



*Republic of the Philippines*  
**PHILIPPINE HEALTH INSURANCE CORPORATION**

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UNIVERSAL HEALTH CARE  
MEMBER OF RANICORP GROUP

**OFFICIAL STATEMENT**  
**2021-01-02**

**ON THE ALLEGATION THAT EXECUTIVES REPORTEDLY  
DEMAND “COMMISSION” FROM PATIENTS’ BILL  
JANUARY 18, 2021**

In a recent report by newspaper columnist Ramon Tulfo, an unnamed hospital administrator of a private hospital in Metro Manila alleged that some PhilHealth officers demand 10 percent “advance” commission from their patients’ hospital and medical bills.

The Management of Philippine Health Insurance Corporation (PhilHealth) assures the public that it does not tolerate extortion and other criminal activities of its officers and employees.

PhilHealth will immediately look into the matter to unearth the truth to this allegation and to make those involved answer for their corrupt actions. PhilHealth is looking forward to Mr. Tulfo’s cooperation to shed more light on the purported corrupt activity of a few that tarnishes the reputation of the entire institution.

The public is hereby encouraged to actively support the Agency’s efforts at eliminating corruption and any form of health insurance fraud by reporting relevant information through its Action Center at 8441-7442 or email at [opceo@philhealth.gov.ph](mailto:opceo@philhealth.gov.ph). Please be assured that all reports are dealt with utmost confidentiality.



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