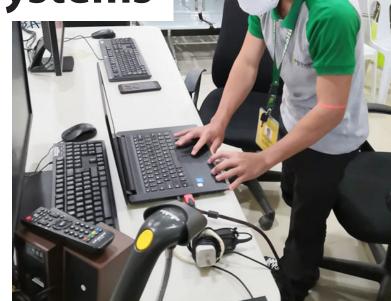# PhilHealth Mati Office commended for homegrown IT systems

By: Kleah Guevara, PRO XI
(with text insights from LHIO Mati)

The Local Health Insurance Office (LHIO) Mati under the PhilHealth Regional Office (PRO) XI was recently commended for their contribution to the implementation of Quality Management System (QMS) by developing the Integrated Supplies Inventory System (INSIS) and Equipment Monitoring Inventory System (EQMIS).

During PhilHealth's nationwide simultaneous flag raising program last October 11, 2021, Jonas Matthew Pang, LHIO Mati Head, Michael Victor Lachica, LHIO Mati Team Leader, and Alemar Logronio, Information Technology (IT) Designate who led the development of the homegrown systems, were recognized and awarded with certificates.

Logronio, who joined PhilHealth after his on-the-job training in the same LHIO in 2019, has since displayed remarkable potential, skills and interest in systems development and enhancement.

Under the supervision of Lachica, Logronio completed his projects resulting in the full deployment of INSIS and EQMIS.

Pang described INSIS as a custom and network-architecture type of inventory system that automates the requesting, authorizing, and releasing of supplies in the said office.

On the other hand, EQMIS records and monitors equipment inventory and maintenance activities, which tracks office equipment movement. It also generates equipment history reports.

Not only do these systems make the job easier and more time-efficient, they also promote accuracy and reliability in handling and monitoring supplies and equipment. These systems have significantly improved employee productivity by eliminating tedious inventory management processes.

Due to its impact in the overall organizational efficiency, both systems have been deployed to other LHIOs in Tagum, Nabunturan and Digos upon the instruction of the Field Operations Division last year. Recently, the systems were tweaked and deployed to key areas in the region with the assistance of the PRO IT team.

These innovations have also earned praise and recognition during the recent regional Internal Quality Audit, citing them as among the region's best practices.

Apart from using INSIS and EQMIS, LHIO Mati has also been employing automation in most of their internal processes. They are using the LMR TransMate and LMR Broximity in handling transmittals and managing records. In addition, they have started using eFORMS in submitting their health declaration forms to reduce contact and promote paperless transactions.

Pang has noted that these innovations are game-changing, and have increased their overall efficiency, productivity, and

even adaptability. *"This serves as our motivation to go the extra mile and do more of what is expected of us.",* he remarked.

The entire LHIO Mati team shares the same desire for change, growth, and continuous improvement – all of which are elements of a sound and competent QMS.

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