1. **What is a contracted HCI?**
   - A contracted HCI is any accredited health care institution that enters into a contract with PhilHealth for specialized care or Z Benefit Packages.

2. **How can a healthcare institution be contracted as a Z Benefit Provider?**
   - To be a contracted hospital for Z Benefit Packages, HCI must submit Letter of Intent (LOI) to the nearest PhilHealth Office. The HCI must have the capability to provide the complete mandatory services specific to the Z benefit package they applied for.

3. **What are the basic steps for HCIs to be contracted for specialized care?**
   - Accredited HCI shall submit a letter of intent indicating all the Z Benefit Packages it intends to be contracted for.
   - HCI shall conduct self-assessment using the self-assessment and survey tool that may be secured from the PROs or may be downloaded from the PhilHealth Website at [www.philhealth.gov.ph](http://www.philhealth.gov.ph)
   - The PhilHealth Survey Team shall validate compliance of the HCI to the standards through facility visit using the submitted Accomplished Self-Assessment Tool.
   - The PROs Accreditation Sub Committee shall deliberate and recommend to the President and CEO of the Corporation, the approval or denial of the HCI.
   - Then contract signing.

4. **Is there any corresponding fee for contracting?**
   - No fee shall be collected from HCI with intention to be contracted for the Z benefit packages.

5. **Is NBB Policy applicable to all contracted HCIs?**
   - Yes, it is applicable to both government owned contracted HCIs and private HCIs as stipulated in PhilHealth Circular Nos. 29 & 48 s. 2014, and PhilHealth Circular No. 3 s. 2014, PhilHealth no. 014 s. 2015 and in the signed contracts.

6. **Who among the members of PhilHealth can be charged with co payment by contracted HCIs?**
   - Non-sponsored members