TAMANG SAGOT

PhilHealth Circular 2016-006

Revised PhilHealth CARES Form 1 or PCF1

1. What is the PCF1?

The PCF1 is an alternate document to the PhilHealth Benefit Eligibility Form (PBEF), MDR and PhilHealth ID which may serve as a) proof of membership, b) proof of declaration of legal dependent and c) proof of premium contribution.

2. Who is authorized to issue the PCF1?

The P-CARES who is assigned to the hospital where the patient will avail of the benefits is authorized to issue the PCF1.

3. There is already an existing PCF1. Why revise it?

The PCF1 is being revised to give the use of the HCI Portal an added push and to prevent circumstances where the P-CARES is asked to certify benefit eligibility even if the Portal is available.

4. Can the PCF1 precede the PBEF?

No. The P-CARES may only issue the PCF1 if the PBEF indicated "NO," meaning the patient can not avail of the benefits, but information about the eligibility of patient can be deduced from the i-CARES system.

5. Can the PCF1 be used in circumstances where the HCI Portal is not accessible?

Yes, provided the P-CARES have access to information which will indicate that the patient is eligible to avail of the benefits.

6. Can a PCF1 be used several times?

No. An issued PCF1 may only be used for one benefit availment and its original copy shall be attached to the usual claim documents. The use of a photocopied PCF1 as proof of membership, declaration of legal dependent and/or qualifying contributions is strictly prohibited.



