
OFFICIAL STATEMENT

PhilHealth denies cover up in Region 1 leak incident; remains committed to cooperate in all investigations by authorities

The Philippine Health Insurance Corporation (PhilHealth) assures the public that there is no truth to allegations of a cover up on the leak incident in its PhilHealth Region 1 Office in Dagupan City due to a heavy downpour on August 19, 2020.

As earlier reported, all the documents are intact and are all accounted for, and no critical equipment suffered damage from the incident.

The Philippine National Police, Bureau of Fire Protection, Criminal Investigation and Detection Group, and the National Bureau of Investigation have initially looked into the incident. The PRO I is also conducting parallel investigation and is now coordinating with the NBI to secure a copy of their own report to the Department of Justice.

Reports that circulated citing that the affected areas are the IT and Accounting Sections which

are both located at the ground floor are false. Footage that circulated showing the leaks affecting computers and printers was at the Benefit Administration Section which is located at the mezzanine.

PRO 1's IT personnel have acted swiftly to save the said equipment. Nevertheless, all electronic data are secured in its data centers owing to the electronic filing of claims.

As to the presence of NBI agents in the head office, the Agency fully understands their concern to protect essential documents needed by the Task Force PhilHealth in their investigation. PhilHealth assures them that these documents are intact and will be made available to them.

PhilHealth reiterates its commitment to fully cooperate with all the investigating authorities. It also appeals to everyone to refrain from speculating so as not to cause undue public concern.



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OIC-President and Chief Executive Officer
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