

# An exceptional celebration of Women's Month for LHIO Rizal

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**T**he PRO NCR Central Branch, in celebration of the Women's Month, highlighted the extraordinary event that happened in Local Health Insurance Office (LHIO) - Rizal located at Fibertex Building Corner Don Mariano Subd., Ortigas Extension, Cainta Rizal.

In the true spirit of women's month, the LHIO Rizal assisted a client member named Rica Florendo, a resident of San Juan, Cainta, Rizal, who gave birth inside the LHIO.



On March 6, 2023, around 8:25 in the morning, a pregnant woman approached the front guard on duty, Edwin Calagalag. Minutes later, the woman started to act uneasy and kept on rubbing her abdomen. Suddenly, she sat down on the floor and begun her labor at the hallway of the office.

Calagalag immediately rushed inside the office and asked the LHIO personnel for help and assistance. Without second thoughts, the staff ran to Ms. Florendo to provide the needed aid while others called a rescue team from Cainta Hospital located nearby the office.



Visitation in the hospital by the men and women of LHIO Rizal. L-R, Alan Paguio, Gabriel Dante Rodulfo, Elenette Ferrer and Odnalor Padilla, Rica Florendo and her baby

Due to the prompt action of the LHIO personnel, immediate and necessary response was made that resulted in the successful delivery of a bouncing baby girl named Amara Joyce Florendo.

The act of service of LHIO Rizal is an epitome of a public servant by heart and action. Through the leadership of Gabriel Dante Rudolfo, LHIO Rizal proves that LHIOs not only go above and beyond the call for excellent service to its members and stakeholders, but also extend their assistance to members in times of medical emergencies.

A token for the baby was also given by the LHIO personnel as a remembrance of her natal day in an unexpected place.

Countless stories of PhilHealth frontliners rendering extra assistance to members such as giving extra lunch money or fare to indigent members who come to LHIOs have been reported and only few are documented, but the experience of assisting and giving attention to a birthing mother inside the PhilHealth Office tops it all. Truly, the birth of Amara made the Women's Month worth celebrating.