

Annex A.3: Health Facilities Standards
As of October 2023



Republic of the Philippines
PHILIPPINE HEALTH INSURANCE CORPORATION
 Citystate Centre, 709 Shaw Boulevard, Pasig City
 (02) 8441-7442 www.philhealth.gov.ph
 PhilHealthOfficial teamphilhealth

Self-assessment / Survey Tool for the Outpatient Benefits Package for General Mental Health Services Provider

Name of Health Facility (HF): _____

Date of Survey: _____ Time started: _____ Time ended: _____

Direction:

1. Put a check (✓) under the HF column if the standard is available and (x) if not.
2. For outsourced services, put a (✓) under the HF column and write under the remarks “outsourced:” plus the name of the outsourced service provider. Outsourced services must have a Memorandum of Agreement (MOA) which reflects provisions for payment such as compliance to the No Balance Billing (NBB) Policy.

REQUIREMENT		HF		PHIC		Remarks
		YES	NO	YES	NO	
1.	HF License and Accreditation					
1.1	The HF has updated PhilHealth Accreditation					
2.	Mandatory Ancillary Services					
2.1	Clean consultation and examination area					
2.2	Designated room or area for consultation with minimal sound transmission					
2.3	Handwashing sink with water and soap available (liquid soap preferred) and with materials for drying hands (clean towels OR paper towels)					
2.4	Alcohol hand rub					
2.5	Adult Stethoscope					
2.6	Pediatric Stethoscope					
2.7	Pen light					
2.8	Non-mercury sphygmomanometer with pediatric and adult cuff					
2.9	Non-mercury thermometer					
2.10	Medical weighing scale					

REQUIREMENT		HF		PHIC		Remarks
		YES	NO	YES	NO	
2.11	Emergency medicines and supplies kept in a secured area with the following: a. Epinephrine b. IV hydrocortisone c. Diphenhydramine d. Haloperidol (amp) e. Risperidone OR olanzapine f. IV fluids g. 3cc or 5cc syringes h. Cotton balls i. Micropore tape j. IV line (adult and pediatric) k. IV cannula (gauges 22 and 26)					
2.12	O2 tank/source with O2 mask/cannula for pediatric and adult					
3.	Medications					
3.1	Carbamazepine 200 mg tablet					
3.2	Divalproex Sodium 500 mg tablet					
3.3	Biperiden HCl 2 mg tablet					
3.4	Chlorpromazine 200 mg tablet					
3.5	Clozapine 100 mg tablet					
3.6	Olanzapine 10 mg tablet					
3.7	Risperidone 2 mg tablet					
3.8	Escitalopram 10 mg tablet					
3.9	Sertraline 50 mg tablet					
4.	Human Resources					
4.1	Primary Care Physician					
4.1.a	Valid PRC license					
4.1.b	Valid PhilHealth accreditation					
4.1.c	Certification of Completion of Training on Mental Health Gap Action Programme (mhGAP)					
4.2	Mental Health Nurse					
4.2.a	Valid PRC License					
4.2.b	Certification of Completion of Training on Primary healthcare nurse trained on mhGAP, basic mental health and psychosocial support (training package of the mental health program and HEMB)					

REQUIREMENT		HF		PHIC		REMARKS
		YES	NO	YES	NO	
4.3	Mental Health Navigator					
4.3.a	Administrative Staff					
4.3.b	With working knowledge on operation /process flow for Mental Health who will be in-charge of record keeping and accomplishment of PhilHealth documents/forms					
5.	Laboratory					
5.1	Complete Blood Count (CBC) w/ platelet					
5.2	Urinalysis					
5.3	Fasting Blood Glucose					
5.4	Lipid Profile					
5.5	Renal Function Test (Creatinine)					
6.	Radiology Diagnostic					
6.1	Chest X-ray (PA or AP)					
7.	Psychotherapy					
7.1	Provisions for psychoeducation and psychosocial support					
8	Primary care screening tool based on mhGAP					
9.	Available Forms/ Recordings					
9.1	Registry forms					
9.2	Assessment form					
9.3	Referral forms					

PhilHealth Survey Team

Surveyor's Name	Designation	Signature

HF Management Team

Names of Management Team	Designation	Signature