



TAMANG SAGOT

PHILHEALTH CIRCULAR NO. 2017-0002

Adoption of the Enhanced Benchbook for Hospitals and the Benchbook for Non-hospital Facilities

1. What is PhilHealth Circular No. 2017 s. 0002?

It is an Adoption of **Enhanced Benchbook for Hospitals** and **Benchbook for Non-Hospital Facilities** which shall be utilized as references in assessing and identifying facilities that are **Centers of Excellence (COE)**.

2. How did the Benchbook start?

The Benchbook on Performance Improvement of Health Services was first adopted by PhilHealth in 2005. It was primarily used as a reference for assessing and evaluating the performance of accredited Health Care Institutions (HCIs). It was an innovative approach wherein PhilHealth shifted from a purely accountable framework to that of continuous quality improvement.

The following year, the Department of Health (DOH) issued Administrative Order (AO) No. 2011-20 re: “Streamlining of Licensure and Accreditation of Hospitals” adopting the 51 core indicators of the Benchbook and incorporating them in the DOH licensing standards.

3. What do the Enhanced Benchbook for Hospitals and Benchbook for Non hospital facilities contain?

The **Enhanced Benchbook for Hospitals** features a concise and updated list of standards, criteria, indicators and evidences to implement a Quality Assurance Program for all accredited HCIs that promote improvement in the health services thereby resulting to satisfaction of the community and better health outcomes.

The **Benchbook for Non-Hospital Facilities** is a mechanism expanded to other types of facilities licensed/certified by Department of Health (DOH) or other health care facilities operated by the Local Government Unit (LGU). This is crafted to serve as sound basis to ensure that the facilities are of acceptable standards.

4. What are the identified Non Hospital facilities?

- a. Maternity Care Provider (MCP)
- b. Rural Health Unit (RHU)
- c. Ambulatory Surgical Clinic (ASC)
- d. Primary Care Facility (PCF)
- e. Oncology Center
- f. Dialysis Center



Republic of the Philippines
PHILIPPINE HEALTH INSURANCE CORPORATION
Citystate Centre, 709 Shaw Boulevard, Pasig City
Call Center (02) 441-7442 Trunkline (02) 441-7444
www.philhealth.gov.ph



5. To what hospital levels does the Enhanced Benchbook apply?

It shall be applicable to all hospital levels based on DOH classification.

6. When was the circular published and in what newspaper?

This circular was published on January 27, 2017 in Pang Masa newspaper tabloid.