



PhilHealth Cordillera Strengthens Ties with DSWD Through Data Sharing Agreement

By PRO CAR-PAU

The PhilHealth Regional Office-CAR (PRO-CAR) and the DSWD-CAR have recently entered into a Data Sharing Agreement (DSA) aimed to facilitate the PhilHealth benefit availment of Pantawid Familyang Pilipino Program or 4Ps beneficiaries in the Cordillera Administrative Region.

As a partnership engagement towards a holistic social protection program, DSWD's 4Ps are identified and tagged as Indigent Program members of PhilHealth and are entitled to the wide range of health care benefits including their beneficiaries. The PhilHealth coverage of 4Ps beneficiaries is an important part of the convergent social protection and poverty alleviation programs and services of the government.

The DSA calls for a strategic backroom action among the two agencies such as the sharing of data from the DSWD-CAR to PRO-CAR of identified 4Ps beneficiaries so that benefit availment with PhilHealth becomes seamless and hassle-free.

Previously, PhilHealth does not have in its database information pertaining to 4Ps beneficiaries, thus, registration and benefit availment are hindered because compliance to documentary requirements shall still be required of the beneficiary. This tedious task in the middle

of a medical emergency adds up to the anxiety, apprehension and dissatisfaction of members of government health care programs.

With this problem in mind, DSWD-CAR's Regional Director Arnel B. Garcia and PhilHealth Regional Office-CAR Regional Vice President Dr. Dominga A. Gadgad have crafted an agreement to address the mounting concern from 4Ps members.

Anchored on the Data Privacy Act, both agencies have committed to ensure the integrity and security of member information through their respective Data Privacy Officers to ensure that adequate safeguards are observed and complied with.

With this accord in place, 4Ps beneficiaries can expect smooth and unhampered availment of benefits as their information can now be accessed by accredited health care providers at the point of service. It can now also be expected that the annual Listahanan bearing the names of 4Ps beneficiaries in the Region would be released earlier so that they are guided of their current membership status.

RVP Gadgad said that this innovation is among the many that the Office is pursuing to ensure that quality and prompt services are made available to all members especially when they need it most. Thankful with the DSWD-CAR for this first Data Sharing partnership with PRO-CAR, Dr. Gadgad hopes that this innovation will be emulated in all Regional Offices to ensure greater efficiency and customer satisfaction.



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