>✓</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2 nd and 3 rd staff. Count the number of staff with check marks over the				

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<p>total number of patients interviewed, and then get evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>The evidence score will serve as the proof of performance score.</p> <p>Track record is <u>n/a</u>.</p> <p>The proof of performance score + track record score to get criterion score.</p>				
6.3.c	Drugs are dispensed in a standardized and systematic manner in the provider organization.	<p>c. Review of new orders or prescriptions cover:</p> <ul style="list-style-type: none"> • Correctness of dosage, route and frequency • Possible therapeutic duplication. 	_ STAFF INTERVIEW	_ STAFF INTERVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For staff interview, select at least THREE relevant hospital staff (pharmacy). Put a <u>√</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>The evidence score will serve as the proof of performance score.</p> <p>Track record is <u>n/a</u>.</p> <p>The proof of performance score + track record score to get criterion score.</p>				
6.3.d	Drugs are dispensed in a standardized and systematic manner in the provider organization.	d. A process to contact the prescriber for any questions is in place.	_ STAFF INTERVIEW	_ STAFF INTERVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For staff interview, select at least THREE relevant hospital staff. Put a <u>√</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>The evidence score will serve as the proof of performance score.</p> <p>Track record is <u>n/a</u>.</p> <p>The proof of performance score + track record score to get criterion score.</p>				
6.4.a	Drugs are prepared according to technical and professional standards of practice.	a. Drug preparation complies with drug-specific pharmacologic requirements.	_ STAFF INTERVIEW	_ STAFF INTERVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____

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			TRACK RECORD: _____	TRACK RECORD: _____
<p>For staff interview, select at least THREE relevant hospital staff. Put a <u>√</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>The evidence score will serve as the proof of performance score.</p> <p>Track record is <u>n/a</u>.</p> <p>The proof of performance score + track record score to get criterion score.</p>				
6.4.b	Drugs are prepared according to technical and professional standards of practice.	b. Drugs are prepared in clean and controlled environment.	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
			_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For document review, check presence of written policy and procedures including other documents supporting achievement of the criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>For direct observation, check physical resources and conditions/actual staff practices supporting achievement of this criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>Determine track record score (based on document review).</p> <p>Combine proof of performance + track record to get criterion score.</p>				
6.5.a	Drug prescribing complies with professional, pharmacologic and regulatory standards.	a. Policies and procedures define the elements of a complete prescription or order, consistent with laws.	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For document review, check presence of written policy/procedure supporting achievement of the criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>The evidence score shall serve as the proof of performance score.</p> <p>Determine track record score.</p> <p>Combine proof of performance + track record to get criterion score.</p>				
6.5.b	Drug prescribing complies with professional, pharmacologic and regulatory standards.	b. All orders or prescriptions are documented in the patient's chart.	_ CHART REVIEW	_ CHART REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____

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<p>For chart review, select THREE patient charts. Put a <u>√</u> mark for each chart that documents achievement of the criterion and <u>X</u> mark if otherwise. Repeat the evaluation process for the 2nd and 3rd charts. Count the number of charts with compliance over the total number of charts reviewed, then get evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>The evidence score shall serve as the proof of performance score.</p> <p>Determine track record score (based on patient chart).</p> <p>Combine proof of performance + track record to get criterion score.</p>				
6.5.c	Drug prescribing complies with professional, pharmacologic and regulatory standards.	c. The organization supports formulary-based prescription and sets criteria for allowing prescribers to order non-formulary drugs.	_ DOCUMENT REVIEW _ STAFF INTERVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____	_ DOCUMENT REVIEW _ STAFF INTERVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____
<p>For document review, check presence of written policy and procedures including criteria for allowing non formulary – based prescriptions. Put a <u>√</u> mark if compliant and <u>X</u> mark if there is at least one missing element. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>For staff interview, select at least THREE relevant hospital staff. Put a <u>√</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>Determine track record score (based on document review).</p> <p>Combine proof of performance + track record to get criterion score.</p>				
6.5.d	Drug prescribing complies with professional, pharmacologic and regulatory standards.	d. Written, verbal and phone orders are immediately read back to prescribers for confirmation.	_ DOCUMENT REVIEW _ STAFF INTERVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____	_ DOCUMENT REVIEW _ STAFF INTERVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____
<p>For document review, check presence of written policy and procedures supporting achievement of the criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if there is at least one missing element. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>For staff interview, select at least THREE relevant hospital staff (nurse/pharmacist). Put a <u>√</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>Determine track record score (based on document review).</p> <p>Combine proof of performance + track record to get criterion score.</p>				

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6.5.e	Drug prescribing complies with professional, pharmacologic and regulatory standards.	e. Policies and procedures define that telephone orders are signed by the prescriber within 24 hours and the critical situations when telephone orders are acceptable.	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For document review, check presence of written policy and procedures supporting achievement of the criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if there is at least one missing element. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>The evidence score shall serve as the proof of performance score.</p> <p>Determine track record score.</p> <p>Combine proof of performance + track record to get criterion score.</p>				
6.6.a	Drugs are administered in a timely, safe, appropriate and controlled manner.	a. Drugs are administered only after the order or prescription was verified. CORE	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
			_ STAFF INTERVIEW	_ STAFF INTERVIEW
			_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
PROOF OF PERFORMANCE: _____		PROOF OF PERFORMANCE: _____		
TRACK RECORD: _____		TRACK RECORD: _____		
<p>For document review, check presence of written policy and procedures (verification of prescription and orders) supporting achievement of the criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if otherwise. As this is core, the evidence score is either <u>0</u> or <u>3</u>.</p> <p>For staff interview, select at least THREE relevant hospital staff (nurse/pharmacist). Put a <u>√</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>0</u> • If 1 out of 3, the evidence score will be <u>0</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>For direct observation, check physical resources and conditions supporting achievement of this criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if otherwise. As this is core, the evidence score is either <u>0</u> or <u>3</u>.</p> <p>Combine the scores for the 3 evidences to get the proof of performance score.</p> <p>Determine track record score (based on document review).</p> <p>Combine proof of performance + track record to get criterion score.</p>				
6.6.b	Drugs are administered in a timely, safe, appropriate and controlled manner.	b. Drugs are administered after verifying medication order against patient's identity. CORE	_ STAFF INTERVIEW	_ STAFF INTERVIEW
			_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
TRACK RECORD: _____		TRACK RECORD: _____		
<p>For staff interview, select at least THREE relevant hospital staff. Put a <u>√</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> 				

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<ul style="list-style-type: none"> • If 2 out of 3, the evidence score will be <u>0</u> • If 1 out of 3, the evidence score will be <u>0</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>For direct observation, check physical resources and conditions supporting achievement of this criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if otherwise. As this is core, the evidence score is either <u>0</u> or <u>3</u>.</p> <p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>Track record score is <u>n/a</u>.</p> <p>Combine proof of performance + track record to get criterion score.</p>				
6.6.c	Drugs are administered in a timely, safe, appropriate and controlled manner.	c. Drug administration is properly documented in the patient chart. CORE	_ CHART REVIEW _ PATIENT INTERVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____	_ CHART REVIEW _ PATIENT INTERVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____
<p>For chart review, select THREE patient charts. Put a <u>√</u> mark for each chart that documents achievement of the criterion and <u>X</u> mark if otherwise. Repeat the evaluation process for the 2nd and 3rd charts. Count the number of charts with compliance over the total number of charts reviewed, then get evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>0</u> • If 1 out of 3, the evidence score will be <u>0</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>For patient interview, select at least THREE patients. Put a <u>√</u> mark for the patient who was able to confirm achievement of the criterion and <u>X</u> mark if otherwise. Repeat for the 2nd and 3rd patients. Count the number of patients with check marks over the total number of patients interviewed. As this is core, evidence score is:</p> <ul style="list-style-type: none"> • 3 out of 3, so the evidence score will be <u>3</u> • 2 out of 3 so the evidence score will be <u>0</u> • 1 out of 3, so the evidence score will be <u>0</u> • 0 out of 3, so the evidence score will be <u>0</u> <p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>Determine track record score (based on patient chart).</p> <p>Combine proof of performance + track record to get criterion score.</p>				
6.6.d	Drugs are administered in a timely, safe, appropriate and controlled manner.	d. Drug administration follows time frames set by pharmacologic and therapeutic specifications. CORE	_ CHART REVIEW _ STAFF INTERVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____	_ CHART REVIEW _ STAFF INTERVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____
<p>For chart review, select THREE patient charts. Put a <u>√</u> mark for each chart that documents achievement of the criterion and <u>X</u> mark if otherwise. Repeat the evaluation process for the 2nd and 3rd charts. Count the number of charts with compliance over the total number of charts reviewed, then get evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>0</u> • If 1 out of 3, the evidence score will be <u>0</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>For staff interview, select at least THREE relevant hospital staff. Put a <u>√</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the</p>				

CODE	STANDARDS	CRITERIA	HOSPITAL	PHIC
<p>total number of patients interviewed, and then get evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>0</u> • If 1 out of 3, the evidence score will be <u>0</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>Determine track record score (based on chart review).</p> <p>Combine proof of performance + track record to get criterion score.</p>				
6.6.e	Drugs are administered in a timely, safe, appropriate and controlled manner.	e. A process to oversee self-administration of drugs brought in by patients is in place. CORE	_ STAFF INTERVIEW	_ STAFF INTERVIEW
			_ PATIENT INTERVIEW	_ PATIENT INTERVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For staff interview, select at least THREE relevant hospital staff. Put a <u>√</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>0</u> • If 1 out of 3, the evidence score will be <u>0</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>For patient interview, select at least THREE patients. Put a <u>√</u> mark for the patient who was able to confirm achievement of the criterion and <u>X</u> mark if otherwise. Repeat for the 2nd and 3rd patients. Count the number of patients with check marks over the total number of patients interviewed. As this is core, evidence score is:</p> <ul style="list-style-type: none"> • 3 out of 3, so the evidence score will be <u>3</u> • 2 out of 3 so the evidence score will be <u>0</u> • 1 out of 3, so the evidence score will be <u>0</u> • 0 out of 3, so the evidence score will be <u>0</u> <p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>Determine track record score (based on chart review).</p> <p>Combine proof of performance + track record to get criterion score.</p>				
6.7.a	Drug effects are monitored in a standardized and systematic manner in the provider organization.	a. Adverse drug events are documented, monitored and reported as required by regulations.	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
			_ MANAGEMENT AND STAFF INTERVIEW	_ MANAGEMENT AND STAFF INTERVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For document review, check presence of written policy and procedures including monitoring reports supporting achievement of the criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if there is at least one missing element. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>For management and staff interview, select at least THREE relevant hospital personnel. Put a <u>√</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> 				

CODE	STANDARDS	CRITERIA	HOSPITAL	PHIC
<p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>Determine track record score (based on document review).</p> <p>Combine proof of performance + track record to get criterion score.</p>				
6.7.b	Drug effects are monitored in a standardized and systematic manner in the provider organization.	b. First dose effects are monitored.	_ CHART REVIEW	_ CHART REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For chart review, select ONE patient chart. Put a <u>√</u> mark if the chart documents achievement of the criterion and <u>X</u> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>The evidence score shall serve as the proof of performance score.</p> <p>Determine track record score.</p> <p>Combine proof of performance + track record to get criterion score.</p>				
6.8.a	Resources are allocated for the training, supervision, and evaluation of professionals who prescribe and administer drugs, according to policies and procedures.	a. There are policies and procedures for the training, supervision, and evaluation of professionals who prescribe and administer drugs.	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
			_ STAFF INTERVIEW	_ STAFF INTERVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For document review, check presence of written policy and procedures supporting achievement of the criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>For staff interview, select at least THREE relevant hospital staff (nurse/pharmacist). Put a <u>√</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>Determine track record score (based on document review).</p> <p>Combine proof of performance + track record to get criterion score.</p>				
6.8.b	Resources are allocated for the training, supervision, and evaluation of professionals who prescribe and administer drugs, according to policies and procedures.	b. Clinical staffs are oriented to the organization's medication policies prior to deployment.	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
			_ STAFF INTERVIEW	_ STAFF INTERVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____

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<p>For document review, check presence of documentation of activities showing achievement of the criterion. Put a <u>√</u> mark if there is at least one present and <u>X</u> mark if there is none at all. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>For staff interview, select at least THREE relevant hospital staff (nurse/pharmacist). Put a <u>√</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>Determine track record score (based on document review).</p> <p>Combine proof of performance + track record to get criterion score.</p>				
6.8.c	Resources are allocated for the training, supervision, and evaluation of professionals who prescribe and administer drugs, according to policies and procedures.	c. Resources support managers who train, supervise and evaluate drug prescription and administration practices.	_ DOCUMENT REVIEW _ STAFF INTERVIEW _ DIRECT OBSERVATION PROOF OF PERFORMANCE: _____ TRACK RECORD: _____	_ DOCUMENT REVIEW _ STAFF INTERVIEW _ DIRECT OBSERVATION PROOF OF PERFORMANCE: _____ TRACK RECORD: _____
<p>For document review, check presence of documentation of activities showing achievement of the criterion. Put a <u>√</u> mark if there is at least one present and <u>X</u> mark if there is none at all. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>For staff interview, select at least THREE relevant hospital staff (head nurses/head pharmacist/office personnel in charge of training). Put a <u>√</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>For direct observation, check for relevant structural inputs and actual practices of staff confirming achievement of criterion. Put a <u>√</u> mark if at least one is present and <u>X</u> mark if none at all. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>Combine the scores for the 3 evidences to get the proof of performance score.</p> <p>Determine track record score (based on document review).</p> <p>Combine proof of performance + track record to get criterion score.</p>				
6.8.d	Resources are allocated for the training, supervision, and evaluation of professionals who prescribe and administer drugs, according to policies and procedures.	d. Physicians are trained and evaluated in rational drug use/prescribing.	_ DOCUMENT REVIEW _ STAFF INTERVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____	_ DOCUMENT REVIEW _ STAFF INTERVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____
<p>For document review, check documentation of activities supporting achievement of the criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>For staff interview, select at least THREE relevant hospital staff (physician). Put a <u>√</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:</p>				

CODE	STANDARDS	CRITERIA	HOSPITAL	PHIC
<ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>Determine track record score (based on document review).</p> <p>Combine proof of performance + track record to get criterion score.</p>				
6.9.a	Drugs are administered in a standardized and systematic manner in the provider organization.	a. Only qualified staff order, prescribe, prepare, dispense and administer drugs. CORE	_ DOCUMENT REVIEW _ CHART REVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____	_ DOCUMENT REVIEW _ CHART REVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____
<p>For document review, check presence of written policy and other document supporting achievement of the criterion. Put a <u>√</u> mark if compliant to all and <u>X</u> mark if otherwise. As this is core, the evidence score is either <u>0</u> or <u>3</u>.</p> <p>For chart review, select THREE patient charts. Each patient chart should document achievement of the criterion. Put a <u>√</u> mark for each chart if compliant and <u>X</u> mark if otherwise. Repeat the evaluation process for the 2nd and 3rd charts. Count the number of charts with compliance over the total number of charts reviewed. Determine evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>0</u> • If 1 out of 3, the evidence score will be <u>0</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>Determine track record score (based on document review or chart review, whichever is the oldest).</p> <p>Combine proof of performance + track record to get criterion score.</p>				
6.9.b	Drugs are administered in a standardized and systematic manner in the provider organization.	b. All doctors, nurses and pharmacists who handle high risk drugs have additional education and training as appropriate	_ DOCUMENT REVIEW _ CHART REVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____	_ DOCUMENT REVIEW _ CHART REVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____
<p>For document review, check presence of training credentials and other relevant document(s) supporting achievement of criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>For chart review, select THREE patient charts. Each patient chart should document achievement of the criterion. Put a <u>√</u> mark for each chart if compliant and <u>X</u> mark if otherwise. Repeat the evaluation process for the 2nd and 3rd charts. Count the number of charts with compliance over the total number of charts reviewed. Determine evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>Determine track record score (based on document review or chart review, whichever is the oldest).</p> <p>Combine proof of performance + track record to get criterion score.</p>				

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6.10. a	Drugs are disposed in a standardized and controlled manner consistent with regulatory and safety requirements.	a. Policies and procedures indicate how expired, discontinued or recalled drugs are retrieved and/or safely disposed.	<input type="checkbox"/> DOCUMENT REVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____	<input type="checkbox"/> DOCUMENT REVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____
<p>For document review, check presence of written policy and procedure supporting achievement of the criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>The evidence score shall serve as the proof of performance score.</p> <p>Determine track record score.</p> <p>Combine proof of performance + track record to get criterion score.</p>				
6.10. b	Drugs are disposed in a standardized and controlled manner consistent with regulatory and safety requirements.	b. Drugs, drug containers and medication equipment are disposed of following statutory requirements	<input type="checkbox"/> DOCUMENT REVIEW <input type="checkbox"/> STAFF INTERVIEW <input type="checkbox"/> DIRECT OBSERVATION PROOF OF PERFORMANCE: _____ TRACK RECORD: _____	<input type="checkbox"/> DOCUMENT REVIEW <input type="checkbox"/> STAFF INTERVIEW <input type="checkbox"/> DIRECT OBSERVATION PROOF OF PERFORMANCE: _____ TRACK RECORD: _____
<p>For document review, check presence of written policy and procedure supporting achievement of the criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>For staff interview, select at least THREE relevant hospital staff (pharmacist and IW). Put a <u>√</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>For direct observation, check presence of structural inputs and process. Put a <u>√</u> check mark for compliance and <u>X</u> mark if none at all. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>Combine the scores for the 3 evidences to get the proof of performance score.</p> <p>Determine track record score (based on document review).</p> <p>Combine proof of performance + track record to get criterion score.</p>				
6.10. c	Drugs are disposed in a standardized and controlled manner consistent with regulatory and safety requirements.	c. These policies are implemented.	<input type="checkbox"/> DOCUMENT REVIEW <input type="checkbox"/> STAFF INTERVIEW <input type="checkbox"/> DIRECT OBSERVATION	<input type="checkbox"/> DOCUMENT REVIEW <input type="checkbox"/> STAFF INTERVIEW <input type="checkbox"/> DIRECT OBSERVATION

CODE	STANDARDS	CRITERIA	HOSPITAL	PHIC
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____

For document review, check presence of monitoring reports. Put a √ mark if compliant and X mark if none at all. Evidence score is either 0 or 3.

For staff interview, select at least THREE relevant hospital staff. Put a √ mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and X mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 2
- If 1 out of 3, the evidence score will be 1
- If 0 out of 3, the evidence score will be 0

For direct observation, check presence of structural inputs/process. Put a √ check mark for compliance and X mark if none at all. Evidence score is either 0 or 3.

The evidence score shall serve as the proof of performance score.

Determine track record score (based on document review).

Combine proof of performance + track record to get criterion score.