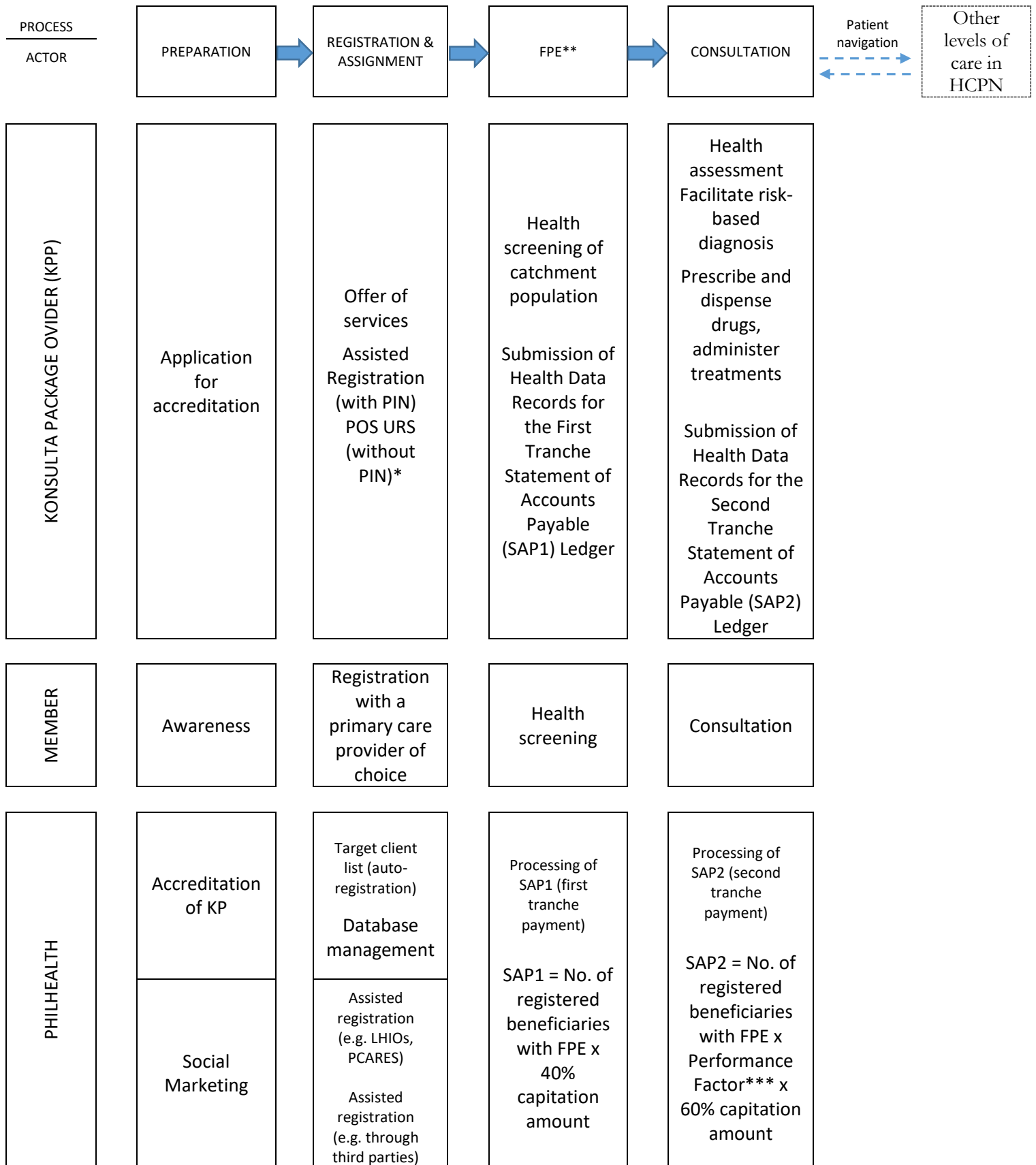
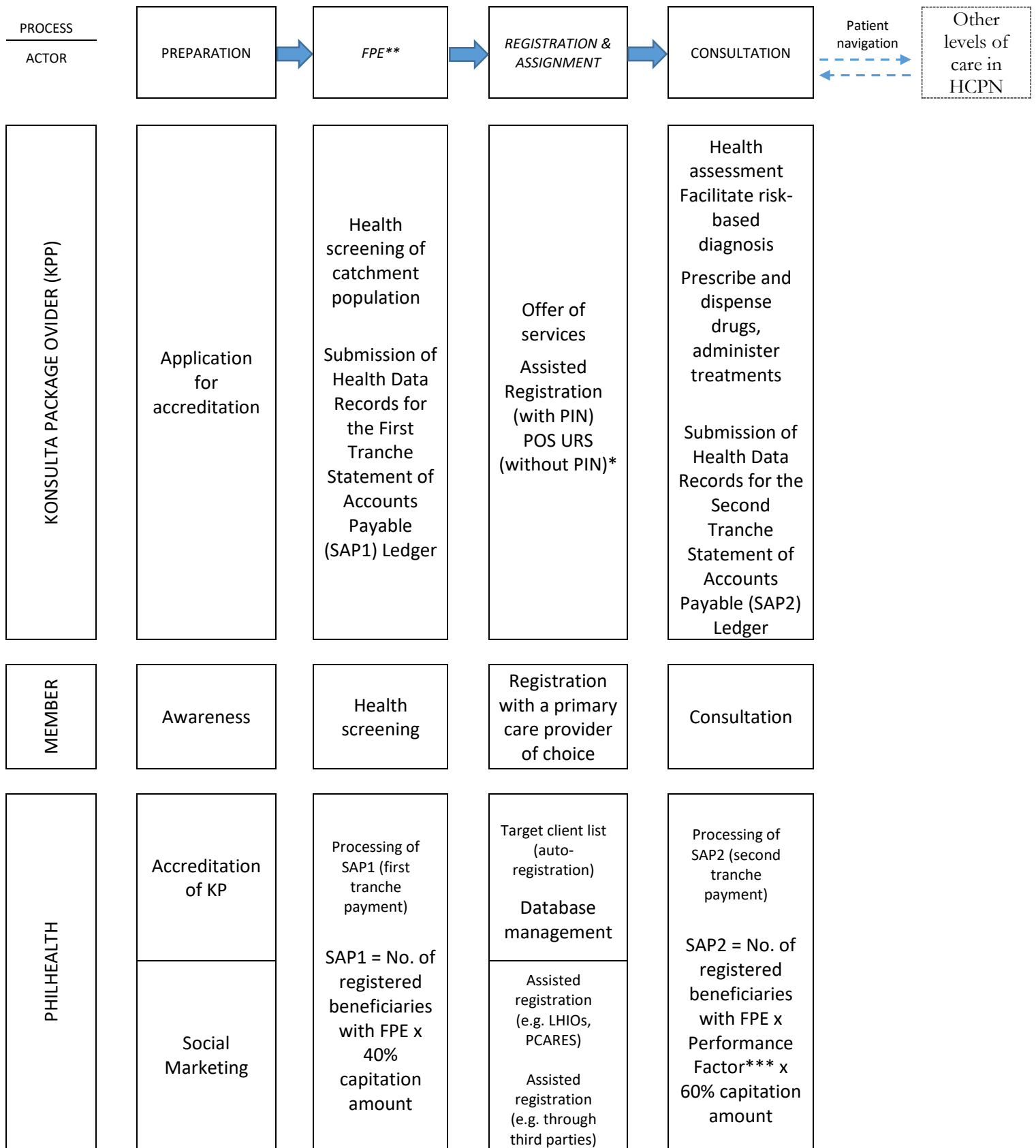


## Annex A: Overview of PhilHealth Konsulta Actors and Processes

Scenario 1: Registration is done prior to conduct of first patient encounter (FPE)



*Scenario 2: Conduct of FPE is done prior to registration*



\*Forthcoming

\*\*An FPE is done only once. The first tranche for the succeeding years of retained beneficiaries is paid in full without need for another FPE provided that the KPP conducted at least one medical consultation for the beneficiary within the previous year. If the KPP did not conduct at least one medical consultation within the previous year, a new FPE must be performed in the succeeding year to avail of the first tranche of capitation payment. This is an incentive for the KPP to facilitate empanelment of primary care catchment population. Retention of beneficiaries is in itself a key feature of primary health care. This allows for better quality of care, as the KP becomes familiar with the medical history and course.

\*\*\*Incentive for KPP to perform risk-based and high quality primary care services and deliver indicated health goods. The performance factor is an important control versus under provision of primary care services.