PHILHEALTH CIRCULAR
NO. O2/ _ 2015

TO : PHILHEALTH ACCREDITED HEALTH CARE INSTITUTIONS (HCI) AND PROFESSIONALS, PHILHEALTH MEMBERS, PHILHEALTH REGIONAL OFFICES and BRANCHES, LOCAL HEALTH INSURANCE OFFICES AND CENTRAL OFFICE AND ALL OTHERS CONCERNED

SUBJECT : SOCIAL HEALTH INSURANCE COVERAGE AND BENEFITS FOR WOMEN ABOUT TO GIVE BIRTH REVISION 1

I. BACKGROUND

The National Health Insurance Act of 2013 (Republic Act 10606) and its Implementing Rules and Regulations (IRR) provide that unenrolled women about to give birth shall be covered by National Health Insurance Program. This is to enable all mothers and their newborns to have financial access to essential health services that will ensure their survival and well-being. With this commitment to save mothers and newborns by providing them financial risk protection, there is a need to redefine PhilHealth’s maternity and newborn care benefits so that these benefits will focus on the health services that the pregnant women must receive throughout their pregnancy and delivery. Also, PhilHealth shifted its provider payment mechanism to case-based payment which aims to increase efficiency in health care provision, simplify understanding of PhilHealth benefits by all sectors and improve the process of availing them.

In line with these, and in support of achieving the Millennium Development Goals for maternal and child health, the guidelines for enrollment and benefits of women about to give birth are hereby defined.

II. SCOPE AND COVERAGE

This Circular shall define policies and procedures that will give financial risk protection to women who are about to give birth.

III. DEFINITION OF TERMS

1. Women about to give birth - are those who are confirmed pregnant during their first visit to a health care provider and anytime thereafter. They shall also be referred to as pregnant women or expectant mothers in this Circular.
2. Parity - refers to the number of live-born children and stillbirths that have been delivered by the mother.
3. Normal birth/delivery – is characterized by spontaneous onset of labor, low risk at the start of labor, throughout labor and delivery, the infant is born in vertex position, 37 to 42 weeks of completed pregnancy, and mother and child are in good health after delivery.
4. Point of Care Enrollment - is a PhilHealth enrollment mechanism so that the poor who is not yet a PhilHealth member may be enrolled to the National Health Insurance Program as sponsored member. The policy is defined in PhilHealth Circular 32, s-2013 (Implementation of The Point of Care Enrollment Program).
5. Coverage — refers to the entitlement of an individual as PhilHealth member or dependent to the benefits of the National Health Insurance Program.

6. Maternity Care Package (MCP) — is a PhilHealth benefit that covers the complete essential health care services for women about to give birth throughout their pregnancy and normal delivery (during antenatal, intrapartum and immediate postpartum periods) regardless of the type of health care institution where the services are rendered. The services shall include antenatal care, intrapartum monitoring, assist in normal delivery and post-partum care within 72 hours and 7 days after delivery.

7. Normal Spontaneous Delivery (NSD) Package — is a PhilHealth benefit that covers only health services during intrapartum and immediate post-partum period for normal delivery regardless of the type of health care institution. The services shall include monitoring and management of labor, assist in normal delivery and post-partum care within 72 hours and 7 days after delivery.

8. Antenatal Care Package — is a PhilHealth benefit that covers antenatal or pre-natal care services of expectant mothers. The services shall include pre-natal check-ups to screen, detect and manage complications of pregnancy; maternal nutrition; immunizations; and counseling for healthy lifestyle, breastfeeding, and family planning. Previously, the benefit is included in the benefits for normal deliveries but it is not fully utilized because of gaps in the health care delivery network. To promote access of pregnant women to quality antenatal care services that will ensure good outcome of their pregnancy, this benefit is made distinct from the benefits for delivery.

9. PhilHealth Benefit Eligibility Form (PBEF) — is a document produced through PhilHealth Enhanced Health Care Institution Portal that contains the information whether the member or dependent is eligible to avail of PhilHealth benefits in terms of the following: 1) status of membership/dependency; 2) premium contributions; and 3) compliance to 45 days benefit limit. The guidelines are provided in PhilHealth Circular 02, s-2014 [Enhanced Health Care Institution Portal (Formerly Known as Institutional Health Care Provider Portal)].

IV. GENERAL GUIDELINES

1. PhilHealth shall ensure that women about to give birth shall have financial risk protection during their pregnancy, delivery and post-partum period through their enrollment to the National Health Insurance Program.

2. PhilHealth shall provide benefits for all maternal deliveries regardless of parity, subject to the provision of qualifying contributions.

3. PhilHealth shall also cover admissions due to pregnancy related conditions such as pre-term labor and pregnancy induced hypertension.

4. Only low risk normal vaginal deliveries shall be compensable in non-hospital facilities. “Low risk” refers to absence of active complications and any maternal or fetal factors that will make the pregnancy at risk for complications. Hence, the following conditions listed in PhilHealth Circular 20, s 2008 shall not be reimbursed in non-hospital facilities:
   a. Maternal age below 19 years old at the date of delivery;
   b. First pregnancy in patients with age 35 years and older at the date of delivery;
   c. Multiple pregnancy such as twins and triplets;
   d. Ovarian abnormality (e.g. ovarian cyst);
   e. Uterine abnormality (e.g. myoma uteri);
   f. Placental abnormality (e.g. placenta previa);
   g. Abnormal fetal presentation (e.g. breech);
H. History of (three) 3 or more miscarriages/abortion;
I. History of (one) 1 stillbirth;
J. History of major obstetric and/or gynecologic operation (e.g. cesarean section, uterine myomectomy);
K. History of medical conditions (e.g. hypertension, pre-eclampsia, eclampsia, heart disease, diabetes, thyroid disorder, morbid obesity, moderate to severe asthma, epilepsy, renal disease, bleeding disorder);
L. Other risk factors that may arise during present pregnancy (e.g. premature contractions, vaginal bleeding) that warrants referral for further management.

It is imperative that if the abovementioned conditions were diagnosed during pre-natal care, the pregnant women must be referred to hospitals for appropriate management and care during delivery.

5. Since Geographically Isolated and Disadvantaged Areas (GIDA) have limited access to hospitals, the infirmaries/ dispensaries located in these areas may be reimbursed for the normal deliveries of the mothers with conditions listed in Section IV.4 of this Circular.

6. Hospitals shall not refuse women about to give birth who were referred from birthing homes, maternity clinics and infirmaries/ dispensaries for higher level of care management.

7. The health care institution and professional must be PhilHealth accredited at the time when they provide care to pregnant women before they can be paid by PhilHealth.

8. The No Balance Billing Policy shall apply to all member sectors and their dependents in accredited public and private maternity clinics/ birthing homes. This shall cover all compensable services allowed in accredited public and private maternity clinics/ birthing homes.

9. Women about to give birth should have prenatal care at the earliest time possible and keep a record of their pre-natal check-ups in a mother’s book or its equivalent at all times. This is to ensure that they will receive continuous, comprehensive and coordinated care during pregnancy, delivery and post-partum.

10. The health care facility providing the pre-natal services shall give pregnant women a mother’s book or its equivalent and shall assist them in checking and updating their PhilHealth membership and coverage.

V. MECHANISM TO PROVIDE SOCIAL HEALTH INSURANCE COVERAGE

1. Women about to give birth shall be enrolled to the National Health Insurance Program so that they can avail of the appropriate benefit packages provided by PhilHealth.

2. They shall consult a health care provider upon note of signs and symptoms of pregnancy.

3. The health care institution shall check the PhilHealth membership status and coverage of pregnant women upon their first consultation through PhilHealth Enhanced Health Care Institution Portal or other available means of verification.

4. Their membership status and social health insurance coverage may be any of the following:
   a. Members under the Indigent Program, Sponsored Program, Overseas Filipino Program, and iGroup Program are entitled to avail of the benefits within the validity period.
   b. The benefit entitlement of the following members shall be subject to the three months within six months (3/6) qualifying contributions as provided under PhilHealth Circular No. 32, s. 2014:
      i) Members in the Formal Economy, including Kasambahays;
      ii) Members in the Informal Economy, specifically Informal Sector Members and Self-Earning Individuals; and
      iii) iGroup Members whose validity period have already expired.

5. The health care provider shall refer to Medical Social Worker (MSW) or Social Worker for assessment to Point of Care enrollment (POC) the following pregnant women:
   a. Those who are not yet registered to PhilHealth;

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b. Those who are registered members but are not covered/eligible due to lack of qualifying contributions; or
c. Those who are qualified dependents of their parents (covered or not covered).
Pregnant women who qualify shall be enrolled as Sponsored member under the Point of Care (POC) and shall be entitled to immediate availment of the benefits.

6. Pregnant women who were assessed in Item V.4 but did not qualify for Point of Care enrollment shall be covered through the provisions of Section 39b of the Implementing Rules and Regulations of National Health Insurance Act of 2013 following the procedures prior to discharge from health facility, to wit:

a. Submit to the PhilHealth Local Insurance Office (LHIO) or PhilHealth Regional Office (PRO) an accomplished PhilHealth Membership Registration Form (PMRF) and ANY of the following documents:
   i. Medical certificate from her physician/midwife confirming the pregnancy;
   ii. Photocopy of the laboratory/ultrasound result confirming the pregnancy;
   iii. Photocopy of her admission records.

b. They shall be required to enroll or shift under the Informal Economy Program.

c. To avail of the benefits, registered members of the Informal Economy Program without qualifying contributions and are not qualified under the POC Enrolment Program shall be required to pay the prescribed premium/s for one year or the missed and unpaid quarter/s of the applicable year as provided under Sec. 39b of the Revised IRR of RA 10606.

d. If the date of discharge falls on a weekend or on a holiday, registration under the Informal Economy Program and payment of prescribed premium contributions shall be allowed on the next working day.

e. Pregnant women and their qualified dependents who are covered through this provision can automatically avail of the PhilHealth benefits accorded to the members of the Informal Economy, including the benefits for giving birth and newborn care.

f. The privilege accorded to the women about to give birth provided by the provision of Section 39b shall only be availed ONCE per lifetime without interest. Subsequent use of updating premium contributions for the purpose of availing entitlement to benefits shall be subject to prevailing interests as may be prescribed by the Corporation. A separate guideline for this purpose shall be issued accordingly. Also, subsequent admissions after delivery that are not related to pregnancy and post-partum care shall be subject to the rules on qualifying contributions.

g. The calendar year covering the 1st day of hospital admission/confinement shall serve as the reckoning period for the application of Sec. 39b. Hence, it is the basis for the computation of premium amount due as well as in the posting of premium payment.

h. In the absence of the Health Care Institution (HCI) Portal or if ever the claim would be denied thru the portal due to lack of qualifying contributions, member may present the PhilHealth Official Receipt (POR) or Certificate of Premium Payment (CPP) to the accredited health care facility as proof of payment and entitlement to PhilHealth benefits.

i. Previous confinement/s prior to availment under Sec. 39b shall not be paid.

7. Pregnant women who are dependents of their parents should enroll as principal members either through POC or provision of Item V.5 of this Circular so that their children shall likewise have social health insurance coverage.

8. PhilHealth shall update the mother's member records and issue PhilHealth Identification Number for the newborn dependent upon processing of claims.
VI. BENEFITS PACKAGE FOR WOMEN ABOUT TO BIRTH

A. Maternity Care Package (MCP)
1. This package covers the essential health services during antenatal period, entire stages of labor, normal delivery and immediate post-partum period including follow-up visits within the first 72 hours and 1 week after delivery.
2. The package code shall be MCP01. The Package Code 59401 shall no longer be used.
3. This Package may be availed in hospitals, infirmaries/dispensaries and birthing homes/maternity clinics with the following rates:

<table>
<thead>
<tr>
<th>Health Care Institution</th>
<th>MCP Package Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hospitals</td>
<td>Php 6,500.00</td>
</tr>
<tr>
<td>Infirmaries/dispensaries /Birthing homes/Maternity clinics</td>
<td>Php 8,000.00</td>
</tr>
</tbody>
</table>

4. The professional fee shall be 40% of the package rate while the remaining 60% is for the facility fee.
5. The minimum stay of the mother in the facility shall be 24 hours.
6. Availment of this package shall be charged one (1) day to the annual 45-day benefit limit.
7. In line with the current standards of care, pregnant women are encouraged to have the first pre-natal check up during the first trimester of pregnancy with at least 4 pre-natal visits throughout the course of pregnancy. This is to detect and manage danger signs and complications of pregnancy and to reduce the risk of perinatal deaths. However, at this time, PhilHealth shall require at least 4 pre-natal visits during the course of pregnancy.

B. Normal Spontaneous Delivery (NSD) Package
1. This package covers essential health services for normal low risk vaginal deliveries and post-partum period within the first 72 hours and 7 days after delivery.
2. The package code shall be NSD01. The Package Code 59400 shall no longer be used.
3. However, services for Normal Spontaneous Delivery as Package Code 59400 provided in PCF-Infirmary/dispensary by an accredited physician prior to the effectivity of this circular shall be compensable.
4. This Package may be availed in hospitals, infirmaries/dispensaries and birthing homes/maternity clinics with the following rates:

<table>
<thead>
<tr>
<th>Health Care Institution</th>
<th>NSD Package Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hospitals</td>
<td>Php 5,000.00</td>
</tr>
<tr>
<td>Infirmaries/dispensaries /Birthing homes/Maternity clinics</td>
<td>Php 6,500.00</td>
</tr>
</tbody>
</table>

5. Forty percent (40%) of the package rate is for professional fees while 60% is for the facility fee.
6. The minimum stay of the mother in the facility shall be 24 hours.
7. Availment of this package shall be charged one (1) day to the 45-day annual benefit limit.
8. In cases when the pregnant women receives pre-natal care from another facility, the facility where pre-natal care is rendered may claim for Antenatal Care Package while the facility that will assist in normal delivery may claim for NSD Package.

C. Antenatal Care Package (ANC01)
1. This package covers essential health services for women about to give birth during antenatal period regardless of method of delivery and pregnancy outcome (e.g., cesarian delivery, breech extraction)
2. The case rate for this package is Php 1,500.00 for which forty percent (40%) is for professional fees while 60% is for the facility fee.
3. The package code shall be ANC01.
4. The requirements for this package are the following:
   a. The facility is PhilHealth accredited as hospital, birthing home/maternity clinic, infirmary/dispensary, or Tsekap/Primary Care Benefit 1 provider. Likewise the health care professional shall also be PhilHealth accredited.
   b. During antenatal period (i.e., occurring before birth), the women should have qualifying contributions or social health insurance coverage through different mechanisms described in Section V of this Circular.
   c. There are at least 4 pre-natal check-ups/visits with the last one during the last trimester of pregnancy. For cases wherein pregnancy ended prematurely, all applicable pre-natal checkups shall be documented. The number of required pre-natal check-up is waived.
   d. All the essential health services for the pre-natal care are provided.
   e. The women about to give birth are referred appropriately to an accredited health care institution for management of labor and delivery.
   f. Pre-natal visits and other services given, referrals and outcome of delivery are documented in the mother's record and mother's book or its equivalent.

D. Payment for Cases Referred to Hospitals
1. In cases when women in labor were initially managed in non-hospital facilities but eventually referred to hospitals for higher level of management and delivery, the referring facility shall be reimbursed 10% of the rate of NSD Package.
2. Facilities that provided Antenatal Care Package and initial management of pregnant women who are in labor may claim for both services.
3. The package codes, rates and descriptions are the following:

<table>
<thead>
<tr>
<th>Description</th>
<th>Package Code</th>
<th>Package Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Intrapartum monitoring or labor watch (without delivery)</td>
<td>59403</td>
<td>Php 650.00</td>
</tr>
<tr>
<td>Antenatal care services with intrapartum monitoring or labor watch (without delivery)</td>
<td>ANC02</td>
<td>*ANC Package (Php 1,500) plus Intrapartum monitoring (Php 650)</td>
</tr>
</tbody>
</table>

4. Forty percent (40%) shall be for professional fee and 60% is for the facility fee.

E. Other Methods of Deliveries Covered by PhilHealth
1. PhilHealth also covers the following methods of deliveries in accredited hospitals:

<table>
<thead>
<tr>
<th>Procedure</th>
<th>RVS/Package Code</th>
<th>Description</th>
<th>Case Rate (Php)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cesarean Section (CS)</td>
<td>59513</td>
<td>Caesarian section, primary</td>
<td>19,000.00</td>
</tr>
<tr>
<td></td>
<td>59514</td>
<td>Cesarean delivery</td>
<td>19,000.00</td>
</tr>
<tr>
<td></td>
<td>59620</td>
<td>Cesarean delivery only, following attempted vaginal delivery after previous cesarean delivery;</td>
<td>19,000.00</td>
</tr>
<tr>
<td>Complicated Vaginal Delivery</td>
<td>59409</td>
<td>Vaginal delivery only (with or without episiotomy and/or forceps)</td>
<td>9,700.00</td>
</tr>
<tr>
<td>Breech Extraction</td>
<td>59411</td>
<td>Breech extraction</td>
<td>12,120.00</td>
</tr>
</tbody>
</table>
2. The Package Code 59402 (Normal Spontaneous Delivery with Bilateral Tubal Ligation) shall not be used anymore. Instead, hospitals that provided Maternity Care Package or NSD Package and also performed bilateral tubal ligation may claim the procedure “Ligation or transection of fallopian tube(s), abdominal or vaginal approach, unilateral or bilateral” (RVS Code 58600, Case Rate – Php 4,000) as second case rate paid in full. For Example:

<table>
<thead>
<tr>
<th>Services provided</th>
<th>Claim</th>
<th>Package/RVS Code</th>
<th>Case Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Intrapartum care, normal delivery and post-partum care (no pre-natal care)</td>
<td>1st Case Rate</td>
<td>NSD 01</td>
<td>Php 5,000.00</td>
</tr>
<tr>
<td>Bilateral tubal ligation</td>
<td>2nd Case Rate</td>
<td>58600</td>
<td>Php 4,000.00</td>
</tr>
</tbody>
</table>

3. Guidelines for availing of benefits and claims filing are stated in Circular 35, s-2013 (ACR Policy No. 2 – Implementing Guidelines on Medical and Procedures Case Rates) and subsequent issuances related to All Case Rates Policy.

VII. NEWBORN CARE PACKAGE

Pregnancy and childbirth involve both the mother and the newborn. The Newborn Care Package ensures that newborns have access to health care services within their first hours of life.

1. This package shall cover essential health services that newborns must receive within the first hours of life regardless of the method of their delivery and presence of comorbidities.

2. The amount of the package shall be Php 1,750.00 and paid to the facility.

3. The package code shall be 99432.

4. The package has the following components:

<table>
<thead>
<tr>
<th>Services</th>
<th>Amount (Php)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Essential Newborn Care:</td>
<td></td>
</tr>
<tr>
<td>• Immediate drying of the baby, early skin to skin contact, timely cord clamping, non-separation of mother/baby for early breastfeeding initiation, eye prophylaxis, vitamin K administration, weighing of the newborn, first dose of hepatitis B and BCG vaccine</td>
<td>500.00</td>
</tr>
<tr>
<td>• Professional fee</td>
<td>500.00</td>
</tr>
<tr>
<td>Newborn Screening Test (for metabolic diseases)</td>
<td>550.00</td>
</tr>
<tr>
<td>Newborn Hearing Screening Test</td>
<td>200.00</td>
</tr>
<tr>
<td>TOTAL</td>
<td>Php 1,750.00</td>
</tr>
</tbody>
</table>

5. This package may be availed from health care institutions that provide services for MCP, NSD Package and other methods of delivery.
6. As stated in PhilHealth Circular 09, s-2014 (ACR Policy No. 3 - Additional List of Medical Conditions for Hospitals, New Rates for Selected Case Rates in Primary Care Facilities-Infirmary/Dispensaries, and Clarification of Existing Rules on All Case Rates), newborns delivered in hospitals and managed for other morbid conditions (i.e. newborn sepsis, congenital pneumonia) may also claim for NCP as second case rate for health services provided to the newborn.

VIII. CLARIFICATION OF BENEFIT FOR INTRAUTERINE DEVICE (IUD) INSERTION AND NO-SCALPEL VASECTOMY (NSV)

A. IUD Insertion

1. To provide women access to family planning procedures, aside from hospitals and ambulatory surgical clinics, PhilHealth shall also pay IUD insertion (RVS Code 58300) performed in the following qualified primary care facilities:
   a. Birthing homes/Lying-in clinics/maternity clinics;
   b. Infirmary/Dispensaries; and
   c. HCIs that are accredited as PCB1 and Tsekap providers.

2. The IUD insertion package covers payment for interval or postpartum IUD (PPIUD)

3. The package is worth 2,000 pesos which covers payment for counseling, professional fee, IUD device, and use of the facility and all other related services patients may require.

4. Post-partum IUD may be claimed as a second case rate. This procedure shall be covered by the rule on single period of confinement.

For example:

<table>
<thead>
<tr>
<th>Services provided</th>
<th>Claim</th>
<th>Package/ RVS Code</th>
<th>Case Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Intrapartum and immediate post-partum period for normal delivery</td>
<td>1st Case Rate</td>
<td>NSD01</td>
<td>5,000</td>
</tr>
<tr>
<td>Insertion of intra uterine device (IUD)</td>
<td>2nd Case Rate</td>
<td>58300</td>
<td>2,000</td>
</tr>
</tbody>
</table>

5. Accredited midwives shall submit a copy of their certificate on Family Planning Competency Based Training (FPCBT) Level 2, Comprehensive Family Planning (FP) Training Course, or PPIUD Training Course to qualify as providers of IUD insertion. The said FPCBT training must have been conducted by trainers recognized by the Department of Health (DOH).

6. Availment of this benefit shall have a corresponding 1 day deduction in the 45-day annual benefit limit.

B. No-scalpel Vasectomy (NSV)

1. NSV shall also be paid if performed by an accredited physician in PCB1 and Tsekap providers aside from accredited hospitals, infirmaries, ambulatory surgical clinics (ASC).

2. To facilitate processing of this claim, the RVS Code 55250 (Vasectomy, unilateral or bilateral) shall be used.

3. Accredited physician in non-hospital facility (e.g., RHUs) shall submit a copy of the NSV training certificate at the nearest PhilHealth Regional Office (PRO). The said training must have been conducted by trainers recognized by the Department of Health (DOH).

IX. PROVIDER ACCREDITATION

1. Accreditation of health care institutions shall be in accordance with the policy on Provider Engagement through Accreditation and Contracting of Health Services as stated in PhilHealth Circular 54, s-2012 and its subsequent issuances.

2. Accreditation of health care professionals shall follow the accreditation process for health care professionals as stated in PhilHealth Circular 10, s-2014 (The New
X. BENEFIT AVAILMENT AND CLAIMS FILING

1. For easier verification of eligibility status in the PHIC inquiry module, all accredited health care institutions must have access to PhilHealth Enhanced HCI Portal.

2. For filing of all claims, the following documents shall be submitted to PhilHealth within 60 calendar days after discharge:
   a. PhilHealth Benefit Eligibility Form (PBEF) OR
      Other documents required by PhilHealth as proof of eligibility such as Member Data Record (MDR); proof of premium payment (for individually paying and overseas workers members); PhilHealth ID cards (for indigent, sponsored and lifetime members); and other secondary documents as enumerated in PBEF and Circulars 50, s-2012 and PC 01, s-2013 in cases when PBEF is not available.
   b. PhilHealth Claim Form 1 (CF1) duly filled out by the member and/or employer. It shall no longer be required if PBEF confirmed (answered "Yes") the eligibility of patient.
   c. PhilHealth Claim Form 2 (CF2) duly filled out by health care provider; and
   d. Claim Form 3 (CF3) for claims from infirmaries/ dispensaries and birthing homes/maternity clinics except claims for Newborn Care Package.
   e. Official receipt of Newborn Hearing Screening Test for Newborn Care Package if applicable;
   f. Copy of newborn's birth certificate attached to newborn's claim (for Newborn Care Package) and to mother's claim (for updating of her membership data record). A photocopy from the facility without the registry number is acceptable as long as it is stamped as "Certified True Copy" and signed by the records officer/clinic administrator of that facility.

3. An additional requirement for Antenatal Care Package is a copy of pre-natal card or mother's book (Annex D) or their equivalent (i.e. "Pink Form"). The facility where the expectant mothers are referred for delivery shall be indicated in Part II item 4.f of Claim Form 2.

4. Part II Item 7 must have complete diagnosis and ICD-10 Codes including the method/s and outcome of delivery.

5. Claims for Newborn Care Package without the component of Essential Newborn Care and Newborn Screening Test shall be denied.
   a. In cases when Newborn Hearing Screening Test was not provided by HCI, the corresponding amount (Php 200.00) shall be deducted from the NCP claim.
   b. When the said test was paid by the member, official receipt shall be attached to the claims for the Newborn Care Package. The two hundred pesos (Php 200.00) shall be deducted from the HCI claim and shall be paid to the member.

6. Claims with incomplete requirements and/or discrepancy/ies shall be returned to sender (RTS) for compliance within 60 calendar days from receipt of notice. Failure to comply shall cause denial of claim. Claims for MCP and Antenatal Care Package without the proper dates for the pre-natal visits shall be denied.

7. PhilHealth strongly upholds that the facility shall file the claims after having exhausted the corresponding case rates in providing complete provision of care including pre-natal care for MCP.

8. For Maternity Care Package, PhilHealth shall no longer directly reimburse the member just for the pre-natal care component. In cases when the pregnant women spent for
some diagnostic procedures such as laboratory and ultrasound, the facility shall have to reimburse them up to a maximum of one thousand five hundred pesos (Php 1500.00).

9. Directly filed claims shall be allowed in the following instances:
   a. Facilities did not provide complete health care for mothers and newborns such that patient/member have to spend for drugs and medicines, laboratories and other services that should be available in the facility; and
   b. The patient/member is unable to secure required documents for claims filing during weekends/holidays.

10. For directly filed claims, the member shall submit the requirements listed in Section X.2 of this Circular AND a waiver (Annex E) from the health care institution stating that the member paid the full amount for the confinement and no PhilHealth deductions were made.

The health care institution shall be responsible in filling out appropriate fields in Claims Form 2 and CF 3 and providing supporting documents such as PBEF. It shall also assist the member in filling out Claim Form 1.

11. All directly filed claims shall be processed subject to existing rules and guidelines of the Corporation.

XI. MONITORING AND EVALUATION

1. To ensure provision of quality health services to PhilHealth members and their dependents, monitoring of the utilization of the benefit packages provided to women about to give birth and their newborns shall be anchored on the Health Care Provider Performance Assessment System of the Corporation.

2. PhilHealth shall likewise strictly monitor but not limited to the following cases:
   a. All directly filed claims;
   b. Reimbursement (of facilities) for pre-natal care expenses of women about to give birth and newborn hearing screening test
   c. Outcomes of deliveries from birthing homes/maternity clinics and facilities in GIDAs.
   d. Health outcomes of all referrals from non-hospital facilities.

3. Claims for Maternity Care Package and Antenatal Care Package that are filed for the same patient during the same period of pregnancy shall be referred for investigation.

4. For monitoring purposes, health care institutions shall maintain copies of patient records in their facility. These records shall have complete documentation of mother's history including but not limited to all her pre-natal consultations from different providers, course in the ward including her progress of labor and the delivery of care such as services provided, drugs and medicines given and procedures performed. Mother's record in non-hospital facilities shall include a partograph. Newborn's charts shall have complete documentation of the services provided including the essential newborn care. These documents must be made available to PhilHealth personnel at all times.

XII. EFFECTIVITY

This Circular shall take effect 15 days after its publication in a newspaper of general circulation. All other existing issuances and provisions of previous issuances inconsistent with this circular are hereby repealed and/or amended.

XIII. ANNEXES

1. Annex A – Summary of Requirements for Filing of Claims
2. Annex B – Instructions in Filling-up Claim Form 2
3. Annex C – Sample Claim Form 2
4. Annex E - Sample Copy of Mother's Book
5. Annex D - Waiver Form from HCI for Directly Filed Claims

ALEXANDRA PADILLA
President and CEO
Date signed: 6/11/15
# ANNEX A – SUMMARY OF DOCUMENTARY REQUIREMENTS FOR FILING OF CLAIMS

<table>
<thead>
<tr>
<th>Benefits</th>
<th>List of Documents</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>For All Claims</strong></td>
<td>PhilHealth Benefit Eligibility Form (PBEF) OR Member Data Record (MDR), proof of premium payment for individually paying &amp; overseas workers program members and PhilHealth ID cards (for indigent, sponsored &amp; lifetime members) and other secondary documents as enumerated in the PBEF or PhilHealth Circulars 50, s 2012 and PC 01, s 2013.</td>
</tr>
<tr>
<td></td>
<td>Claim Form 1 – not needed if PBEF answer is YES</td>
</tr>
<tr>
<td></td>
<td>Claim Form 2</td>
</tr>
<tr>
<td><strong>Additional Requirements:</strong></td>
<td></td>
</tr>
<tr>
<td>Claims from Infirmaries/Dispensaries &amp; Birthing Homes/Maternity Clinics</td>
<td>Claim Form 3 (except NCP)</td>
</tr>
<tr>
<td>Claims for MCP, NSD Package and other types of delivery</td>
<td>Copy of newborn’s birth certificate (to be attached to mother’s claim) for updating of member data record</td>
</tr>
<tr>
<td>Claims for Newborn Care Package (NCP)</td>
<td>Copy of newborn’s birth certificate (a photocopy without the registry number is acceptable)</td>
</tr>
<tr>
<td></td>
<td>If patient/member paid for newborn hearing screening test: Copy of official receipt of newborn hearing screening test</td>
</tr>
<tr>
<td>Claims for Antenatal Care Package</td>
<td>Copy of pre-natal care card or mother’s book or its equivalent</td>
</tr>
<tr>
<td><strong>For Directly Filed Claims</strong></td>
<td>Waiver (Annex E) issued by the facility that the member paid the full amount for the confinement and no PhilHealth deductions were made.</td>
</tr>
<tr>
<td></td>
<td>Claim Form 3</td>
</tr>
</tbody>
</table>
ANNEX B – INSTRUCTIONS ON HOW TO ACCOMPLISH CLAIM FORM 2 and SAMPLE CLAIM FORM 2

Note: Claim Form 2 shall be accomplished using capital letters and by checking the appropriate boxes. All items should be marked legibly by using ballpen only. All dates should be filled out in MM-DD.YYY format.

<table>
<thead>
<tr>
<th>CF 2 Pa</th>
<th>Description</th>
<th>Instructions</th>
</tr>
</thead>
<tbody>
<tr>
<td>part/</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Item</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Part I</td>
<td>PhilHealth Accredited Number</td>
<td>WRITE the PhilHealth Accreditation Number, name of HCI and the address on the space provided</td>
</tr>
<tr>
<td></td>
<td>Name of Health Care Institution Address</td>
<td></td>
</tr>
<tr>
<td>Part II, item 1</td>
<td>Name of Patient</td>
<td>WRITE the complete name of the patient in this format: Last Name, First Name, Name Extension (if any), Middle Name</td>
</tr>
<tr>
<td></td>
<td>Referred by another HCI</td>
<td>Tick appropriate box IF yes, write the name and address of referring institution</td>
</tr>
<tr>
<td></td>
<td>*In NSD Package, write the name of the facility that provided the antenatal care (as applicable)</td>
<td></td>
</tr>
<tr>
<td>Part II, item 2, item 3</td>
<td>Confinement period</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Date Admitted</td>
<td>WRITE the date of admission</td>
</tr>
<tr>
<td></td>
<td>Time Admitted</td>
<td>Write the time of admission</td>
</tr>
<tr>
<td></td>
<td>Date Discharged</td>
<td>WRITE the date of discharge</td>
</tr>
<tr>
<td></td>
<td>Time Discharged</td>
<td>WRITE the time of discharge</td>
</tr>
<tr>
<td></td>
<td>Patient Disposition</td>
<td>TICK the appropriate box</td>
</tr>
<tr>
<td>Part II, item 4, item 4f</td>
<td>Transferred/referred</td>
<td>TICK the appropriate box</td>
</tr>
<tr>
<td></td>
<td>If patient is referred to another facility, write the name and address of the facility and reasons for referral</td>
<td></td>
</tr>
<tr>
<td></td>
<td>*Claims for Antenatal Care Package (ANC01) and Referral Fee (59403) should have the name of the facility where the patient is referred to for delivery/further management</td>
<td></td>
</tr>
<tr>
<td>Part II, item 5</td>
<td>Type of Accommodation</td>
<td>TICK appropriate box</td>
</tr>
<tr>
<td></td>
<td>Blank for Antenatal Care Package</td>
<td></td>
</tr>
<tr>
<td>Part II, item 6</td>
<td>Admission Diagnosis/es</td>
<td>WRITE the admitting diagnosis</td>
</tr>
<tr>
<td>Part II, item 7</td>
<td>Discharge Diagnosis</td>
<td>WRITE the diagnosis on discharge</td>
</tr>
<tr>
<td>CF 2 Pa part/ Item</td>
<td>Description</td>
<td>Instructions</td>
</tr>
<tr>
<td>-------------------</td>
<td>-------------</td>
<td>--------------</td>
</tr>
<tr>
<td>ICD 10 Code/s</td>
<td>WRITE the appropriate ICD 10 Code/s. Codes for method and outcome of delivery must be included.</td>
<td></td>
</tr>
<tr>
<td>Related Procedures</td>
<td>Leave blank</td>
<td></td>
</tr>
<tr>
<td>Date of procedures</td>
<td>WRITE the corresponding date/s for the procedure/s. *For claims for delivery (i.e. MCP, NSD, etc.) write the date of delivery.</td>
<td></td>
</tr>
<tr>
<td>Part II, item 8 c</td>
<td>Special consideration</td>
<td>For Claims for MCP and Antenatal Care Package: WRITE the dates of at least 4 pre-natal visits on the spaces provided. Leave blank for other claims.</td>
</tr>
<tr>
<td>Part II, item 8 d</td>
<td>Newborn Care Package</td>
<td>TICK the services that are provided. ATTACH the Filter Card Sticker for Newborn Screening Test in the space provided.</td>
</tr>
<tr>
<td>Part III, Section A</td>
<td>Professional Fees</td>
<td>WRITE the accreditation number and the name of Physician/midwife on the spaces provided. AFFIX the signature of the Physician/midwife over his/her name then write the date of the space provided.</td>
</tr>
<tr>
<td>Part III, Section A</td>
<td>Certification of Consumption of Benefits</td>
<td>TICK first box (PhilHealth benefit is enough to cover HCI and PF charges) if the patient did not have any out of pocket expense.</td>
</tr>
<tr>
<td>Part III, Section B</td>
<td>Consent to Access Patient Record/s</td>
<td>PRINT the name of the patient and AFFIX his/her signature over the name. WRITE the date when this was signed. Should the patient was unable to sign, tick the appropriate boxes.</td>
</tr>
<tr>
<td>Part IV</td>
<td>Certification of Health Care</td>
<td>PRINT the name of the authorized person to fill-up the claim and...</td>
</tr>
<tr>
<td>CF 2 Pa part/item</td>
<td>Description</td>
<td>Instructions</td>
</tr>
<tr>
<td>------------------</td>
<td>-------------</td>
<td>--------------</td>
</tr>
<tr>
<td>Institution</td>
<td></td>
<td>his/her designation. AFFIX his/her signature above the name. This person must review and verify all the entries before affixing his/her signature.</td>
</tr>
</tbody>
</table>
**Certiﬁcation of Consumption of Beneﬁts and Consent to Access Patient Records**

**NOTE:** Member/Patient should sign after the applicable charges have been ﬁlled-out.

**PART I - CERTIFICATION OF CONSUMPTION OF BENEFITS AND CONSENT TO ACCESS PATIENT RECORDS**

**Verification of Consumption of Beneﬁts**

1. PhilHealth beneﬁt is enough to cover HC1 and PF charges if the patient did not have any out of pocket expenses.

2. The member/patient was completely consumed prior to co-pay. If the beneﬁt of the member/patient was completely consumed within the applicable limits, supplies, diagnostics and others.

   a) The total co-pay for the following:

   
<table>
<thead>
<tr>
<th>Total Health Care Institution Fees</th>
<th>Total Professional Fees</th>
<th>Grand Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>4,000.00</td>
<td>3,200.00</td>
<td>8,000.00</td>
</tr>
</tbody>
</table>

3. Total cost of purchase of drugs, medicines, supplies, diagnostics and co-pay for professional fees by the member/patient.

4. The member/patient was completely consumed prior to co-pay. If the beneﬁt of the member/patient was completely consumed within the applicable limits, supplies, diagnostics and others.

   a) The total co-pay for the following:

<table>
<thead>
<tr>
<th>Total Health Care Institution Fees</th>
<th>Total Professional Fees</th>
<th>Grand Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>4,000.00</td>
<td>3,200.00</td>
<td>8,000.00</td>
</tr>
</tbody>
</table>

5. Total cost of purchase of drugs, medicines, supplies, diagnostics and co-pay for professional fees by the member/patient.

6. The member/patient was completely consumed prior to co-pay. If the beneﬁt of the member/patient was completely consumed within the applicable limits, supplies, diagnostics and others.

   a) The total co-pay for the following:

<table>
<thead>
<tr>
<th>Total Health Care Institution Fees</th>
<th>Total Professional Fees</th>
<th>Grand Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>4,000.00</td>
<td>3,200.00</td>
<td>8,000.00</td>
</tr>
</tbody>
</table>

7. The member/patient was completely consumed prior to co-pay. If the beneﬁt of the member/patient was completely consumed within the applicable limits, supplies, diagnostics and others.

   a) The total co-pay for the following:

<table>
<thead>
<tr>
<th>Total Health Care Institution Fees</th>
<th>Total Professional Fees</th>
<th>Grand Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>4,000.00</td>
<td>3,200.00</td>
<td>8,000.00</td>
</tr>
</tbody>
</table>

8. The member/patient was completely consumed prior to co-pay. If the beneﬁt of the member/patient was completely consumed within the applicable limits, supplies, diagnostics and others.

   a) The total co-pay for the following:

<table>
<thead>
<tr>
<th>Total Health Care Institution Fees</th>
<th>Total Professional Fees</th>
<th>Grand Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>4,000.00</td>
<td>3,200.00</td>
<td>8,000.00</td>
</tr>
</tbody>
</table>

9. The member/patient was completely consumed prior to co-pay. If the beneﬁt of the member/patient was completely consumed within the applicable limits, supplies, diagnostics and others.

   a) The total co-pay for the following:

<table>
<thead>
<tr>
<th>Total Health Care Institution Fees</th>
<th>Total Professional Fees</th>
<th>Grand Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>4,000.00</td>
<td>3,200.00</td>
<td>8,000.00</td>
</tr>
</tbody>
</table>

10. The member/patient was completely consumed prior to co-pay. If the beneﬁt of the member/patient was completely consumed within the applicable limits, supplies, diagnostics and others.

   a) The total co-pay for the following:

<table>
<thead>
<tr>
<th>Total Health Care Institution Fees</th>
<th>Total Professional Fees</th>
<th>Grand Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>4,000.00</td>
<td>3,200.00</td>
<td>8,000.00</td>
</tr>
</tbody>
</table>

**PART II - CERTIFICATION OF HEALTH CARE INSTITUTION**

**NOTE:** Total Actual Charges should be based on Statement of Account (Sta.)

**CONSENT TO ACCESS PATIENT RECORDS**

I hereby hold PhilHealth or any of its ofﬁcers, employees, and/or representatives free from any and all liabilities relative to the herein-mentioned consent which I have voluntarily granted in connection with the claim for reimbursement before PhilHealth.

Ivy J. Ignacio
Signature

**PART III - CERTIFICATION OF HEALTH CARE PROVIDER**

**NOTE:** Total Actual Charges should be based on Statement of Account (Sta.)

**CONSENT TO ACCESS PATIENT RECORDS**

I hereby hold PhilHealth or any of its ofﬁcers, employees, and/or representatives free from any and all liabilities relative to the herein-mentioned consent which I have voluntarily granted in connection with the claim for reimbursement before PhilHealth.

Ivy J. Ignacio
Signature
### Health Record During Pregnancy

**This pregnancy is special, so I will make sure that I get the best care for me and my unborn child.**

Here are some important information regarding my health:

- **Age (yrs. old):**
- **Weight (kgs.):**
- **Height (cm.):**
- **Body mass index:**
- **Last menstrual period:**
- **Expected date of delivery:**
- **Age of pregnancy:**
- **This is my: ** pregnancy

### Previous Pregnancies

<table>
<thead>
<tr>
<th>Pregnancy Number and Date of Delivery</th>
</tr>
</thead>
<tbody>
<tr>
<td>Normal (N) or Caesarean Delivery (CD)</td>
</tr>
<tr>
<td>Muscarone (Y)</td>
</tr>
<tr>
<td>Digital (D)</td>
</tr>
<tr>
<td>Assisted delivery (Clymer's, etc.)</td>
</tr>
<tr>
<td>Blood transfusion (Yes/No)</td>
</tr>
<tr>
<td>Existing during pregnancy or after delivery (Y/N)</td>
</tr>
<tr>
<td>Childbirth (Y/N)</td>
</tr>
</tbody>
</table>

---

**Fever:**

- **Upper respiratory infection (URI):**
- **Gastrointestinal infection:**
- **Urinary tract infection:**
- **Pollen or flower allergies:**
- **Abscessed periconception (Y/N):**
- **Swelling of face and hands:**
- **Vaginal bleeding:**
- **Urinary tract infection:**
- **Lab. Test results (e.g. Hgb, urine, ST, rapid plasma reagins, blood film for malaria parasite, Hep B screening):**

**Remarks:**

---

**Family Name:**

**Name of Father:**

**Name of Child:**

**Father's Membership:**

---

**ANNEX D: SAMPLE COPY OF MOTHER'S BOOK**

**ANNEX D: SAMPLE COPY OF MOTHER'S BOOK**
ANNEX E – WAIVER FROM HEALTH CARE INSTITUTION FOR DIRECTLY FILED CLAIMS

Waiver Form for Directly Filed Claims (revised May 2014)

(Date)

To Whom It May Concern:

This is to certify that based on our record,

(Name of Patient)

who was confined/admitted at ____________________________ (Name of Health Care Institution)

from ____________________________ to ____________________________, had no PhilHealth deductions for health care

(Date of Admission) (Date of Discharge)

institution charges (HCI) and professional fees upon discharge. All HCI charges and professional

fees to the amount of ____________________________ (Amount in words)

(Php ____________________________) were fully paid by the patient/member under Official Receipt Nos.

______________________________ ____________________________.

PhilHealth benefits were not deducted prior to discharge because of the following reason/s:

________________________________________________________

(reason)

This waiver is being issued upon the request of ____________________________ for

(Name of Patient/Member)

whatever legal purpose it may serve.

(Printed Name and Signature of Authorized HCI Representative) (Printed Name and Signature of Attending Health Care Professional)

(Designation of Authorized HCI Representative)

Conforme:

(Printed Name and Signature of Patient/Member/Authorized Representative)

Source: PhilHealth Circular 20, s-2014