

PhilHealth Cagayan Valley gathers accredited health facilities for *Kumustahan* Sessions

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Focusing on reconciliation of claims, implementation of benefit-related policies and solutions to other pressing issues and concerns of Health Care Providers, PhilHealth Regional Office (PRO) II took off with its *Kumustahan One-on-One* with accredited Health Care Institutions in the region. This brand of *Kumustahan* is a personalized session that allows every accredited health care facility to air their opinion, questions and other concerns more openly. This ensures that the health care provider has PhilHealth's undivided attention and commitment.

In the sessions that were conducted, HCIs expressed their appreciation, thanking PhilHealth for *"listening to us hospital owners who are part in rendering unwavering healthcare services to our people afflicted with COVID-19"*.

Regional Vice President BGen. Llewellyn R. Binasoy (Ret) said *"We designed the Kumustahan Session to address pressing concerns of Health Care Facilities which has triggered various state-led inquiries in the past, one of which is the so-called **delay in PhilHealth payables**. We want to assure our members that PhilHealth does its part to ensure that our relationships with our accredited hospitals and other facilities remain healthy and that we judiciously and regularly process claims to help keep our facilities on top of extending PhilHealth benefits and quality health care"*.

For her part, Dr. Sally S. Madarang, Division Head for Health Care Delivery Management remarked, *"We hope that with this personalized approach, we are able to push our partnership with facilities on a higher level, especially with the dawning of the implementation of the Universal Health Care. This, after all, is for the benefit of our*



HCDMD Chief Dr. Sally Madarang of PRO II leads Team PhilHealth in the *Kumustahan* Sessions with Chief of Hospitals/Hospital Administrators, together with hospital accountants and billing clerks of government and private hospitals in the Province of Nueva Vizcaya.

fellomen. With the Kumustahan Sessions we are able to address their concerns directly and more appropriately, since we are able to really sit and discuss together",

To date, PhilHealth Cagayan Valley has a total of 404 accredited health care facilities from Batanes to Nueva Vizcaya. These facilities include Infirmary to Level 3 hospitals, Rural Health Units (RHUs), Animal Bite Centers (ABC), TB-DOTS Centers, Maternity Care Providers (MCP), Free-standing Dialysis Centers, Community Isolation Units (CIUs), Drug Abuse Treatment and Konsulta Providers.

With the current economic developments in the region, it is expected that more health care facilities will partner with PhilHealth in the coming years. ###