

**Annex E: Classification of Offenses of Health Care Providers
as Provided in the PhilHealth Rules on Administrative Cases (PROAC)
of Republic Act No. 11223**

(For violations from June 15, 2021 and onwards)

I. FRAUDULENT OFFENSES

Fraudulent offenses shall include, but not limited to the following:

A. Committed by Health Facility, Community-Based Health Care Organization, Pharmacy or Drug Outlet, and Laboratory and Diagnostic Clinic:

1. Padding of claims, reports and/or health and health-related data;
2. Submission of claims, reports and/or health and health-related data for non-admitted or non-treated patient;
3. Extending period of confinement;
4. Post-dating of confinement period;
5. Misrepresentation by furnishing false or incorrect information;
6. Fabrication and/or possession of fabricated forms and supporting documents; and
7. Other fraudulent offenses, unethical acts or abuse of authority acts.

B. Committed by Professionals:

1. Misrepresentation by furnishing false or incorrect information; and
2. Other fraudulent offenses, unethical acts or abuse of authority acts.

II. UNETHICAL ACTS

Unethical acts shall include, but not limited to the following:

A. Committed by Health Facility, Community-Based Health Care Organization, Pharmacy or Drug Outlet, and Laboratory and Diagnostic Clinic:

1. Overbilling;
2. Upcoding, upcoding, diagnosis creeping or procedure creeping;
3. Recruitment practice
4. Harboring ghost patients or recruitment practice;
5. Refusal to admit and/or provide appropriate service; and
6. Other unethical acts.

B. Committed by Professionals:

1. Overbilling;
2. Upcoding, upcoding, diagnosis creeping or procedure creeping;
3. Harboring ghost patients or recruitment practice;
4. Refusal to admit and/or provide appropriate service;
5. Violation of code of ethics; and
6. Other unethical acts.

III. ABUSE OF AUTHORITY

Abuse of authority shall include, but not limited to the following:

A. Committed by Health Facility, Community-Based Health Care Organization, Pharmacy or Drug Outlet, and Laboratory and Diagnostic Clinic:

1. Filing of multiple claims, reports and/or health and health related data;
2. Non-compliance with no co-payment/co-payment policy;
3. Breach of the Warranties of Accreditation/Performance Commitment;
4. Unauthorized procedures beyond service capability; and
5. Other unauthorized acts.

B. Committed by Professional

1. Non-compliance with no co-payment/co-payment policy;
2. Breach of the Warranties of Accreditation/Performance Commitment; and
3. Other unauthorized acts.