12.Infection Control

CODE	STANDARDS	CRITERIA	HOSPITAL	PHIC
12.1.a	The organization commits adequate resources to the	a. The organization supports those involved	DOCUMENT REVIEW	DOCUMENT REVIEW
	infection control program.	in overseeing the infection control	_ STAFF INTERVIEW	_ STAFF INTERVIEW
		program. CORE	_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
		PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	
			TRACK RECORD:	TRACK RECORD:

For document review, check presence of written policy/procedure and documentation of activities, if any. Put a \underline{V} mark if compliant and \underline{X} mark if otherwise. As this is core, the evidence score is either $\underline{0}$ or $\underline{3}$.

For staff interview, select at least THREE hospital staff. Put a \underline{V} mark for the staff who can confirm the achievement of this criterion and \underline{X} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of patients interviewed. As this is core, the evidence score is:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 0
- If 1 out of 3, the evidence score will be **0**
- If 0 out of 3, the evidence score will be <u>0</u>

For direct observation, check for relevant structural inputs. Put a \underline{V} mark if at least one is present and \underline{X} mark if none at all. Evidence score is either \underline{O} or \underline{S} .

Combine the scores for the 3 evidences to get the proof of performance score.

Determine track record score (based on document).

Combine proof of performance + track record to get criterion score.

12.1.b	The organization commits adequate resources to the	b. The organization provides resources for	DOCUMENT REVIEW	DOCUMENT REVIEW
	infection control program.	staff education on infection control	_ STAFF INTERVIEW	_ STAFF INTERVIEW
		policies.	_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
			PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:

For document review, check proof that organization provides resources for staff education on infection control policies. Put a \underline{V} mark if there is sufficient proof and \underline{X} mark if insufficient proof or none at all. Evidence score either $\underline{0}$ or $\underline{3}$.

For staff interview, select at least THREE hospital staff (managers and staff*). Put a \underline{v} if the staff's explanation supports achievement of the criterion and \underline{X} mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of staff interviewed. Get evidence score:

- \bullet If 3 out of 3, the evidence score will be $\underline{\mathbf{3}}$
- \bullet If 2 out of 3, the evidence score will be $\underline{\mathbf{2}}$
- \bullet If 1 out of 3, the evidence score will be $\underline{\textbf{1}}$
- If 0 out of 3, the evidence score will be <u>0</u>

For direct observation, check for relevant structural inputs and actual practices of staff confirming achievement of criterion. Put a <u>v</u> mark if at least one is present and X mark if none at all. Evidence score is either **0** or **3**.

Combine the scores for the 3 evidences to get the proof of performance score.

Determine track record score (based on document).

Combine proof of performance + track record to get criterion score.

12.1.c	The organization commits	c. Managers and staff	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW

adequate resources to the	are supported in the		
infection control program.	implementation of	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	infection control	(managers and staff*)	(managers and staff*)
	policies and		
	procedures.	*Staff includes food handlers,	*Staff includes food handlers,
		orderlies, etc.	orderlies, etc.
		PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
		TRACK RECORD:	TRACK RECORD:
	adequate resources to the infection control program.	infection control program. implementation of infection control policies and	imfection control program. implementation of infection control policies and procedures. STAFF INTERVIEW (managers and staff*)

For document review, check presence of written policy and procedure that support the implementation of infection control policies and procedures. Put a \underline{V} mark if compliant and \underline{X} mark if otherwise. Evidence score is either $\underline{0}$ or $\underline{3}$.

For staff interview, select at least THREE hospital staff. Put a \underline{V} if the manager/staff's explanation supports achievement of the criterion and \underline{X} mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of staff interviewed. Get evidence score:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 2
- If 1 out of 3, the evidence score will be 1
- If 0 out of 3, the evidence score will be 0

Combine the scores for the 2 evidences to get the proof of performance score.

Determine track record score (based on document).

Combine proof of performance + track record to get criterion score.

12.1.d	The organization commits	d. The organization	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	adequate resources to the	provides adequate		
	infection control program.	materials, equipment	DIRECT OBSERVATION	DIRECT OBSERVATION
		and supplies to ensure	_	_
		adherence to infection	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
		control policies.		
			TRACK RECORD:	TRACK RECORD:
			TRACK RECORD.	TRACK RECORD.

For staff interview, select at least THREE hospital staff. Put a \underline{v} if the staff's explanation supports achievement of the criterion and \underline{X} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of staff interviewed, and then get evidence score:

- \bullet If 3 out of 3, the evidence score will be $\underline{\textbf{3}}$
- If 2 out of 3, the evidence score will be 2
- \bullet If 1 out of 3, the evidence score will be $\underline{\mathbf{1}}$
- ullet If 0 out of 3, the evidence score will be $\underline{\mathbf{0}}$

For direct observation, check for relevant structural inputs and actual practices of staff confirming achievement of criterion. Put a \underline{v} mark if compliant and \underline{x} mark if not observed. Evidence score is either \underline{o} or \underline{a} .

Combine the scores for the 2 evidences to get the proof of performance score.

Track record score is n/a.

Combine proof of performance + track record to get criterion score.

12.1.e	The organization commits adequate resources to the	e. The organization provides resources for	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
	infection control program.	monitoring and evaluating infection	_STAFF INTERVIEW	_ STAFF INTERVIEW
		rates and trends.	_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
			PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:

For document review, check presence of reports. Put a \underline{V} mark if compliant and \underline{X} mark if there is none at all. Evidence score is either $\underline{0}$ or $\underline{3}$.

For staff interview, select at least THREE hospital staff from Infection Control Unit. Put a \underline{V} if the staff's explanation supports achievement of the criterion and \underline{X} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number

of staff interviewed, and then get evidence score: • If 3 out of 3, the evidence score will be 3/ • If 2 out of 3, the evidence score will be 2/ • If 1 out of 3, the evidence score will be 1/ • If 0 out of 3, the evidence score will be 0/ • If 0 out of 3, the evide				
	observation, check for relevant and <u>X</u> mark if not observed. Ev		al practices of staff confirming achievem <u>3</u> .	ent of criterion. Put a <u>v</u> mark if
Combine t	he scores for the 3 evidences to	get the proof of performa	ance score.	
Determine	track record score (based on d	ocument).		
Combine p	roof of performance + track re	cord to get criterion score.		
12.2.a	An interdisciplinary	a. The program	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
	infection control program ensures the prevention and control of infection in all services.	includes physicians.	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	Sci Vices.		PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:
For docum 0 or 3 .	ent review, check presence of i	I infection control committe	l ee (ICC). Put a <u>√</u> mark if compliant and <u>X</u> r	mark if none. Evidence score is either
• If 2 out o • If 1 out o • If 0 out o	f 3, the evidence score will be 3 f 3, the evidence score will be 3 f 3, the evidence score will be 3 f 3, the evidence score will be 4 f 3, the evidence score will be 6 the scores for the 2 evidences to	<u>2</u> <u>1</u> <u>0</u>	ance score.	
Determine	track record score (based on d	locument).		
Combine p	roof of performance + track re	cord to get criterion score.		
12.2.b	An interdisciplinary infection control program ensures the prevention and	b. The program includes nurses and other healthcare	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	control of infection in all services.	professionals.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:
seemed far the proces evidence s • If 3 out o • If 2 out o • If 1 out o	miliar/knowledgeable on the H s for the 2 nd and 3 rd staff. Coun	ospital Infection Control Port the number of staff with 3 2 2 1 1	l midwives, med. techs., pharmacists, etc. rogram (role, on-going activities, training check marks over the total number of st	s) and X mark if otherwise. Repeat
The eviden	ce score will serve as the proof	f of performance score.		
Track record is n/a.				

The proof of performance score will serve as the criterion score.

c. The program includes patients and

visitors.

PATIENT INTERVIEW

DIRECT OBSERVATION

PROOF OF PERFORMANCE:

PATIENT INTERVIEW

DIRECT OBSERVATION

PROOF OF PERFORMANCE:

An interdisciplinary infection control program

ensures the prevention and

control of infection in all

services.

12.2.c

			TRACK RECORD:	TRACK RECORD:
For patien	nt interview, select at least THRE	E patients (or "bantay"). I	Put a <u>v</u> mark if the patient seemed aware	e of his/her role in infection control (as
he/she wa	as given education by hospital s	staff). Put X mark if other	wise. Repeat the process for the 2 nd an	d 3 rd staff. Count the number of staff

with check marks over the total number of staff interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 2
- If 1 out of 3, the evidence score will be 1
- If 0 out of 3, the evidence score will be **0**

For direct observation, check for relevant structural inputs and actual practices of staff confirming achievement of criterion. Put a <u>V</u> mark if at least one is present and \underline{X} mark if none at all. Evidence score is either $\underline{\mathbf{0}}$ or $\underline{\mathbf{3}}$.

Combine the scores for the 2 evidences to get the proof of performance score.

Track record score is n/a.

Proof of performance score will serve as the criterion score.

12.2.d	An interdisciplinary	d. The program	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	infection control program ensures the prevention and control of infection in all	includes those in charge with managing the physical facilities	_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
	services. and medical equipment.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	
			TRACK RECORD:	TRACK RECORD:

For staff interview, select at least THREE hospital staff (for dentists, midwives, med. techs., pharmacists, etc.). Put a <u>v</u> mark for the staff that seemed familiar/knowledgeable on the Hospital Infection Control Program (role, on-going activities, trainings) and X mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of staff interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 2
- If 1 out of 3, the evidence score will be 1
- If 0 out of 3, the evidence score will be **0**

For direct observation, check for relevant structural inputs and actual practices of staff confirming achievement of criterion. Put a <u>V</u> mark if at least on is present and \underline{X} mark if not observed. Evidence score is either $\underline{0}$ or $\underline{3}$.

Combine the scores for the 2 evidences to get the proof of performance score.

Track record score is n/a.

Combine proof of performance + track record to get criterion score.

12.2.e	An interdisciplinary infection control program	e. The program includes the food and	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	ensures the prevention and control of infection in all	dietary service.	_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
	services.		PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:

For staff interview, select at least THREE hospital staff (for food handlers). Put a <u>v</u> mark for the staff that seemed familiar/knowledgeable on the Hospital Infection Control Program (role, on-going activities, trainings) and X mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of staff interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 2
- If 1 out of 3, the evidence score will be 1
- If 0 out of 3, the evidence score will be **0**

For direct observation, check for relevant structural inputs and actual practices of staff confirming achievement of criterion. Put a <u>V</u> mark if compliant and \underline{X} mark if not observed. Evidence score is either $\underline{0}$ or $\underline{3}$.

Combine the scores for the 2 evidences to get the proof of performance score.

Track record score is n/a. Combine proof of performance + track record to get criterion score. STAFF INTERVIEW STAFF INTERVIEW An interdisciplinary f. The program infection control program includes linen and ensures the prevention and laundry. PROOF OF PERFORMANCE: PROOF OF PERFORMANCE: control of infection in all services. TRACK RECORD: ___ TRACK RECORD: __ For staff interview, select at least THREE hospital staff (for orderlies). Put a V mark for the staff that seemed familiar/knowledgeable on the Hospital Infection Control Program (role, on-going activities, and trainings) and <u>X</u> mark if otherwise. Repeat the process for the 2nd and 3rd staff. Count the number of staff with check marks over the total number of staff interviewed, and then get evidence score: • If 3 out of 3, the evidence score will be 3 • If 2 out of 3, the evidence score will be 2 • If 1 out of 3, the evidence score will be 1 • If 0 out of 3, the evidence score will be **0** Evidence score will serve as the proof of performance score. Track record is n/a. The proof of performance will serve as the criterion score. An interdisciplinary STAFF INTERVIEW STAFF INTERVIEW 12.2.g g. The program

infection control program
ensures the prevention and
control of infection in all
services.

DIRECT OBSERVATION

DIRECT OBSERVATION

DIRECT OBSERVATION

PROOF OF PERFORMANCE: _____

TRACK RECORD: _____

TRACK RECORD: _____

For staff interview, select at least THREE hospital staff (for lab staff. Put a \underline{V} mark for the staff that seemed familiar/knowledgeable on the Hospital Infection Control Program (role, on-going activities, and trainings) and \underline{X} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of staff interviewed, and then get evidence score:

- \bullet If 3 out of 3, the evidence score will be $\underline{\bf 3}$
- \bullet If 2 out of 3, the evidence score will be $\underline{\textbf{2}}$
- \bullet If 1 out of 3, the evidence score will be $\underline{\textbf{1}}$
- \bullet If 0 out of 3, the evidence score will be $\underline{\textbf{0}}$

For direct observation, check for relevant structural inputs and actual practices of staff confirming achievement of criterion. Put a \underline{v} mark if compliant and \underline{x} mark if not observed. Evidence score is either \underline{o} or \underline{a} .

Combine the scores for the 2 evidences to get the proof of performance score.

Determine track record score (based on document).

Combine proof of performance + track record to get criterion score.

12.2.h	An interdisciplinary	h. The program	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	infection control program ensures the prevention and control of infection in all	includes engineering controls during periods of	_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
	services.	construction and demolition	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:

Important note: This criterion can be considered when applicable (on-going construction within hospital premises).

For staff interview, select at least THREE hospital staff (for staff in the engineering dept). Put a \underline{V} mark for the staff that seemed familiar/knowledgeable on the Hospital Infection Control Program (role, on-going activities, and trainings) and \underline{X} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of staff interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 2

- If 1 out of 3, the evidence score will be 1
- If 0 out of 3, the evidence score will be 0

For direct observation, check for relevant structural inputs and actual practices of staff confirming achievement of criterion. Put a \underline{V} mark if compliant and \underline{X} mark if not observed. Evidence score is either \underline{O} or \underline{S} .

Combine the scores for the 2 evidences to get the proof of performance score.

Track record is **n/a**.

Proof of performance score will serve as the criterion score.

12.3.a	The organization uses a	a. Processes and	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	coordinated system-wide	conditions that put		
	approach to reduce the risks of infections to patients and staff.	<u>patients</u> at high risk for infections are identified and	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
		prioritized.	TRACK RECORD:	TRACK RECORD:

For staff interview, select at least THREE hospital staff. Put a \underline{v} if the staff's explanation supports achievement of the criterion and \underline{X} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of staff interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be $\underline{\mathbf{3}}$
- If 2 out of 3, the evidence score will be 2
- If 1 out of 3, the evidence score will be 1
- If 0 out of 3, the evidence score will be 0

The evidence score will serve as the proof of performance score.

Track record score is n/a.

Combine proof of performance + track record to get criterion score.

12.3.b	The organization uses a	b. Processes and	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	coordinated system-wide	conditions that put		
	approach to reduce the	staff at high risk for	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
	risks of infections to	infections are		
	patients and staff.	identified and	TRACK RECORD:	TRACK RECORD:
		prioritized.		

For staff interview, select at least THREE hospital staff. Put a \underline{v} if the staff's explanation supports achievement of the criterion and \underline{X} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of staff interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be 3
- \bullet If 2 out of 3, the evidence score will be $\underline{\mathbf{2}}$
- If 1 out of 3, the evidence score will be $\underline{\mathbf{1}}$
- If 0 out of 3, the evidence score will be **0**

The evidence score will serve as the proof of performance score.

Track record is n/a.

Combine proof of performance + track record to get criterion score.

12.3.c	The organization uses a	c. Strategies are	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
	coordinated system-wide approach to reduce the risks of infections to	systematically planned to reduce or eliminate these risks.	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	patients and staff.		PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:

For document review, look for the plans and reports. Put a <u>v</u> mark if compliant to both and <u>X</u> mark if none at all. Evidence score is either <u>0</u> or <u>3</u>.

For staff interview, select at least THREE hospital staff. Put a \underline{v} if the staff's explanation supports achievement of the criterion and \underline{X} mark if otherwise. Put X mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of staff interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 2
- \bullet If 1 out of 3, the evidence score will be $\underline{\mathbf{1}}$

• If 0 out o	• If 0 out of 3, the evidence score will be <u>0</u>				
Combine t	he scores for the 2 evidences to	get the proof of performa	ance score.		
Determine	track record score (based on d	locument review).			
Combine p	proof of performance + track re	cord to get criterion score.			
12.3.d	The organization uses a coordinated system-wide	d. Facilities, physical arrangements and	_ DIRECT OBSERVATION	_ DIRECT OBSERVATION	
	approach to reduce the risks of infections to patients and staff.	equipment are used to reduce or eliminate these risks.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	
			TRACK RECORD:	TRACK RECORD:	
compliant	bobservation, check for relevant to all the examples and \underline{X} mark to some \underline{X} mark the proof of the score will serve as the	if not observed. Evidence	al practices of staff confirming achievem score is either <u>0</u> or <u>3</u> .	lent of criterion. Put a <u>v</u> mark if	
	·	of performance score.			
Track reco	rd score is n/a .				
Proof of pe	erformance score will serve as t	the criterion score.			
12.3.e	The organization uses a coordinated system-wide	e. These strategies are implemented	_ STAFF INTERVIEW	_ STAFF INTERVIEW	
	approach to reduce the risks of infections to	effectively.	_ DIRECT OBSERVATION	_ DIRECT OBSERVATION	
	patients and staff.		PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	
			TRACK RECORD:	TRACK RECORD:	
otherwise. and then g If 3 out o If 2 out o If 1 out o	Repeat the process for the 2' let evidence score: if 3, the evidence score will be in the evidence will be in t	nd and 3 rd staff. Count the <u>3</u> <u>2</u> <u>1</u>	f the staff's explanation supports achie number of staff with check marks over	the total number of staff interviewed,	
	observation, check for relevant to all the examples and \underline{X} mark		al practices of staff confirming achievem score is either $\underline{0}$ or $\underline{3}$.	ent of criterion. Put a <u>v</u> mark if	
Combine t	he scores for the 2 evidences to	get the proof of performa	ance score.		
Track reco	rd score is <u>n/a.</u>				
Proof of pe	erformance score shall serve as	the criterion score.			
12.3.f	The organization uses a coordinated system-wide	f. The effectiveness of these strategies is	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW	
	approach to reduce the risks of infections to patients and staff.	evaluated annually.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	
			TRACK RECORD:	TRACK RECORD:	
For document review, check for annual evaluation report. Put a <u>v</u> mark if present and <u>X</u> mark if none at all. Evidence score is either <u>0</u> or <u>3</u> .					
The evider	nce score shall serve as the pro	of of performance score.			
Determine	track record score.				
Combine p	proof of performance + track re	cord to get criterion score.			
12.4.a	Qualified individual/s oversees the infection	a. One or more individuals is/are	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW	
	control program.	officially designated to oversee the infection	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	

		Τ .			
		control program.			
			TRACK RECORD:	TRACK RECORD:	
	lent review, check presence of core is either <u>0</u> or <u>3</u> .	 documents (see examples)	 . Put a <u>√</u> mark if at least on is present ar	d <u>X</u> mark if there is none at all.	
The evider	nce score shall serve as the pro	of of performance score.			
Determine	track record score.				
Combine p	proof of performance + track re	cord to get criterion score.			
12.4.b	Qualified individual/s	b. The individual/s	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW	
	oversees the infection control program.	is/are qualified in terms of education,	_ STAFF INTERVIEW	_ STAFF INTERVIEW	
		training and experience. CORE	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	
			TRACK RECORD:	TRACK RECORD:	
For docum	ent review. look for the prescr	 ibed document including e	xpected elements. Put a <u>v</u> mark if compl	iant and X mark if there is any one	
	s this is core, evidence score is		<u> -</u>	<u>-</u> ,	
otherwise. and as this If 3 out 0 If 2 out 0 If 1 out 0 If 0 out 0	nterview, select at least THREI Repeat the process for the 2 is core, the evidence score is: if 3, the evidence score will be if 3, the evidence score will be if 3, the evidence score will be the scores for the 2 evidences to	and 3 rd staff. Count the 3 0 0	f the staff's explanation supports achieven number of staff with check marks over ance score.	vement of the criterion and \underline{X} mark if the total number of staff interviewed,	
	track record score (based on c				
Combine p	proof of performance + track re	cord to get criterion score.			
12.4.c	Qualified individual/s oversees the infection control program.	c. The individual/s leads in the annual identification and	_ STAFF INTERVIEW	_ STAFF INTERVIEW	
		prioritization of infection risks.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	
			TRACK RECORD:	TRACK RECORD:	
	nterview, select at least ONE h k if otherwise. Evidence score		ntrol). Put a \underline{V} if the staff's explanation	supports achievement of the criterion	
The evider	nce score will serve as the proo	f of performance score.			
The track r	record is <u>n/a</u> .				
The proof	of performance score will serve	e as the criterion score.			
12.4.d	Qualified individual/s oversees the infection	d. The individual/s guide the staff members in planning	_ STAFF INTERVIEW	_ STAFF INTERVIEW	
	control program.	and implementing interventions directed at these risks.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	
		at these fisks.	TRACK RECORD:	TRACK RECORD:	
	 terview, select at least ONE ho nd <u>X</u> mark if otherwise. Eviden		le Quality Circle). Put a <u>v</u> if the staff's ex	l planation supports achievement of the	
The evider	The evidence score will serve as the proof of performance score.				

Track reco	rd score is n/a				
Track record score is n/a .					
Proof of performance score will serve as the criterion score.					
12.5.a The organization undertakes surveillance, identification and prevention of important healthcare-associated	a. Healthcare associated infections are identified using	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW		
	standard diagnostic techniques.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:		
	healthcare-associated infections as appropriate.	4***	TRACK RECORD:	TRACK RECORD:	
For docum	lnent review, check presence of	 all infection control surveil	lance reports. Put a <u>v</u> mark if there is at	least one present and <u>X</u> mark if there	
is none at	all. Evidence score is either 0 o	or <u>3</u> .			
Evidence s	score will serve as proof of perfo	ormance score.			
Determine	e track record score.				
Combine p	proof of performance + track re	cord to get criterion score.			
12.5.b	The organization undertakes surveillance, identification and	b. Healthcare- associated infections are prevented by the	_ STAFF INTERVIEW	_ STAFF INTERVIEW	
	prevention of important healthcare-associated infections as appropriate.	systematic application of evidence-based interventions.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	
			TRACK RECORD:	TRACK RECORD:	
			e staff's explanation supports achieveme		
otherwise. Repeat the process for the 2 nd and 3 rd staff. Count the number of staff with check marks over the total number of staff interviewed, and then get evidence score: • If 3 out of 3, the evidence score will be 3 • If 2 out of 3, the evidence score will be 2 • If 1 out of 3, the evidence score will be 1 • If 0 out of 3, the evidence score will be 0 The evidence score will serve as the proof of performance score.					
The proof	of performance score will serve	e as the criterion score.			
12.5.c	The organization undertakes surveillance, identification and	c. Healthcare- associated infections are monitored using	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW	
	prevention of important healthcare-associated infections as appropriate.		PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	
			TRACK RECORD:	TRACK RECORD:	
For docum	nent review, check monitoring r	enorts showing achieveme	 ent of criterion. Put a <u>√</u> mark if compliant	and X mark if none at all. Evidence	
	ther <u>0</u> or <u>3</u> .	eports snowing acmeveme	ent of criterion. Fut a v mark ii compilant	and <u>x</u> mark if flotte at all. Evidence	
The evider	nce score shall serve as the prod	of of performance score.			
Determine	e track record score.				
Combine p	proof of performance + track re	cord to get criterion score.			
12.5.d	The organization undertakes surveillance, identification and	d. Healthcare- associated infections rates are compared	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW	
	prevention of important healthcare-associated	against appropriate local or international	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	
	infections as appropriate.	standards.	TRACK RECORD:	TRACK RECORD:	

For document review, check HAI monitoring reports showing achievement of criterion. Put a <u>V</u> mark if compliant and <u>X</u> mark if none at all. Evidence score is either <u>0</u> or <u>3</u> .				
The evidence score shall serve as the proof of performance score.				
Determine	track record score.			
Combine p	proof of performance + track re	cord to get criterion score.		
12.5.e	The organization undertakes surveillance, identification and	e. The effectiveness of infection control	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
	prevention of important healthcare-associated	healthcare-associated infection trends.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
	infections as appropriate.	infection trends.	TRACK RECORD:	TRACK RECORD:
	l lent review, check HAI monitori core is either <u>0</u> or <u>3</u> .	I ing reports showing achiev	l vement of criterion. Put a <u>√</u> mark if comp	lliant and <u>X</u> mark if none at all.
The evider	nce score will service as to get t	he proof of performance s	core.	
Determine	track record score.			
Combine p	proof of performance + track re	cord to get criterion score.		
12.5.f	The organization undertakes surveillance,	f. Those in charge of the infection control	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	identification and prevention of important healthcare-associated	on and program collaborate of important with clinicians in	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
infections as appropriate.	controlling the spread of healthcare-associated infections.	TRACK RECORD:	TRACK RECORD:	
mark if ot interviewe • If 3 out of the second of the seco	For staff interview, select at least THREE hospital staff (doctors). Put a \underline{v} if the staff's explanation supports achievement of the criterion and \underline{x} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of staff interviewed, and then get evidence score: • If 3 out of 3, the evidence score will be $\underline{3}$ • If 2 out of 3, the evidence score will be $\underline{2}$ • If 1 out of 3, the evidence score will be $\underline{1}$ • If 0 out of 3, the evidence score will be $\underline{0}$			
	nce score will serve as the proof	or performance score.		
	ecord is <u>n/a</u> . of performance score will serve	as the criterian score		
	•	g. Those in charge of	STAFF INTERVIEW	CTAFF INITEDVIEW
12.5.g	The organization undertakes surveillance, identification and	the infection control program collaborate	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	prevention of important healthcare-associated infections as appropriate.	with housekeeping, facilities and equipment managers	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
		in managing and controlling the spread of healthcareassociated infections.	TRACK RECORD:	TRACK RECORD:
For staff in criterion a	iterview, select at least THREE Industrial I	nospital staff (housekeeping t the process for the 2 nd ar	ng or equivalent). Put a \underline{v} if the staff's exned 3^{rd} staff. Count the number of staff w	planation supports achievement of the ith check marks over the total number
of staff int	erviewed, and then get evidend of 3, the evidence score will be 3	ce score:		
• If 2 out o	of 3, the evidence score will be a first the evidence score will be a first the evidence score will be a	2		
	of 3, the evidence score will be t			

The evidence score will serve as the performance score.

Track record is n/a					
Proof of performance will serve as the criterion score.					
12.6.a There are programs for prevention and treatment of injuries from sharps and needles.	prevention and treatment	a. Policies and procedures for the safe disposal of used	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW	
	sharps and needles comply with national laws and technical	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:		
		requirements.	TRACK RECORD:	TRACK RECORD:	
	lent review, check written polic k if there is any one missing. Ev		isposal and should have all the expected	elements. Put a <u>v</u> mark if compliant	
_	nce score shall serve as the produce	_	ਤ.		
Determine	track record score (based on d	locument review).			
Combine p	proof of performance + track re	cord to get criterion score.			
12.6.b	There are programs for prevention and treatment	b. Sharps and needles are segregated and	_ STAFF INTERVIEW	_ STAFF INTERVIEW	
	of injuries from sharps and disposed ac	disposed according to regulatory and	_ DIRECT OBSERVATION	_ DIRECT OBSERVATION	
necutes.	infection control standards.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:		
			TRACK RECORD:	TRACK RECORD:	
otherwise. and then g If 3 out c If 2 out c If 1 out c	For staff interview, select at least THREE hospital staff. Put a <u>v</u> if the staff's explanation supports achievement of the criterion and <u>X</u> mark if otherwise. Repeat the process for the 2 nd and 3 rd staff. Count the number of staff with check marks over the total number of staff interviewed, and then get evidence score: • If 3 out of 3, the evidence score will be <u>3</u> • If 2 out of 3, the evidence score will be <u>1</u> • If 0 out of 3, the evidence score will be <u>1</u>				
	observation, check for relevar e and <u>X</u> if not observed. Eviden	·	ctual practices of staff confirming achie	vement of criterion. Put a <u>√</u> mark for	
	he scores for the 2 evidences to		ance score.		
The track record is <u>n/a</u> .					
The proof	The proof of performance score will serve as the criterion score.				
12.6.c	There are programs for prevention and treatment of injuries from sharps and needles.	c. Injuries from sharps and needles are monitored.	_ STAFF INTERVIEW _ DOCUMENT REVIEW	_ STAFF INTERVIEW _ DOCUMENT REVIEW	
			PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	
			TRACK RECORD:	TRACK RECORD:	
For docum	ent review, check presence of	monitoring report of NSI. I	Put \underline{V} mark if compliant and \underline{X} mark if not	seen. Evidence score is either <u>0</u> or <u>3</u> .	

For staff interview, select at least THREE hospital staff. Put a \underline{v} if the staff's explanation supports achievement of the criterion and \underline{X} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of staff interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be <u>3</u>
- If 2 out of 3, the evidence score will be 2
- If 1 out of 3, the evidence score will be $\underline{\underline{\mathbf{1}}}$
- If 0 out of 3, the evidence score will be <u>0</u>

Combine t	Combine the scores for the 2 evidences to get the proof of performance score.				
Determine	track record score (based on d	ocument).			
Combine p	proof of performance + track re	cord to get criterion score			
12.6.d	There are programs for	d. Staff are trained in	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW	
	prevention and treatment of injuries from sharps and	preventing and treating injuries from			
	needles.	sharps and needles	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	
			TRACK RECORD:	TRACK RECORD:	
Fan da acces			ation of training Dut of good if the are	a at least one ground to and V ground if	
	. Evidence score is either <u>0</u> or <u>3</u>		ation of trainings. Put a <u>v</u> mark if there is	s at least one present and <u>x</u> mark if	
Combine t	he scores for the 3 evidences to	get the proof of perform	ance score.		
Determine	track record score (based on d	locument).			
Combine p	proof of performance + track re	cord to get criterion score			
12.7.a	Effective barrier	a. Patients with highly	_ STAFF INTERVIEW	_ STAFF INTERVIEW	
	precautions and isolation	communicable	DIRECT ORSERVATION	DIRECT ORSEDVATION	
	procedures prevent the transmission of infections.	diseases and/or immunosuppressed	_ DIRECT OBSERVATION	_ DIRECT OBSERVATION	
		patients are confined in negative pressure	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	
		ventilation rooms or			
		rooms with HEPA filters (high efficiency	TRACK RECORD:	TRACK RECORD:	
		particulate air) filters			
For staff in	terview, select at least THREE I	<u>l</u> nospital staff. Put a <u>√</u> if the	Lestaff's explanation supports achieveme	nt of the criterion and <u>X</u> mark if	
	Count the number of staff wit of 3, the evidence score will be		tal number of staff interviewed, and ther	n get evidence score:	
• If 2 out o	f 3, the evidence score will be	2			
	of 3, the evidence score will be a find a first the evidence score will be to the first the firs				
	•	_			
	observation, check for relevar e and <u>X</u> mark if not observed. E	· · · · · · · · · · · · · · · · · · ·	ctual practices of staff confirming achie or <u>3</u> .	vement of criterion. Put a \underline{V} mark for	
Combine t	he scores for the 2 evidences to	get the proof of perform	ance score.		
	ecord is n/a.				
					
The proof	of performance score will serve	e as the criterion score.			
12.7.b	Effective barrier	b. Appropriate	_ STAFF INTERVIEW	_ STAFF INTERVIEW	
	precautions and isolation procedures prevent the	isolation and contact precautions are			
	transmission of infections.	enforced.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	
			TRACK RECORD:	TRACK RECORD:	
For staff in	terview, select at least THREE l	 nospital staff. Put a √ if the	e staff's explanation supports achieveme	nt of the criterion and X mark if	
otherwise.	Repeat the process for the 2 nd	and 3 rd staff. Count the r	number of staff with check marks over the	e total number of staff interviewed,	
and then g	and then get evidence score:				

- If 3 out of 3, the evidence score will be 3
 If 2 out of 3, the evidence score will be 2
 If 1 out of 3, the evidence score will be 1
 If 0 out of 3, the evidence score will be 0

The evidence score will serve as the proof of performance score.

The track record is n/a.

The proof	The proof of performance score will serve as the criterion score.				
12.7.c	Effective barrier precautions and isolation	c. Patients confined from outbreaks are	_ STAFF INTERVIEW	_ STAFF INTERVIEW	
	procedures prevent the transmission of infections.	kept in appropriate care areas.	_ DIRECT OBSERVATION	_ DIRECT OBSERVATION	
			PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:	
			TRACK RECORD:	TRACK RECORD:	

For staff interview, select at least THREE hospital staff. Each staff should be able to explain the hospital protocol during outbreaks. Put a \underline{V} mark for the staff that seemed familiar/knowledgeable on procedures/protocol and \underline{X} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of staff interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be $\underline{\mathbf{3}}$
- If 2 out of 3, the evidence score will be 2
- If 1 out of 3, the evidence score will be 1
- If 0 out of 3, the evidence score will be **0**

For direct observation, check for relevant structural inputs and actual practices of staff confirming achievement of criterion. Put a \underline{V} mark if present and \underline{X} mark if none at all. Evidence score is either \underline{O} or \underline{S} . Please note, this criterion can apply only if there is an outbreak. Otherwise, $\underline{n/a}$.

Combine the evidence scores to get proof of performance score.

The track record is n/a.

The proof of performance score will serve as the criterion score.

12.8.a	Cleaning, disinfecting, and	a. Cleaning,	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	sterilizing of equipment,	disinfection,		
	and maintenance of	sterilization and use of	_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
	associated environment,	durable medical		
	conform to relevant	equipment follow	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
	statutory requirements and	technical		
	codes of practice.	specifications and		
		standards.	TRACK RECORD:	TRACK RECORD:

For staff interview, select at least THREE hospital staff. Put a \underline{v} if the staff's explanation supports achievement of the criterion and \underline{x} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of staff interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be $\underline{\mathbf{3}}$
- If 2 out of 3, the evidence score will be 2
- If 1 out of 3, the evidence score will be 1
- If 0 out of 3, the evidence score will be <u>0</u>

For direct observation, check actual practices of staff confirming achievement of criterion. Put a \underline{v} mark for compliance and \underline{x} mark if not observed. Evidence score is either \underline{o} or \underline{a} .

Combine the scores for the 2 evidences to get the proof of performance score.

The track record is n/a.

The proof of performance score will serve as the criterion score.

12.8.b	Cleaning, disinfecting, and	b. General cleaning	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	sterilizing of equipment, and maintenance of associated environment,	and disinfection of buildings, hallways and common use	_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
	conform to relevant statutory requirements and codes of practice.	areas comply with sanitation and hygiene standards.	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
	codes of practice.	stanuarus.	TRACK RECORD:	TRACK RECORD:

For staff interview, select at least THREE hospital staff (housekeeping staff). Put a \underline{v} if the staff's explanation supports achievement of the criterion and \underline{x} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of staff interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be <u>3</u>
- If 2 out of 3, the evidence score will be 2
- If 1 out of 3, the evidence score will be $\underline{\mathbf{1}}$
- ullet If 0 out of 3, the evidence score will be $\underline{\mathbf{0}}$

For direct observation, check relevant structural inputs and actual practices of staff confirming achievement of criterion Put a \underline{v} mark if it materials and frequency of use conforms with acceptable standards and \underline{v} mark if otherwise. Determine evidence score:

- If 3 out of 3, the evidence score will be 3
- If 2 out of 3, the evidence score will be 2
- If 1 out of 3, the evidence score will be 1
- ullet If 0 out of 3, the evidence score will be $\underline{\mathbf{0}}$

Combine the scores for the 2 evidences to get the proof of performance score.

The track record is n/a.

The proof of performance score will serve as the criterion score.

Cleaning, disinfecting, and	c. Cleaning and	_ STAFF INTERVIEW	_ STAFF INTERVIEW
sterilizing of equipment,	disinfection of patient		
and maintenance of	rooms and amenities		
associated environment,	effectively prevent the	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
conform to relevant	transmission of		
statutory requirements and	infections.		
codes of practice.		TRACK RECORD:	TRACK RECORD:
3 3 3	sterilizing of equipment, and maintenance of associated environment, conform to relevant statutory requirements and	sterilizing of equipment, and maintenance of associated environment, conform to relevant statutory requirements and disinfection of patient rooms and amenities effectively prevent the transmission of infections.	sterilizing of equipment, and maintenance of associated environment, conform to relevant statutory requirements and statutory requirements and statutory requirements and statutory requirements and disinfection of patient rooms and amenities effectively prevent the transmission of infections. PROOF OF PERFORMANCE:

For staff interview, select at least THREE hospital staff (utility staff). Put a \underline{v} if the staff's explanation supports achievement of the criterion and \underline{X} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of staff interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be <u>3</u>
- If 2 out of 3, the evidence score will be 2
- \bullet If 1 out of 3, the evidence score will be $\underline{\mathbf{1}}$
- If 0 out of 3, the evidence score will be **0**

The evidence score will serve as the proof of performance score.

The track record is n/a.

The proof of performance score will serve as the criterion score.

				•
12.8.d	Cleaning, disinfecting, and	d. Linen are laundered	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
	sterilizing of equipment,	and disinfected		
	and maintenance of	according to sanitation	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	associated environment,	and technical		
	conform to relevant	standards.		
	statutory requirements and		PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
	codes of practice.			
			TRACK RECORD:	TRACK RECORD:

For document review, check presence of contract or any equivalent. Put a \underline{V} mark if there is at least one present and \underline{X} mark if none at all. Evidence score is either $\underline{\mathbf{0}}$ or $\underline{\mathbf{3}}$.

For staff interview, select at least THREE hospital staff (linen and laundry staff). Put a \underline{v} if the staff's explanation supports achievement of the criterion and \underline{X} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of staff interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be <u>3</u>
- If 2 out of 3, the evidence score will be 2
- \bullet If 1 out of 3, the evidence score will be $\underline{1}$
- If 0 out of 3, the evidence score will be <u>0</u>

Combine the scores for the 2 evidences to get the proof of performance score.

Determine track record score (based on document review).

Combine the proof of performance score + track record score to get criterion score.

12.8.e	Cleaning, disinfecting, and	e. Re-used devices are	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	sterilizing of equipment, and maintenance of	cleaned, disinfected, sterilized and re-used	DIRECT OBSERVATION	DIRECT OBSERVATION
	associated environment,	according to technical	_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
	conform to relevant	specifications and	PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
	statutory requirements and	standards.		
	codes of practice.			

			TRACK RECORD:	TRACK RECORD:
			TRACK RECORD.	TRACK RECORD.
otherwise. and then g If 3 out c If 2 out c If 1 out c	nterview, select at least THREI. Repeat the process for the 2' set evidence score: of 3, the evidence score will be a fig. 4.	nd and 3 rd staff. Count the <u>3</u> <u>2</u> <u>1</u>	f the staff's explanation supports achie number of staff with check marks over	wement of the criterion and \underline{X} mark if the total number of staff interviewed,
For direct 0 or 3 .	observation, check presence of	relevant structural inputs	. Put a <u>V</u> mark for compliance and <u>X</u> mar	k if none seen. Evidence score is either
Combine t	he scores for the 2 evidences to	o get the proof of perform	ance score.	
The track i	record is <u>n/a</u> .			
The proof	of performance score will serve	e as the criterion score.		
12.8.f	Cleaning, disinfecting, and	f. Equipment and utensils for preparing food and nutritional products are cleaned and disinfected according to technical specifications and industry standards.	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	sterilizing of equipment, and maintenance of associated environment,		_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
	conform to relevant statutory requirements and codes of practice.		PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:
mark if ot interviewed If 3 out co If 2 out co If 1 out co If 0 out co	herwise. Repeat the process ed, and then get evidence score of 3, the evidence score will be observation, check cleanliness	for the 2 nd and 3 rd staff. : 3 2 1 0). Put a <u>v</u> if the staff's explanation suppr Count the number of staff with check the number of staff with check	marks over the total number of staff
Combine t	he scores for the 2 evidences to	o get the proof of perform	ance score.	
The track i	record is <u>n/a</u> .			
The proof	of performance score will serve	e as the criterion score.		
12.9.a	Hand hygiene and barrier protection are practiced correctly throughout the organization.	a. Hand washing and hand disinfection is practiced according to evidence-based guidelines.	_ STAFF INTERVIEW	_ STAFF INTERVIEW
			_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
			PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:

For staff interview, select at least THREE hospital staff (dietary staff). Each staff should be able to satisfy the surveyor in ALL the questions during the interview. Put a \underline{V} mark for the staff that seemed familiar/knowledgeable on the procedure/protocol including hand washing technique and \underline{X} mark to the staff if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of staff interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be $\underline{\mathbf{3}}$
- \bullet If 2 out of 3, the evidence score will be $\underline{\mathbf{2}}$
- \bullet If 1 out of 3, the evidence score will be $\underline{\mathbf{1}}$
- ullet If 0 out of 3, the evidence score will be $\underline{\mathbf{0}}$

For direct observation, check hand washing practices. Put a \underline{v} mark for compliance to hand washing technique and \underline{X} mark if otherwise. Evidence score is either $\underline{0}$ or $\underline{3}$.

Combine the scores for the 2 evidences to get the proof of performance score.

The track record is <u>n/a</u> .				
The proof of performance score will serve as the criterion score.				
12.9.b	Hand hygiene and barrier protection are practiced correctly throughout the organization.	b. Adequate and technical-grade resources and supplies for hand washing and disinfection are available.	_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
			PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:
For direct	observation, check presence o	f appropriate structural ir	nputs including accessibility to personne	l and patients/visitors. Put a <u>√</u> mark if
compliant	and <u>X</u> mark if not. Evidence sco	ore is either <u>0</u> or <u>3</u> .		
The evider	nce score will serve as the proof	f of performance score.		
The track r	ecord is <u>n/a</u> .			
The proof	of performance score will serve	e as the criterion score.		
12.9.c	Hand hygiene and barrier	c. Gloves, masks, eye	_ STAFF INTERVIEW	_ STAFF INTERVIEW
	protection are practiced correctly throughout the organization.	protection and other protective equipment are used appropriately.	_ DIRECT OBSERVATION	_ DIRECT OBSERVATION
			PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:
interviewed, and then get evidence score: • If 3 out of 3, the evidence score will be 3 • If 2 out of 3, the evidence score will be 2 • If 1 out of 3, the evidence score will be 1 • If 0 out of 3, the evidence score will be 0 For direct observation, check presence of relevant structural inputs. Put a \(\frac{1}{2} \) mark if present and \(\frac{1}{2} \) mark if none seen. Evidence score is \(\frac{0}{2} \) or \(\frac{3}{2} \). Combine the scores for the 2 evidences to get the proof of performance score.				
The proof	of performance score will serve	e as the criterion score.		
12.10.a	The organization reports information about	a. There is a list of notifiable infections developed by the organization for reporting purposes.	_ DOCUMENT REVIEW	_ DOCUMENT REVIEW
	infections to personnel and public health agencies when needed.		PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
			TRACK RECORD:	TRACK RECORD:
For document review, check presence of the reports showing achievement of criterion. Put a <u>V</u> mark if compliant to all and <u>X</u> mark if at least one is missing. Evidence score is either <u>0</u> or <u>3</u> .				
The evidence score shall serve as the proof of performance score.				
Determine track record score.				
Combine proof of performance + track record to get criterion score.				
12.10.b	The organization reports information about infections to personnel and public health agencies when needed.	b. The hospital cooperates with external organizations and agencies in the prevention and control of infections of	_ STAFF INTERVIEW	_ STAFF INTERVIEW
			PROOF OF PERFORMANCE:	PROOF OF PERFORMANCE:
		public importance.	TRACK RECORD:	TRACK RECORD:

For staff interview, select at least THREE hospital staff. Put a \underline{v} if the staff's explanation supports achievement of the criterion and \underline{X} mark if otherwise. Repeat the process for the 2^{nd} and 3^{rd} staff. Count the number of staff with check marks over the total number of staff interviewed, and then get evidence score:

- If 3 out of 3, the evidence score will be $\underline{\mathbf{3}}$
- If 2 out of 3, the evidence score will be 2
- \bullet If 1 out of 3, the evidence score will be $\underline{\mathbf{1}}$
- If 0 out of 3, the evidence score will be <u>0</u>

The evidence score will serve as the proof of performance score.

The track record is n/a.

The proof of performance score will serve as the criterion score.