4. Assessment of Patients

CODE	STANDARDS	CRITERIA	HOSPITAL	PHIC
4.1.a	Each patient's physical and psychosocial status is	a. An appropriately comprehensive assessment of	_ CHART REVIEW	_ CHART REVIEW
	assessed.	the patient's present illness		
		and physical and psychosocial		
		conditions performed on	DDOOF OF DEDEODMANACE.	DROOF OF DEDEODMANCE.
		every patient within 24 hours	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
		of admission.		
		CORE		
			TDACK DECORD.	TRACK RECORD:
			TRACK RECORD:	TRACK RECORD.
For chart	rovious coloct TUPEE nations sha	rts. Dut a 1/ mark for each chart th	I at documents achievement of the criteri	ion and V mark if otherwise. Peneat
the evalu	ation process for the 2 nd and 3 rd	harts. Count the number of chart	s with compliance over the total numbe	r of charts reviewed. As this is core:
	f 3, so the evidence score will be		s with compliance over the total name	of charts reviewed. As this is core.
	f 3 so the evidence score will be 0	_		
	f 3, so the evidence score will be g			
• 0 out of	f 3, so the evidence score will be	<u>0</u>		
The evide	ence score will serve as the proof	of norformance core		
The evide	ence score will serve as the proof	or performance score.		
Determin	e track record score (based on pa	atient chart).		
2000		icient snareji		
Combine	proof of performance + track rec	ord to get criterion score.		
	<u></u>			
4.1.b	Each patient's physical and	b. All patients are screened	_ CHART REVIEW	_ CHART REVIEW
	psychosocial status is assessed.	for pain and further		
	assesseu.	assessment is performed when pain is present.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
		when pain is present.	PROOF OF PERFORMANCE.	FROOF OF FERTORIVIANCE.
			TRACK RECORD:	TRACK RECORD:
For chart	review, select THREE patient cha	rts. Put a <u>V</u> mark for each chart th	at documents achievement of the criteri	on and <u>X</u> mark if otherwise. Repeat
	15	charts. Count the number of chart	s with compliance over the total numbe	r of charts reviewed. Determine
evidence		_		
	f 3, so the evidence score will be a f 3 so the evidence score will be 2	_		
	f 3, so the evidence score will be <u>a</u>	-		
	f 3, so the evidence score will be			
	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	=		
The evide	ence score will serve as the proof	of performance score.		
Determin	e track record score.			
Combine	nroof of norformance I track roo	and to got critorion coord		
Combine	proof of performance + track rec	טוע נט צפנ נוונפווטוו גנטופ.		
4.1.c	Each patient's physical and	c. All patients are screened for	CHART REVIEW	CHART REVIEW
	psychosocial status is	risk of nutritional deficiency		<u> </u>
	assessed.	and further assessment is		
		performed when nutritional		
		needs are identified.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:

			TRACK RECORD:	TRACK RECORD:
the evaluation evidence • 3 out of • 2 out of • 1 out of	ation process for the 2^{nd} and 3^{rd} c	harts. Count the number of chart <u>3</u> <u>1</u>	at documents achievement of the criter ts with compliance over the total numbe	ion and <u>X</u> mark if otherwise. Repeat er of charts reviewed. Determine
The evide	ence score will serve as the proof	of performance score.		
Determin	e track record score.			
Combine	proof of performance + track rec	ord to get criterion score.		
4.2.a	Appropriate professionals perform coordinated and	a. Policies and procedures define the minimum content	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
	sequenced patient assessment to reduce waste	of initial assessments to be made by doctors, nurses and	_ CHART REVIEW	_ CHART REVIEW
	and unnecessary repetition.	other allied medical professionals	_ PATIENT INTERVIEW	_ PATIENT INTERVIEW
		processionals	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:
For docur	 ment review, check presence of w	 vritten policy and procedures supp	porting achievement of the criterion. Pu	t a V mark if compliant and X mark if
	e. Evidence score either <u>0</u> or <u>3</u> .		· · ·	
the evalue evidence 3 out of 2 out of	ation process for the 2^{nd} and 3^{rd} c	harts. Count the number of chart	at documents achievement of the criter ts with compliance over the total numbe	ion and <u>X</u> mark if otherwise. Repeat er of charts reviewed. Determine
	3, so the evidence score will be	=		
For patient interview, select at least THREE patients. Put a <u>v</u> mark for the patient who was able to confirm achievement of the criterion and <u>x</u> mark if otherwise. Repeat for the 2 nd and 3 rd patients. Count the number of patients with check marks over the total number of patients interviewed. Evidence score is: • 3 out of 3, so the evidence score will be <u>3</u> • 2 out of 3 so the evidence score will be <u>1</u> • 1 out of 3, so the evidence score will be <u>1</u> • 0 out of 3, so the evidence score will be 0				
Combine	the scores for the 3 evidences to	get the proof of performance sco	re.	
Determin	e track record score (based on do	ocument review or patient chart, v	whichever is oldest).	
Combine	proof of performance + track rec	ord to get criterion score.		
4.2.b	Appropriate professionals	b. Policies and procedures	_DOCUMENT REVIEW	_DOCUMENT REVIEW
	perform coordinated and sequenced patient	define the minimum content and frequency of	_ CHART REVIEW	_ CHART REVIEW
	assessment to reduce waste and unnecessary repetition.	reassessments to be made by doctors, nurses and other allied medical professionals.	_ PATIENT INTERVIEW	_ PATIENT INTERVIEW
			PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
	<u> </u>	<u> </u>		

			TRACK RECORD:	TRACK RECORD:
	l ment review, check presence of v e. Evidence score either <u>0</u> or <u>3</u> .	l vritten policy and procedures supp	Dorting achievement of the criterion. Pur	l t a <u>v</u> mark if compliant and <u>X</u> mark if
the evalu evidence • 3 out of • 2 out of • 1 out of	ation process for the 2 nd and 3 rd of score: f 3, so the evidence score will be f 3 so the evidence score will be <u>2</u> f 3, so the evidence score will be	charts. Count the number of chart 2 1 1	at documents achievement of the criter is with compliance over the total numbe	ion and <u>X</u> mark if otherwise. Repeater of charts reviewed. Determine
For paties otherwise score is: • 3 out of • 2 out of • 1 out of	f 3, so the evidence score will be and interview, select at least THRE. Repeat for the 2 nd and 3 rd patients, so the evidence score will be a so the evidence will be a so the evidence score will be a so the evidence wil	EE patients. Put a \underline{V} mark for the ents. Count the number of patien $\underline{3}$	patient who was able to confirm achiev ts with check marks over the total numb	vement of the criterion and \underline{X} mark if per of patients interviewed. Evidence
Combine	the scores for the 2 evidences to	get the proof of performance sco	re.	
Determin	e track record score (based on do	ocument review or patient chart, v	whichever is oldest).	
Combine	proof of performance + track rec	ord to get criterion score.		
4.2.c	Appropriate professionals perform coordinated and sequenced patient	c. Qualified professionals assess patients according to their prioritized needs.	_ CHART REVIEW	_ CHART REVIEW
	assessment to reduce waste and unnecessary repetition.		PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:
the evaluevidence 3 out of 2 out of 1 out of 0 out of The evide Determin	ation process for the 2 nd and 3 rd of score: f 3, so the evidence score will be 2 f 3, so the evidence score will be 2 f 3, so the evidence score will be 3 f 3, so the evidence score will be 3 ences score will serve as the proof the track record score. proof of performance + track record score	charts. Count the number of chart 1.	at documents achievement of the criteries with compliance over the total number	er of charts reviewed. Determine
4.3.a	Previously obtained information is reviewed at	a. Relevant information from previous treatment/surgical	_ STAFF INTERVIEW	_ STAFF INTERVIEW

4.3.a	Previously obtained	a. Relevant information from	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	information is reviewed at every stage of the assessment to guide future	previous treatment/surgical procedure/diagnostic/lab and imaging is reviewed (as	_ CHART REVIEW	_ CHART REVIEW
	assessments.	applicable)	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:

For staff interview, select at least THREE relevant hospital staff. Put a \underline{V} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{X} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of patients interviewed. Determine evidence score:

- \bullet If 3 out of 3, the evidence score will be $\underline{\textbf{3}}$
- If 2 out of 3, the evidence score will be 2
- If 1 out of 3, the evidence score will be $\underline{\underline{1}}$
- \bullet If 0 out of 3, the evidence score will be $\underline{\textbf{0}}$

For chart review, select THREE patient charts. Put a \underline{V} mark for each chart that documents achievement of the criterion and \underline{X} mark if otherwise. Repeat the evaluation process for the 2nd and 3rd charts. Count the number of charts with compliance over the total number of charts reviewed. Determine evidence score: • 3 out of 3, so the evidence score will be 3 • 2 out of 3 so the evidence score will be 2 • 1 out of 3, so the evidence score will be 1 • 0 out of 3, so the evidence score will be **0** Combine the scores for the 2 evidences to get the proof of performance score. Determine track record score (based on patient chart). Combine proof of performance + track record to get criterion score. a. Doctors re-assess the **CHART REVIEW CHART REVIEW** 4.4.a Assessments are performed regularly and are determined patients' physical condition and response to care at least by patients' evolving response to care. once every 24 hours and PROOF OF PERFORMANCE: _ PROOF OF PERFORMANCE: __ according to the patient's needs. CORE TRACK RECORD: _ TRACK RECORD: For chart review, select THREE patient charts. Put a <u>v</u> mark for each chart that documents achievement of the criterion and <u>X</u> mark if otherwise. Repeat

the evaluation process for the 2nd and 3rd charts. Count the number of charts with compliance over the total number of charts reviewed. As this is core:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be **0**
- If 1 out of 3, the evidence score will be **0**
- If 0 out of 3, the evidence score will be 0

The evidence score will serve as the proof of performance score.

Determine track record score.

Combine proof of performance + track record to get criterion score.

4.4.b	Assessments are performed	b. Nurses re-assess the	_CHART REVIEW	_CHART REVIEW
	regularly and are determined	patient's physical condition		
	by patients' evolving	and response to care at least	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
	response to care.	once every shift and according		
		to the patient's needs. CORE	TRACK RECORD:	TRACK RECORD:

For chart review, select THREE patient charts. Put a V mark for each chart that documents achievement of the criterion and X mark if otherwise. Repeat the evaluation process for the 2nd and 3rd charts. Count the number of charts with compliance over the total number of charts reviewed. As this is core:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 0
- If 1 out of 3, the evidence score will be 0
- If 0 out of 3, the evidence score will be **0**

The evidence score will serve as the proof of performance score.

Determine track record score.

Combine proof of performance + track record to get criterion score.

4.4.c	Assessments are performed	c. Significant changes in the	_ STAFF INTERVIEW	_STAFF INTERVIEW
	regularly and are determined by patients' evolving response to care.	patient's condition results in re-assessment. CORE	_ CHART REVIEW	_ CHART REVIEW
			PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:

For staff interview, select at least THREE relevant hospital staff. Put a \underline{v} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{X} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of patients interviewed. As this is core:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 0
- If 1 out of 3, the evidence score will be 0
- ullet If 0 out of 3, the evidence score will be $\underline{\mathbf{0}}$

For chart review, select THREE patient charts. Put a \underline{V} mark for each chart that documents achievement of the criterion and \underline{X} mark if otherwise. Repeat the evaluation process for the 2^{nd} and 3^{rd} charts. Count the number of charts with compliance over the total number of charts reviewed. As this is core:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 0
- If 1 out of 3, the evidence score will be **0**
- ullet If 0 out of 3, the evidence score will be $\underline{\mathbf{0}}$

Combine the scores for the 2 evidences to get the proof of performance score.

Determine track record score (based on patient chart).

Combine proof of performance + track record to get criterion score.

4.4.d	Assessments are performed	d. Re-assessment results in a	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	regularly and are determined by patients' evolving response to care.	review of the patients' management. CORE	_ CHART REVIEW	_ CHART REVIEW
			PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:

For staff interview, select at least THREE relevant hospital staff. Put a \underline{v} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{x} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of patients interviewed. As this is core:

- If 3 out of 3, the evidence score will be 3
- \bullet If 2 out of 3, the evidence score will be $\underline{\textbf{0}}$
- \bullet If 1 out of 3, the evidence score will be $\underline{\textbf{0}}$
- ullet If 0 out of 3, the evidence score will be $\underline{\mathbf{0}}$

For chart review, select THREE patient charts. Put a \underline{V} mark for each chart that documents achievement of the criterion and \underline{X} mark if otherwise. Repeat the evaluation process for the 2^{nd} and 3^{rd} charts. Count the number of charts with compliance over the total number of charts reviewed. As this is core:

- If 3 out of 3, the evidence score will be 3
- ullet If 2 out of 3, the evidence score will be $\underline{\mathbf{0}}$
- If 1 out of 3, the evidence score will be **0**
- If 0 out of 3, the evidence score will be 0

Combine the scores for the 2 evidences to get the proof of performance score.

Determine track record score (based on patient chart).

Combine proof of performance + track record to get criterion score.

4.5.a	Assessments are	 a. Initial and ongoing medical 	_ CHART REVIEW	_ CHART REVIEW
	documented and used by the	and nursing assessments are		
	health care team to ensure	incorporated in the patient		
	effective communication,	chart and are legibly written.		
	integration and continuity of		PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
	care.			
			TRACK RECORD:	TRACK RECORD:

For chart review, select THREE patient charts. Put a \underline{V} mark for each chart that documents achievement of the criterion and \underline{X} mark if otherwise. Repeat the evaluation process for the 2^{nd} and 3^{rd} charts. Count the number of charts with compliance over the total number of charts reviewed. Determine evidence score:

- ullet 3 out of 3, so the evidence score will be $\underline{\mathbf{3}}$
- 2 out of 3 so the evidence score will be 2
- 1 out of 3, so the evidence score will be $\underline{\mathbf{1}}$
- 0 out of 3, so the evidence score will be **0**

The evide	The evidence score will serve as the proof of performance score.				
Determin	e track record score.				
Combine	proof of performance + track rec	ord to get criterion score.			
4.5.b	Assessments are documented and used by the	b. Referral physicians and therapists document their	_ CHART REVIEW	_ CHART REVIEW	
	health care team to ensure effective communication,	assessments and reassessments.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	
	integration and continuity of care.		TRACK RECORD:	TRACK RECORD:	
the evalu evidence	ation process for the 2 nd and 3 rd c score:	harts. Count the number of chart	at documents achievement of the criteri s with compliance over the total numbe	ion and <u>X</u> mark if otherwise. Repeat or of charts reviewed. Determine	
• 2 out of • 1 out of	3, so the evidence score will be 3 so the evidence score will be 2 3, so the evidence score will be 2 3, so the evidence score will be 3 so the evidence score will be 9	<u>.</u>			
The evide	ence score will serve as the proof	of performance score.			
Determin	e track record score.				
Combine	proof of performance + track rec	ord to get criterion score.			
4.5.c	Assessments are documented and used by the	c. The healthcare team members analyze and	_ STAFF INTERVIEW	_ STAFF INTERVIEW	
	health care team to ensure effective communication, integration and continuity of	integrate their assessments in planning and delivering care.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	
	care.		TRACK RECORD:	TRACK RECORD:	
For staff interview, select at least THREE relevant hospital staff. Put a ½ mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and X mark if otherwise. Repeat the process for the 2 nd and 3 rd staff. Count the number of staff with check marks over the total number of patients interviewed. Determine evidence score: • If 3 out of 3, the evidence score will be 3 • If 2 out of 3, the evidence score will be 2 • If 1 out of 3, the evidence score will be 1 • If 0 out of 3, the evidence score will be 0					
The evide	ence score shall serve as the proo	f of performance score.			
Track rec	ord is n/a.				
Proof of p	performance score will serve as th	ne criterion score.			
4.6.a	Laboratory examinations appropriate to organization's	a. Laboratory services comply with applicable local and	DOCUMENT REVIEW	DOCUMENT REVIEW	
	service capability and usual case mix are available and	national standards, laws, and regulations.	_STAFF INTERVIEW	_STAFF INTERVIEW	
	performed by qualified personnel.	CORE	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	
			TRACK RECORD:	TRACK RECORD:	
	ment review, check required licen		r relevant documents supporting achieve	ement of the criterion. Put a <u>√</u> mark	

if compliant to all and \underline{X} mark if otherwise. Evidence score is either $\underline{0}$ or $\underline{3}$.

For staff interview, select at least THREE relevant hospital staff. Put a \underline{v} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{X} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of patients interviewed. As this is core:

- \bullet If 3 out of 3, the evidence score will be $\underline{\textbf{3}}$
- If 2 out of 3, the evidence score will be $\overline{\underline{\mathbf{0}}}$

- If 1 out of 3, the evidence score will be 0
- If 0 out of 3, the evidence score will be **0**

Combine the scores for the 2 evidences to get the proof of performance score.

Determine track record score (based on document review).

Combine proof of performance + track record to get criterion score.

4.6.b	Laboratory examinations	b. Laboratory service	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	appropriate to organization's	schedules are regular,		
	service capability and usual	convenient and available	_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
	case mix are available and	during emergencies.		
	performed by qualified		PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
	personnel.			
			TRACK RECORD:	TRACK RECORD:

For staff interview, select at least THREE relevant hospital staff. Put a \underline{v} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{X} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of patients interviewed. Determine evidence score:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 2
- If 1 out of 3, the evidence score will be 1
- If 0 out of 3, the evidence score will be **0**

For direct observation, check resources and conditions supporting this criterion. Put a \underline{V} check mark if at least one present and \underline{X} mark if none at all. Evidence score is either $\underline{\mathbf{0}}$ or $\underline{\mathbf{3}}$.

Combine the scores for the 2 evidences to get the proof of performance score.

The track record is n/a.

The proof of performance will serve as the criterion score.

4.6.c Laboratory examinations appropriate to organization's	c. Policies and procedures guide the standard	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW		
	service capability and usual case mix are available and	performance of laboratory examinations.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	
	performed by qualified personnel.		TRACK RECORD:	TRACK RECORD:	

For document review, check presence of written policy and procedures supporting achievement of the criterion. Put a \underline{V} mark if compliant and \underline{X} mark if otherwise. Evidence score either $\underline{\mathbf{0}}$ or $\underline{\mathbf{3}}$.

The evidence score shall serve as the proof of performance score.

Determine track record score (based on document review).

Combine proof of performance + track record to get criterion score.

			•	•
4.6.d	Laboratory examinations	d. The organization's leaders	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	appropriate to organization's service capability and usual case mix are available and	commit resources to provide patients with continuous, appropriate and adequate	_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
	performed by qualified personnel.	laboratory examinations.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:

For staff interview, select at least THREE relevant hospital staff. Put a \underline{V} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{X} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of patients interviewed. Determine evidence score:

- If 3 out of 3, the evidence score will be 3
- \bullet If 2 out of 3, the evidence score will be $\underline{\textbf{2}}$
- If 1 out of 3, the evidence score will be 1

• If 0 out of 3, the evidence score will be **0**

For direct observation, check resources and conditions supportive of this criterion. Put a \underline{v} mark if compliant and \underline{X} mark if not observe. Evidence score is either $\underline{\mathbf{0}}$ or $\underline{\mathbf{3}}$.

Combine the scores for the 2 evidences to get the proof of performance score.

Track record is n/a.

The proof of performance will serve as the criterion score.

4.6.e	Laboratory examinations	e. Qualified individual/s	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
	appropriate to organization's	manages the laboratory		
	service capability and usual	service.		
	case mix are available and		PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
	performed by qualified			
	personnel.		TRACK RECORD:	TRACK RECORD:

For document review, check presence of credentials and updated license of pathologist(s). Put a \underline{V} mark if compliant to all and \underline{X} mark if at least one is not compliant. Evidence score is either $\underline{\mathbf{0}}$ or $\underline{\mathbf{3}}$.

The evidence score shall serve as the proof of performance score.

Determine track record score.

Combine proof of performance + track record to get criterion score.

4.6.f	Laboratory examinations	f. Qualified individual/s	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
	appropriate to organization's	performs laboratory		
	service capability and usual	examinations.		
	case mix are available and		PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
	performed by qualified			
	personnel.		TRACK RECORD:	TRACK RECORD:
				

For document review, check presence of credentials and updated license of med tech(s). Put a \underline{V} mark if compliant to all and \underline{X} mark if at least one is not compliant. Evidence score is either $\underline{0}$ or $\underline{3}$.

The evidence score shall serve as the proof of performance score.

Determine track record score.

Combine proof of performance + track record to get criterion score.

4.6.g	Laboratory examinations	g. A laboratory quality control	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
	appropriate to organization's	program monitors and		
	service capability and usual	ensures the accuracy and		
	case mix are available and	reliability of laboratory test	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
	performed by qualified	results.		
	personnel.		TRACK RECORD:	TRACK RECORD:

For document review, check presence of Quality Control Program in Laboratory (includes prescribed elements). Put a \underline{V} mark if compliant to all and \underline{X} mark if at least one missing. Determine evidence score:

- 5 out of 5 = 100%, so the evidence score will be 3
- 4 out of 5 = 80%, so the evidence score will be 2
- 3 out of 5 = 60%, so the evidence score will be 2
- 2 out of 5 = 40%, so the evidence score will be 1
- 1 out of 5 = 20%, so the evidence score will be 1
- 0 out of 5 = 0, so the evidence score will be 0

The evidence score shall serve as the proof of performance score.

Determine track record score.

Combine proof of performance + track record to get criterion score.

4.6.h	Laboratory examinations	h. Turnaround times for	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
	appropriate to organization's	releasing laboratory test		
	service capability and usual	results are defined and		
	case mix are available and	improved.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
	performed by qualified			
	personnel.		TRACK RECORD:	TRACK RECORD:

For document review, check documentation of turn-around-time of laboratory test results supporting achievement of the criterion. Put a \underline{V} mark if compliant and \underline{X} mark if otherwise. Evidence score is either $\underline{\mathbf{0}}$ or $\underline{\mathbf{3}}$.

The evidence score shall serve as the proof of performance score.

Determine track record score.

Combine proof of performance + track record to get criterion score.

4.6.i	Laboratory examinations	i. A process for	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
	appropriate to organization's service capability and usual case mix are available and	communicating critical test results to patient's care providers is implemented (this	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	performed by qualified personnel.	criterion will cover all diagnostic services)	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:

For document review, check presence of laboratory logbook and release records. Put a \underline{V} mark if compliant to all and \underline{X} mark if there is at least one missing element. Evidence score is either $\underline{0}$ or $\underline{3}$.

For staff interview, select at least THREE relevant hospital staff. Put a \underline{V} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{X} mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed. Determine evidence score:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 2
- \bullet If 1 out of 3, the evidence score will be $\underline{\textbf{1}}$
- If 0 out of 3, the evidence score will be <u>0</u>

Combine the scores for the 2 evidences to get the proof of performance score.

Determine track record score.

Combine proof of performance + track record to get criterion score.

4.7.a	Radiologic imaging examinations appropriate to	a. Radiologic services comply with applicable local and	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
	organization's service capability and usual case mix	national standards, laws, and regulations.	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	are available and performed by qualified personnel.	CORE	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:

For document review, check presence of licenses and Radiology Manual. Put a \underline{V} mark if compliant to all and \underline{X} mark if otherwise. Evidence score is either $\underline{0}$ or $\underline{3}$.

For staff interview, select at least THREE relevant hospital staff. Put a \underline{v} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{X} mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed. As this is core:

- If 3 out of 3, the evidence score will be 3
- ullet If 2 out of 3, the evidence score will be $\underline{\mathbf{0}}$
- If 1 out of 3, the evidence score will be 0
- ullet If 0 out of 3, the evidence score will be $\underline{\mathbf{0}}$

Combine the scores for the 2 evidences to get the proof of performance score.

Determine track record score.				
Combine	proof of performance + track reco	ord to get criterion score.		
4.7.b	Radiologic imaging examinations appropriate to organization's service	b. Radiology service schedules are regular, convenient and available during emergencies.	_ STAFF INTERVIEW _ DIRECT OBSERVATION	_ STAFF INTERVIEW _ DIRECT OBSERVATION
	capability and usual case mix are available and performed			
	by qualified personnel.		PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:

For staff interview, select at least THREE relevant hospital staff. Put a \underline{V} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{X} mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed. Determine evidence score:

- If 3 out of 3, the evidence score will be 3
- \bullet If 2 out of 3, the evidence score will be $\underline{\textbf{2}}$
- \bullet If 1 out of 3, the evidence score will be $\underline{\mathbf{1}}$
- ullet If 0 out of 3, the evidence score will be ${\bf \underline{0}}$

For direct observation, check resources and conditions supporting this criterion. Put a \underline{V} check mark if at least one present and \underline{X} mark if none at all. Evidence score is either $\underline{\mathbf{0}}$ or $\underline{\mathbf{3}}$.

Combine the scores for the 2 evidences to get the proof of performance score.

The track record is n/a.

The proof of performance will serve as the criterion score.

4.7.c	Radiologic imaging	c. Policies and procedures	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
	examinations appropriate to	guide the standard		
	organization's service	performance of radiologic	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
	capability and usual case mix	examinations.		
	are available and performed		TRACK RECORD:	TRACK RECORD:
	by qualified personnel.			

For document review, check presence of written policy/procedure or Radiology Manual supporting achievement of the criterion. Put a \underline{V} mark if compliant and \underline{X} mark if otherwise. Evidence score is either $\underline{0}$ or $\underline{3}$.

The evidence score shall serve as the proof of performance score.

Determine track record score.

Combine proof of performance + track record to get criterion score.

4.7.d	Radiologic imaging	d. The organization's leaders	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	examinations appropriate to organization's service capability and usual case mix	commit resources in order to provide patients with continuous, appropriate and	_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
	are available and performed by qualified personnel.	adequate radiologic examinations.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:

For staff interview, select at least THREE relevant hospital staff. Put a \underline{v} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{x} mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of patients interviewed. Determine evidence score:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 2
- If 1 out of 3, the evidence score will be 1
- If 0 out of 3, the evidence score will be <u>0</u>

For direct observation, check for relevant structural inputs and conditions confirming achievement of criterion. Put a \underline{V} mark if compliant and \underline{X} mark if otherwise. Evidence score is either $\underline{\mathbf{0}}$ or $\underline{\mathbf{3}}$.

Combine	the scores for the 2 evidences to	get the proof of performance sco	re.	
Track rec	ord is <u>n/a</u> .			
The proo	f of performance will serve as the	criterion score.		
4.7.e	Radiologic imaging examinations appropriate to	e. Qualified individual/s manages the radiology	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
	organization's service capability and usual case mix are available and performed	service.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
	by qualified personnel.		TRACK RECORD:	TRACK RECORD:
	ment review, check credentials an therwise. Evidence score is either		ead supporting achievement of the crite	rion. Put a <u>v</u> mark if compliant and <u>X</u>
The evide	ence score shall serve as the proof	f of performance score.		
Determin	e track record score.			
Combine	proof of performance + track reco	ord to get criterion score.		
4.7.f.1	Radiologic imaging examinations appropriate to	f. Qualified individual/s performs radiologic	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
	organization's service capability and usual case mix	examination.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
	are available and performed by qualified personnel.		TRACK RECORD:	TRACK RECORD:
	nent review, check credentials an otherwise (at least one found). E		porting achievement of the criterion. Pu	it a <u>√</u> mark if compliant (all radio) and
The evide	ence score shall serve as the proof	f of performance score.		
Determin	e track record score.			
Combine	proof of performance + track reco	ord to get criterion score.		
4.7.g	Radiologic imaging examinations appropriate to	g. A radiology quality control program monitors and	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
	organization's service capability and usual case mix	ensures the accuracy and reliability of radiologic results.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
	are available and performed by qualified personnel.		TRACK RECORD:	TRACK RECORD:
	ment review, check presence of Q therwise. Evidence score is 0 or 3 .		gy supporting achievement of the criter	ion. Put a <u>v</u> mark if compliant and <u>X</u>
	ence score shall serve as the proof			
Determin	e track record score.			
Combine proof of performance + track record to get criterion score.				
4.7.h	Radiologic imaging examinations appropriate to	h. Turnaround times of releasing radiologic test	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
	organization's service capability and usual case mix	results are defined and improved.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
	are available and performed by qualified personnel.		TRACK RECORD:	TRACK RECORD:
	<u> </u>			

For document review, check the turn-around-time of release of radiologic test results supporting achievement of criterion. Put a <u>v</u> mark if compliant and <u>X</u> mark if otherwise. Evidence score is either <u>0</u> or <u>3</u>.

The evidence score shall serve as the proof of performance score.

Determine track record score.

Combine proof of performance + track record to get criterion score.

4.8.a	Policies and procedures for accessing and referring patients to approved	a. Policies and procedures for selecting, approving and monitoring external providers	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
	external providers when diagnostic services are not available within the provider organization are documented	of diagnostic examinations is present.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
	and monitored.		TRACK RECORD:	TRACK RECORD:

For document review, check presence of written policy and procedures supporting achievement of the criterion. Put a \underline{V} mark if compliant and \underline{X} mark if otherwise. Evidence score is either $\underline{0}$ or $\underline{3}$.

The evidence score shall serve as the proof of performance score.

Determine track record score.

Combine proof of performance + track record to get criterion score.

4.8.b	Policies and procedures for accessing and referring patients to approved	b. Patients are referred to licensed external providers when diagnostic examinations	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	external providers when diagnostic services are not	are not available.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
	available within the provider organization are documented and monitored.		TRACK RECORD:	TRACK RECORD:

For staff interview, select at least THREE relevant hospital staff. Put a \underline{v} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{x} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of patients interviewed. Determine evidence score:

- If 3 out of 3, the evidence score will be 3
- \bullet If 2 out of 3, the evidence score will be $\underline{\textbf{2}}$
- If 1 out of 3, the evidence score will be $\underline{\mathbf{1}}$
- If 0 out of 3, the evidence score will be 0

For direct observation, check for compliance. Put a <u>v</u> mark if compliant and <u>X</u> mark if not observe. Evidence score is either <u>0</u> or <u>3</u>.

Combine the scores for the 2 evidences to get the proof of performance score.

The track record is **n/a**.

The proof of performance will serve as the criterion score.

4.9.a	Assessments of patients with	a. Policies and procedures	_DOCUMENT REVIEW	_DOCUMENT REVIEW
	special needs are determined	identify patients with special		
	by policies and procedures	needs for whom specific types	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
	that are consistent with legal	of assessments are required.		
	and ethical requirements.		TRACK RECORD:	TRACK RECORD:

For document review, check presence of written policy and procedures supporting achievement of the criterion. Put a \underline{V} mark if compliant and \underline{X} mark if otherwise. Evidence score is either $\underline{0}$ or $\underline{3}$.

The evidence score shall serve as the proof of performance score.

Determine track record score.								
Combine proof of performance + track record to get criterion score.								
4.9.b	Assessments of patients with special needs are determined by policies and procedures that are consistent with legal and ethical requirements.	b. The contents of the specific types of assessments on patients with special needs are defined.	_DOCUMENT REVIEW	_ DOCUMENT REVIEW				
			PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:				
			TRACK RECORD:	TRACK RECORD:				

For document review, check presence of written policy and procedures supporting achievement of the criterion. Put a \underline{V} mark if compliant and \underline{X} mark if otherwise. Evidence score is either $\underline{0}$ or $\underline{3}$.

The evidence score shall serve as the proof of performance score.

Determine track record score.

 $\label{lem:combine} \textbf{Combine proof of performance + track record to get criterion score.}$

4.9.c	Assessments of patients with	c. Qualified personnel conduct	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	special needs are determined	assessments on patients with		
	by policies and procedures that are consistent with legal	special needs.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
	and ethical requirements.		TRACK RECORD:	TRACK RECORD:

For staff interview, select at least THREE relevant hospital staff (radiology dept.). Put a \underline{v} mark for the staff whose view is consistent with policy (that supports achievement of the criterion) and \underline{x} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of patients interviewed. Determine evidence score:

- If 3 out of 3, the evidence score will be $\underline{\mathbf{3}}$
- If 2 out of 3, the evidence score will be 2
- \bullet If 1 out of 3, the evidence score will be $\underline{\textbf{1}}$
- If 0 out of 3, the evidence score will be **0**

For direct observation, check for compliance. Put a \underline{V} mark if compliant to all and \underline{X} mark if not. Evidence score is either $\underline{\mathbf{0}}$ or $\underline{\mathbf{3}}$.

Combine the scores for the 2 evidences to get the proof of performance score.

Track record is n/a.

The proof of performance score will serve as the criterion score.