

4. Assessment of Patients

CODE	STANDARDS	CRITERIA	HOSPITAL	PHIC
4.1.a	Each patient's physical and psychosocial status is assessed.	a. An appropriately comprehensive assessment of the patient's present illness and physical and psychosocial conditions performed on every patient within 24 hours of admission. CORE	_ CHART REVIEW	_ CHART REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For chart review, select THREE patient charts. Put a <u>v</u> mark for each chart that documents achievement of the criterion and <u>X</u> mark if otherwise. Repeat the evaluation process for the 2nd and 3rd charts. Count the number of charts with compliance over the total number of charts reviewed. As this is core:</p> <ul style="list-style-type: none"> • 3 out of 3, so the evidence score will be <u>3</u> • 2 out of 3 so the evidence score will be <u>0</u> • 1 out of 3, so the evidence score will be <u>0</u> • 0 out of 3, so the evidence score will be <u>0</u> <p>The evidence score will serve as the proof of performance score.</p> <p>Determine track record score (based on patient chart).</p> <p>Combine proof of performance + track record to get criterion score.</p>				
4.1.b	Each patient's physical and psychosocial status is assessed.	b. All patients are screened for pain and further assessment is performed when pain is present.	_ CHART REVIEW	_ CHART REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For chart review, select THREE patient charts. Put a <u>v</u> mark for each chart that documents achievement of the criterion and <u>X</u> mark if otherwise. Repeat the evaluation process for the 2nd and 3rd charts. Count the number of charts with compliance over the total number of charts reviewed. Determine evidence score:</p> <ul style="list-style-type: none"> • 3 out of 3, so the evidence score will be <u>3</u> • 2 out of 3 so the evidence score will be <u>2</u> • 1 out of 3, so the evidence score will be <u>1</u> • 0 out of 3, so the evidence score will be <u>0</u> <p>The evidence score will serve as the proof of performance score.</p> <p>Determine track record score.</p> <p>Combine proof of performance + track record to get criterion score.</p>				
4.1.c	Each patient's physical and psychosocial status is assessed.	c. All patients are screened for risk of nutritional deficiency and further assessment is performed when nutritional needs are identified.	_ CHART REVIEW	_ CHART REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____

			TRACK RECORD: _____	TRACK RECORD: _____
<p>For chart review, select THREE patient charts. Put a <u>✓</u> mark for each chart that documents achievement of the criterion and <u>✗</u> mark if otherwise. Repeat the evaluation process for the 2nd and 3rd charts. Count the number of charts with compliance over the total number of charts reviewed. Determine evidence score:</p> <ul style="list-style-type: none"> • 3 out of 3, so the evidence score will be <u>3</u> • 2 out of 3 so the evidence score will be <u>2</u> • 1 out of 3, so the evidence score will be <u>1</u> • 0 out of 3, so the evidence score will be <u>0</u> <p>The evidence score will serve as the proof of performance score.</p> <p>Determine track record score.</p> <p>Combine proof of performance + track record to get criterion score.</p>				
4.2.a	Appropriate professionals perform coordinated and sequenced patient assessment to reduce waste and unnecessary repetition.	a. Policies and procedures define the minimum content of initial assessments to be made by doctors, nurses and other allied medical professionals	<input type="checkbox"/> DOCUMENT REVIEW <input type="checkbox"/> CHART REVIEW <input type="checkbox"/> PATIENT INTERVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____	<input type="checkbox"/> DOCUMENT REVIEW <input type="checkbox"/> CHART REVIEW <input type="checkbox"/> PATIENT INTERVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____
<p>For document review, check presence of written policy and procedures supporting achievement of the criterion. Put a <u>✓</u> mark if compliant and <u>✗</u> mark if otherwise. Evidence score either <u>0</u> or <u>3</u>.</p> <p>For chart review, select THREE patient charts. Put a <u>✓</u> mark for each chart that documents achievement of the criterion and <u>✗</u> mark if otherwise. Repeat the evaluation process for the 2nd and 3rd charts. Count the number of charts with compliance over the total number of charts reviewed. Determine evidence score:</p> <ul style="list-style-type: none"> • 3 out of 3, so the evidence score will be <u>3</u> • 2 out of 3 so the evidence score will be <u>2</u> • 1 out of 3, so the evidence score will be <u>1</u> • 0 out of 3, so the evidence score will be <u>0</u> <p>For patient interview, select at least THREE patients. Put a <u>✓</u> mark for the patient who was able to confirm achievement of the criterion and <u>✗</u> mark if otherwise. Repeat for the 2nd and 3rd patients. Count the number of patients with check marks over the total number of patients interviewed. Evidence score is:</p> <ul style="list-style-type: none"> • 3 out of 3, so the evidence score will be <u>3</u> • 2 out of 3 so the evidence score will be <u>2</u> • 1 out of 3, so the evidence score will be <u>1</u> • 0 out of 3, so the evidence score will be <u>0</u> <p>Combine the scores for the 3 evidences to get the proof of performance score.</p> <p>Determine track record score (based on document review or patient chart, whichever is oldest).</p> <p>Combine proof of performance + track record to get criterion score.</p>				
4.2.b	Appropriate professionals perform coordinated and sequenced patient assessment to reduce waste and unnecessary repetition.	b. Policies and procedures define the minimum content and frequency of reassessments to be made by doctors, nurses and other allied medical professionals.	<input type="checkbox"/> DOCUMENT REVIEW <input type="checkbox"/> CHART REVIEW <input type="checkbox"/> PATIENT INTERVIEW PROOF OF PERFORMANCE: _____	<input type="checkbox"/> DOCUMENT REVIEW <input type="checkbox"/> CHART REVIEW <input type="checkbox"/> PATIENT INTERVIEW PROOF OF PERFORMANCE: _____

			TRACK RECORD: _____	TRACK RECORD: _____
<p>For document review, check presence of written policy and procedures supporting achievement of the criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if otherwise. Evidence score either <u>0</u> or <u>3</u>.</p> <p>For chart review, select THREE patient charts. Put a <u>√</u> mark for each chart that documents achievement of the criterion and <u>X</u> mark if otherwise. Repeat the evaluation process for the 2nd and 3rd charts. Count the number of charts with compliance over the total number of charts reviewed. Determine evidence score:</p> <ul style="list-style-type: none"> • 3 out of 3, so the evidence score will be <u>3</u> • 2 out of 3 so the evidence score will be <u>2</u> • 1 out of 3, so the evidence score will be <u>1</u> • 0 out of 3, so the evidence score will be <u>0</u> <p>For patient interview, select at least THREE patients. Put a <u>√</u> mark for the patient who was able to confirm achievement of the criterion and <u>X</u> mark if otherwise. Repeat for the 2nd and 3rd patients. Count the number of patients with check marks over the total number of patients interviewed. Evidence score is:</p> <ul style="list-style-type: none"> • 3 out of 3, so the evidence score will be <u>3</u> • 2 out of 3 so the evidence score will be <u>2</u> • 1 out of 3, so the evidence score will be <u>1</u> • 0 out of 3, so the evidence score will be <u>0</u> <p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>Determine track record score (based on document review or patient chart, whichever is oldest).</p> <p>Combine proof of performance + track record to get criterion score.</p>				
4.2.c	Appropriate professionals perform coordinated and sequenced patient assessment to reduce waste and unnecessary repetition.	c. Qualified professionals assess patients according to their prioritized needs.	_ CHART REVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____	_ CHART REVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____
<p>For chart review, select THREE patient charts. Put a <u>√</u> mark for each chart that documents achievement of the criterion and <u>X</u> mark if otherwise. Repeat the evaluation process for the 2nd and 3rd charts. Count the number of charts with compliance over the total number of charts reviewed. Determine evidence score:</p> <ul style="list-style-type: none"> • 3 out of 3, so the evidence score will be <u>3</u> • 2 out of 3 so the evidence score will be <u>2</u> • 1 out of 3, so the evidence score will be <u>1</u> • 0 out of 3, so the evidence score will be <u>0</u> <p>The evidences score will serve as the proof of performance score.</p> <p>Determine track record score.</p> <p>Combine proof of performance + track record to get criterion score.</p>				
4.3.a	Previously obtained information is reviewed at every stage of the assessment to guide future assessments.	a. Relevant information from previous treatment/surgical procedure/diagnostic/lab and imaging is reviewed (as applicable)	_ STAFF INTERVIEW _ CHART REVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____	_ STAFF INTERVIEW _ CHART REVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____
<p>For staff interview, select at least THREE relevant hospital staff. Put a <u>√</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed. Determine evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> 				

For chart review, select THREE patient charts. Put a ✓ mark for each chart that documents achievement of the criterion and X mark if otherwise. Repeat the evaluation process for the 2nd and 3rd charts. Count the number of charts with compliance over the total number of charts reviewed. Determine evidence score:

- 3 out of 3, so the evidence score will be 3
- 2 out of 3 so the evidence score will be 2
- 1 out of 3, so the evidence score will be 1
- 0 out of 3, so the evidence score will be 0

Combine the scores for the 2 evidences to get the proof of performance score.

Determine track record score (based on patient chart).

Combine proof of performance + track record to get criterion score.

4.4.a	Assessments are performed regularly and are determined by patients' evolving response to care.	a. Doctors re-assess the patients' physical condition and response to care at least once every 24 hours and according to the patient's needs. CORE	_CHART REVIEW	_CHART REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____

For chart review, select THREE patient charts. Put a ✓ mark for each chart that documents achievement of the criterion and X mark if otherwise. Repeat the evaluation process for the 2nd and 3rd charts. Count the number of charts with compliance over the total number of charts reviewed. As this is core:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 0
- If 1 out of 3, the evidence score will be 0
- If 0 out of 3, the evidence score will be 0

The evidence score will serve as the proof of performance score.

Determine track record score.

Combine proof of performance + track record to get criterion score.

4.4.b	Assessments are performed regularly and are determined by patients' evolving response to care.	b. Nurses re-assess the patient's physical condition and response to care at least once every shift and according to the patient's needs. CORE	_CHART REVIEW	_CHART REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____

For chart review, select THREE patient charts. Put a ✓ mark for each chart that documents achievement of the criterion and X mark if otherwise. Repeat the evaluation process for the 2nd and 3rd charts. Count the number of charts with compliance over the total number of charts reviewed. As this is core:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 0
- If 1 out of 3, the evidence score will be 0
- If 0 out of 3, the evidence score will be 0

The evidence score will serve as the proof of performance score.

Determine track record score.

Combine proof of performance + track record to get criterion score.

4.4.c	Assessments are performed regularly and are determined by patients' evolving response to care.	c. Significant changes in the patient's condition results in re-assessment. CORE	_ STAFF INTERVIEW	_ STAFF INTERVIEW
			_ CHART REVIEW	_ CHART REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____

For staff interview, select at least THREE relevant hospital staff. Put a ✓ mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and X mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed. As this is core:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 0
- If 1 out of 3, the evidence score will be 0
- If 0 out of 3, the evidence score will be 0

For chart review, select THREE patient charts. Put a ✓ mark for each chart that documents achievement of the criterion and X mark if otherwise. Repeat the evaluation process for the 2nd and 3rd charts. Count the number of charts with compliance over the total number of charts reviewed. As this is core:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 0
- If 1 out of 3, the evidence score will be 0
- If 0 out of 3, the evidence score will be 0

Combine the scores for the 2 evidences to get the proof of performance score.

Determine track record score (based on patient chart).

Combine proof of performance + track record to get criterion score.

4.4.d	Assessments are performed regularly and are determined by patients' evolving response to care.	d. Re-assessment results in a review of the patients' management. CORE	_ STAFF INTERVIEW	_ STAFF INTERVIEW
			_ CHART REVIEW	_ CHART REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____

For staff interview, select at least THREE relevant hospital staff. Put a ✓ mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and X mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed. As this is core:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 0
- If 1 out of 3, the evidence score will be 0
- If 0 out of 3, the evidence score will be 0

For chart review, select THREE patient charts. Put a ✓ mark for each chart that documents achievement of the criterion and X mark if otherwise. Repeat the evaluation process for the 2nd and 3rd charts. Count the number of charts with compliance over the total number of charts reviewed. As this is core:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 0
- If 1 out of 3, the evidence score will be 0
- If 0 out of 3, the evidence score will be 0

Combine the scores for the 2 evidences to get the proof of performance score.

Determine track record score (based on patient chart).

Combine proof of performance + track record to get criterion score.

4.5.a	Assessments are documented and used by the health care team to ensure effective communication, integration and continuity of care.	a. Initial and ongoing medical and nursing assessments are incorporated in the patient chart and are legibly written.	_ CHART REVIEW	_ CHART REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____

For chart review, select THREE patient charts. Put a ✓ mark for each chart that documents achievement of the criterion and X mark if otherwise. Repeat the evaluation process for the 2nd and 3rd charts. Count the number of charts with compliance over the total number of charts reviewed. Determine evidence score:

- 3 out of 3, so the evidence score will be 3
- 2 out of 3 so the evidence score will be 2
- 1 out of 3, so the evidence score will be 1
- 0 out of 3, so the evidence score will be 0

<p>The evidence score will serve as the proof of performance score.</p> <p>Determine track record score.</p> <p>Combine proof of performance + track record to get criterion score.</p>				
4.5.b	Assessments are documented and used by the health care team to ensure effective communication, integration and continuity of care.	b. Referral physicians and therapists document their assessments and reassessments.	_ CHART REVIEW	_ CHART REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For chart review, select THREE patient charts. Put a <u>✓</u> mark for each chart that documents achievement of the criterion and <u>✗</u> mark if otherwise. Repeat the evaluation process for the 2nd and 3rd charts. Count the number of charts with compliance over the total number of charts reviewed. Determine evidence score:</p> <ul style="list-style-type: none"> • 3 out of 3, so the evidence score will be <u>3</u> • 2 out of 3 so the evidence score will be <u>2</u> • 1 out of 3, so the evidence score will be <u>1</u> • 0 out of 3, so the evidence score will be <u>0</u> <p>The evidence score will serve as the proof of performance score.</p> <p>Determine track record score.</p> <p>Combine proof of performance + track record to get criterion score.</p>				
4.5.c	Assessments are documented and used by the health care team to ensure effective communication, integration and continuity of care.	c. The healthcare team members analyze and integrate their assessments in planning and delivering care.	_ STAFF INTERVIEW	_ STAFF INTERVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For staff interview, select at least THREE relevant hospital staff. Put a <u>✓</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>✗</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed. Determine evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>The evidence score shall serve as the proof of performance score.</p> <p>Track record is n/a.</p> <p>Proof of performance score will serve as the criterion score.</p>				
4.6.a	Laboratory examinations appropriate to organization's service capability and usual case mix are available and performed by qualified personnel.	a. Laboratory services comply with applicable local and national standards, laws, and regulations. CORE	__ DOCUMENT REVIEW	__ DOCUMENT REVIEW
			_ STAFF INTERVIEW	_ STAFF INTERVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For document review, check required licenses, laboratory manual, and other relevant documents supporting achievement of the criterion. Put a <u>✓</u> mark if compliant to all and <u>✗</u> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>For staff interview, select at least THREE relevant hospital staff. Put a <u>✓</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>✗</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed. As this is core:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>0</u> 				

<ul style="list-style-type: none"> • If 1 out of 3, the evidence score will be <u>0</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>Determine track record score (based on document review).</p> <p>Combine proof of performance + track record to get criterion score.</p>				
4.6.b	Laboratory examinations appropriate to organization's service capability and usual case mix are available and performed by qualified personnel.	b. Laboratory service schedules are regular, convenient and available during emergencies.	<input type="checkbox"/> STAFF INTERVIEW <input type="checkbox"/> DIRECT OBSERVATION	<input type="checkbox"/> STAFF INTERVIEW <input type="checkbox"/> DIRECT OBSERVATION
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For staff interview, select at least THREE relevant hospital staff. Put a <input type="checkbox"/> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <input type="checkbox"/> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed. Determine evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>For direct observation, check resources and conditions supporting this criterion. Put a <input type="checkbox"/> check mark if at least one present and <input type="checkbox"/> mark if none at all. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>The track record is <u>n/a</u>.</p> <p>The proof of performance will serve as the criterion score.</p>				
4.6.c	Laboratory examinations appropriate to organization's service capability and usual case mix are available and performed by qualified personnel.	c. Policies and procedures guide the standard performance of laboratory examinations.	<input type="checkbox"/> DOCUMENT REVIEW	<input type="checkbox"/> DOCUMENT REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For document review, check presence of written policy and procedures supporting achievement of the criterion. Put a <input type="checkbox"/> mark if compliant and <input type="checkbox"/> mark if otherwise. Evidence score either <u>0</u> or <u>3</u>.</p> <p>The evidence score shall serve as the proof of performance score.</p> <p>Determine track record score (based on document review).</p> <p>Combine proof of performance + track record to get criterion score.</p>				
4.6.d	Laboratory examinations appropriate to organization's service capability and usual case mix are available and performed by qualified personnel.	d. The organization's leaders commit resources to provide patients with continuous, appropriate and adequate laboratory examinations.	<input type="checkbox"/> STAFF INTERVIEW <input type="checkbox"/> DIRECT OBSERVATION	<input type="checkbox"/> STAFF INTERVIEW <input type="checkbox"/> DIRECT OBSERVATION
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For staff interview, select at least THREE relevant hospital staff. Put a <input type="checkbox"/> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <input type="checkbox"/> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed. Determine evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> 				

<p>• If 0 out of 3, the evidence score will be <u>0</u></p> <p>For direct observation, check resources and conditions supportive of this criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if not observe. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>Track record is <u>n/a</u>.</p> <p>The proof of performance will serve as the criterion score.</p>				
4.6.e	Laboratory examinations appropriate to organization's service capability and usual case mix are available and performed by qualified personnel.	e. Qualified individual/s manages the laboratory service.	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For document review, check presence of credentials and updated license of pathologist(s). Put a <u>√</u> mark if compliant to all and <u>X</u> mark if at least one is not compliant. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>The evidence score shall serve as the proof of performance score.</p> <p>Determine track record score.</p> <p>Combine proof of performance + track record to get criterion score.</p>				
4.6.f	Laboratory examinations appropriate to organization's service capability and usual case mix are available and performed by qualified personnel.	f. Qualified individual/s performs laboratory examinations.	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For document review, check presence of credentials and updated license of med tech(s). Put a <u>√</u> mark if compliant to all and <u>X</u> mark if at least one is not compliant. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>The evidence score shall serve as the proof of performance score.</p> <p>Determine track record score.</p> <p>Combine proof of performance + track record to get criterion score.</p>				
4.6.g	Laboratory examinations appropriate to organization's service capability and usual case mix are available and performed by qualified personnel.	g. A laboratory quality control program monitors and ensures the accuracy and reliability of laboratory test results.	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For document review, check presence of Quality Control Program in Laboratory (includes prescribed elements). Put a <u>√</u> mark if compliant to all and <u>X</u> mark if at least one missing. Determine evidence score:</p> <ul style="list-style-type: none"> • 5 out of 5 = 100%, so the evidence score will be 3 • 4 out of 5 = 80%, so the evidence score will be 2 • 3 out of 5 = 60%, so the evidence score will be 2 • 2 out of 5 = 40%, so the evidence score will be 1 • 1 out of 5 = 20%, so the evidence score will be 1 • 0 out of 5 = 0, so the evidence score will be 0 <p>The evidence score shall serve as the proof of performance score.</p> <p>Determine track record score.</p> <p>Combine proof of performance + track record to get criterion score.</p>				

4.6.h	Laboratory examinations appropriate to organization's service capability and usual case mix are available and performed by qualified personnel.	h. Turnaround times for releasing laboratory test results are defined and improved.	_ DOCUMENT REVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____	_ DOCUMENT REVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____
<p>For document review, check documentation of turn-around-time of laboratory test results supporting achievement of the criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>The evidence score shall serve as the proof of performance score.</p> <p>Determine track record score.</p> <p>Combine proof of performance + track record to get criterion score.</p>				
4.6.i	Laboratory examinations appropriate to organization's service capability and usual case mix are available and performed by qualified personnel.	i. A process for communicating critical test results to patient's care providers is implemented (this criterion will cover all diagnostic services)	_ DOCUMENT REVIEW _ STAFF INTERVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____	_ DOCUMENT REVIEW _ STAFF INTERVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____
<p>For document review, check presence of laboratory logbook and release records. Put a <u>√</u> mark if compliant to all and <u>X</u> mark if there is at least one missing element. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>For staff interview, select at least THREE relevant hospital staff. Put a <u>√</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed. Determine evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>Determine track record score.</p> <p>Combine proof of performance + track record to get criterion score.</p>				
4.7.a	Radiologic imaging examinations appropriate to organization's service capability and usual case mix are available and performed by qualified personnel.	a. Radiologic services comply with applicable local and national standards, laws, and regulations. CORE	_ DOCUMENT REVIEW _ STAFF INTERVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____	_ DOCUMENT REVIEW _ STAFF INTERVIEW PROOF OF PERFORMANCE: _____ TRACK RECORD: _____
<p>For document review, check presence of licenses and Radiology Manual. Put a <u>√</u> mark if compliant to all and <u>X</u> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>For staff interview, select at least THREE relevant hospital staff. Put a <u>√</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed. As this is core:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>0</u> • If 1 out of 3, the evidence score will be <u>0</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>Combine the scores for the 2 evidences to get the proof of performance score.</p>				

Determine track record score.				
Combine proof of performance + track record to get criterion score.				
4.7.b	Radiologic imaging examinations appropriate to organization's service capability and usual case mix are available and performed by qualified personnel.	b. Radiology service schedules are regular, convenient and available during emergencies.	<input type="checkbox"/> STAFF INTERVIEW	<input type="checkbox"/> STAFF INTERVIEW
			<input type="checkbox"/> DIRECT OBSERVATION	<input type="checkbox"/> DIRECT OBSERVATION
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For staff interview, select at least THREE relevant hospital staff. Put a <input type="checkbox"/> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <input checked="" type="checkbox"/> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed. Determine evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>For direct observation, check resources and conditions supporting this criterion. Put a <input type="checkbox"/> check mark if at least one present and <input checked="" type="checkbox"/> mark if none at all. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>The track record is <u>n/a</u>.</p> <p>The proof of performance will serve as the criterion score.</p>				
4.7.c	Radiologic imaging examinations appropriate to organization's service capability and usual case mix are available and performed by qualified personnel.	c. Policies and procedures guide the standard performance of radiologic examinations.	<input type="checkbox"/> DOCUMENT REVIEW	<input type="checkbox"/> DOCUMENT REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For document review, check presence of written policy/procedure or Radiology Manual supporting achievement of the criterion. Put a <input type="checkbox"/> mark if compliant and <input checked="" type="checkbox"/> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>The evidence score shall serve as the proof of performance score.</p> <p>Determine track record score.</p> <p>Combine proof of performance + track record to get criterion score.</p>				
4.7.d	Radiologic imaging examinations appropriate to organization's service capability and usual case mix are available and performed by qualified personnel.	d. The organization's leaders commit resources in order to provide patients with continuous, appropriate and adequate radiologic examinations.	<input type="checkbox"/> STAFF INTERVIEW	<input type="checkbox"/> STAFF INTERVIEW
			<input type="checkbox"/> DIRECT OBSERVATION	<input type="checkbox"/> DIRECT OBSERVATION
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For staff interview, select at least THREE relevant hospital staff. Put a <input type="checkbox"/> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <input checked="" type="checkbox"/> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed. Determine evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>For direct observation, check for relevant structural inputs and conditions confirming achievement of criterion. Put a <input type="checkbox"/> mark if compliant and <input checked="" type="checkbox"/> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.</p>				

<p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>Track record is <u>n/a</u>.</p> <p>The proof of performance will serve as the criterion score.</p>				
4.7.e	Radiologic imaging examinations appropriate to organization's service capability and usual case mix are available and performed by qualified personnel.	e. Qualified individual/s manages the radiology service.	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For document review, check credentials and /or license of radio manager/head supporting achievement of the criterion. Put a <u>✓</u> mark if compliant and <u>X</u> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>The evidence score shall serve as the proof of performance score.</p> <p>Determine track record score.</p> <p>Combine proof of performance + track record to get criterion score.</p>				
4.7.f.1	Radiologic imaging examinations appropriate to organization's service capability and usual case mix are available and performed by qualified personnel.	f. Qualified individual/s performs radiologic examination.	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For document review, check credentials and /or license of radiologist(s) supporting achievement of the criterion. Put a <u>✓</u> mark if compliant (all radio) and <u>X</u> mark if otherwise (at least one found). Evidence score is either <u>0</u> or <u>3</u>.</p> <p>The evidence score shall serve as the proof of performance score.</p> <p>Determine track record score.</p> <p>Combine proof of performance + track record to get criterion score.</p>				
4.7.g	Radiologic imaging examinations appropriate to organization's service capability and usual case mix are available and performed by qualified personnel.	g. A radiology quality control program monitors and ensures the accuracy and reliability of radiologic results.	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For document review, check presence of Quality Control Program in Radiology supporting achievement of the criterion. Put a <u>✓</u> mark if compliant and <u>X</u> mark if otherwise. Evidence score is <u>0</u> or <u>3</u>.</p> <p>The evidence score shall serve as the proof of performance score.</p> <p>Determine track record score.</p> <p>Combine proof of performance + track record to get criterion score.</p>				
4.7.h	Radiologic imaging examinations appropriate to organization's service capability and usual case mix are available and performed by qualified personnel.	h. Turnaround times of releasing radiologic test results are defined and improved.	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____

<p>For document review, check the turn-around-time of release of radiologic test results supporting achievement of criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>The evidence score shall serve as the proof of performance score.</p> <p>Determine track record score.</p> <p>Combine proof of performance + track record to get criterion score.</p>				
4.8.a	Policies and procedures for accessing and referring patients to approved external providers when diagnostic services are not available within the provider organization are documented and monitored.	a. Policies and procedures for selecting, approving and monitoring external providers of diagnostic examinations is present.	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For document review, check presence of written policy and procedures supporting achievement of the criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>The evidence score shall serve as the proof of performance score.</p> <p>Determine track record score.</p> <p>Combine proof of performance + track record to get criterion score.</p>				
4.8.b	Policies and procedures for accessing and referring patients to approved external providers when diagnostic services are not available within the provider organization are documented and monitored.	b. Patients are referred to licensed external providers when diagnostic examinations are not available.	_ STAFF INTERVIEW	_ STAFF INTERVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For staff interview, select at least THREE relevant hospital staff. Put a <u>√</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed. Determine evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>For direct observation, check for compliance. Put a <u>√</u> mark if compliant and <u>X</u> mark if not observe. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>The track record is <u>n/a</u>.</p> <p>The proof of performance will serve as the criterion score.</p>				
4.9.a	Assessments of patients with special needs are determined by policies and procedures that are consistent with legal and ethical requirements.	a. Policies and procedures identify patients with special needs for whom specific types of assessments are required.	_DOCUMENT REVIEW	_DOCUMENT REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For document review, check presence of written policy and procedures supporting achievement of the criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>The evidence score shall serve as the proof of performance score.</p>				

Determine track record score.				
Combine proof of performance + track record to get criterion score.				
4.9.b	Assessments of patients with special needs are determined by policies and procedures that are consistent with legal and ethical requirements.	b. The contents of the specific types of assessments on patients with special needs are defined.	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For document review, check presence of written policy and procedures supporting achievement of the criterion. Put a <u>√</u> mark if compliant and <u>X</u> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>The evidence score shall serve as the proof of performance score.</p> <p>Determine track record score.</p> <p>Combine proof of performance + track record to get criterion score.</p>				
4.9.c	Assessments of patients with special needs are determined by policies and procedures that are consistent with legal and ethical requirements.	c. Qualified personnel conduct assessments on patients with special needs.	_ STAFF INTERVIEW	_ STAFF INTERVIEW
			PROOF OF PERFORMANCE: _____	PROOF OF PERFORMANCE: _____
			TRACK RECORD: _____	TRACK RECORD: _____
<p>For staff interview, select at least THREE relevant hospital staff (radiology dept.). Put a <u>√</u> mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed. Determine evidence score:</p> <ul style="list-style-type: none"> • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>2</u> • If 1 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>0</u> <p>For direct observation, check for compliance. Put a <u>√</u> mark if compliant to all and <u>X</u> mark if not. Evidence score is either <u>0</u> or <u>3</u>.</p> <p>Combine the scores for the 2 evidences to get the proof of performance score.</p> <p>Track record is <u>n/a</u>.</p> <p>The proof of performance score will serve as the criterion score.</p>				