



Republic of the Philippines
PHILIPPINE HEALTH INSURANCE CORPORATION
Citystate Centre, 709 Shaw Boulevard, Pasig City
(02) 8441-7442 www.philhealth.gov.ph
PhilHealthOfficial teamphilhealth

OFFICIAL STATEMENT ON TEMPORARY SYSTEM DOWNTIME

This is to inform the public that the Philippine Health Insurance Corporation (PhilHealth) is currently implementing containment measures in response to an information security incident detected today, September 22, 2023.

We are currently investigating the matter together with concerned government agencies which include the Department of Information and Communications Technology to assess its extent.

While investigation is being undertaken, affected systems shall be temporarily shut down to secure our application systems.

We appeal for the public's understanding regarding the matter. Rest assured that we will get to the bottom of this and will institute stronger systems to prevent this from happening again in the future.

We will release updates on the developments of the investigation, and once the affected systems are up again.

(Sgd.) EMMANUEL R. LEDESMA, JR.
President and Chief Executive Officer

Sept. 22, 2023