



PHILHEALTH CIRCULAR No. <u>026-</u>2014

TO PRIMARY CARE PACKAGE BENEFIT 1 (PCB1) ALL PROVIDERS, ALL PHILHEALTH REGIONAL OFFICES (PROs), ALL LOCAL HEALTH INSURANCE **OFFICES** (LHIOs) AND ALL OTHERS CONCERNED SUBJECT **GUIDELINES FOR USE OF HEALTH CARE INSTITUTION** (HCI) PORTAL FOR ELECTRONIC PROFILING AND SUBMISSION_OF_REPORTS_FOR_THE_TSEKAP_(PCB1) PACKAGE

A. RATIONALE

PhilHealth Circular 2 s. 2014 launched the enchanced Health Care Institution (HCI) Portal mandating all accredited institutions to have the portal installed by March 2014. The portal aims to harmonize different systems of PhilHealth, streamline filing of claims and availment procedures, replace Member Data Record (MDR), reduce documentary requirements to facilitate filing of claims and provide a way for PhilHealth to disseminate or provide "real-time" information to connected HCIs.

A new Primary Care Module under the HCI portal was developed for TseKaP/Primary Care Benefit 1 (PCB1) providers that shall allow them:

- 1. To enable accurate checking of membership eligibility for PCB1 in the facility.
- 2. To fill out the Individual Health Profile (PCB A.1 form) in an electronic form.
- 3. To facilitate collection and analysis of data in profiling members and dependents.
- 4. To facilitate processing of payments of Per Family Payment (PFP) for the PCB1.

B. COVERAGE

All accredited TseKaP providers shall have access to the HCI Portal by the 4th quarter of 2014.

C. GENERAL GUIDELINES

1. TSeKaP Providers shall employ a reliable internet service provider to maximize the features of the HCI Portal. The allocation for Information Technology of Per Family Payment (PFP) may be used for this purpose as stated in Circular 15 s. 2014 section XII:

"The maximum of 40% allocation from the PFP for information technology shall include all expenses that can facilitate reporting and database build-up such as IT tools and equipment, internet subscription/access specific for facility use or payment for encoding services of PCB data in case hiring of additional personnel is necessary for initial database build-up or maintenance."

2. Submission of required reports for TSeKaP shall be done through the HCI portal as instructed in Circular 15 s. 2014 section XIII:

- " a. Starting October 1, 2014, only electronic submission of required reports shall be accepted by the Corporation.
 - b. For PCB1 providers who will not be able to comply, they must obtain a signed certification from their respective PROs that shall contain both reason for non-

teamphilhealth

Date:

ö

MASTER

Philipeatth | Office of the PCEO

electronic submission of reports and expected quarter wherein they can begin electronic reporting but shall not exceed the last quarter of 2014."

- 3. TSeKaP providers shall apply for access to the HCI Portal following the guidelines for installation of HCI Portal in Circular 2 s. 2014 Section III, specifically:
 - "5. One digital certificate shall be issued per accredited health care institution for authentication. The number of computers that shall be installed with HCI portal and number of HCI portal users shall be appraised and approved by the IT unit of PhilHealth Regional Offices and Health Care Delivery Management Division (HCDMD) of the PROs. Only computers installed with the digital certificate shall be able to access the HCI Portal.
 - 6. The validity of the digital certificate is one (1) year from the date of installation. The HCI shall apply for renewal to the digital certificate within thirty (30) calendar days prior to the ninety (90) calendar days from the date of expiry of the digital certificate. This is to provide ample time for PRO to process the renewal"

D. APPLICATION FOR ACCESS TO THE HCI PORTAL

- 1. Accredited TSeKaP providers shall submit the following to the Local Health Insurance Office (LHIO):
 - a. PhilHealth Online Access Form (POAF-Annex A)
 - b. Non-Disclosure Agreement (NDA Annex B)
- 2. Requirements shall be forwarded to the PhilHealth Regional Office (PRO)/Branch Information and Technology Management Section (ITMS) for approval.
- 3. Upon approval, PRO-ITMS shall issue a digital certificate for the use of Health Care Insitution (HCI) portal and install it in the PCB1 provider.
- 4. The TSeKaP provider shall use the HCI portal to determine member/dependents eligibility for both PCB1 and 2 (if applicable) packages as well as for patient profiling.

E. USE OF THE HCI PORTAL

- 1. A manual on how to use the HCI portal for profiling is attached in Annex C for dissemination to PCB1/TSeKaP providers.
- 2. PRO-ITMS shall install the HCI portal and orient the providers regarding its use.

F. REPEALING CLAUSE

All other provisions of previous issuances inconsistent with this Circular are hereby repealed and amended.

G. EFFECTIVITY

I. ANNEXES

POAF B. NDA

sident & CEC

Date signed:

HOI Portal Manu

NE R

Α.

Date: N1914

ö

DOCUMENT

Philipeatth | Office of the PCEO

MASTER

This Circular will take effect immediately upon publication. Furthermore, this circular will be published in any newspaper of general circulation and will be deposited thereafter with the National Administrative Register at the University of the Philippines Law Center.

RИ

N/ 14

ANNEX A

PHILHEALTH ONLI	NO.	Registration Date	
Name of Accredited Institutional Health	PhilHealth Ac	creditation Number	
Business Address		·	
	User Profile		
Complete Name		Signature	
Position	Émail address	Mobile No.	
Approved by:	, , , , , , , ,,,,	Date Signed	
	lth		
Installation Date	Regional / Branch Office	Email address	3
Username	Password		
Processed by	Signature	Date Process	ed
Approved by	Signature	Date Signed	
	Institutional Confirmation		
Confirmed by: Medical Director/Admi	inistratorlAuthorized Representative	Date Confirm	ed

MASTER DOCUMENT	DC: why Date: 11/19/14
--------------------	------------------------

teamphilhealth

- -

_

_

_ _

- --

- -

_

_

-

.

-

ANNEX B

NON-DISCLOSURE AGREEMENT

Health Care Provider Name _______is given the facility to connect to the PhilHealth network and access applicable services offered by it, subject to the provisions of a digital certificate to be issued by PhilHealth. In addition to the duties and responsibilities provided under the digital certificate, <HCP Name>, acknowledges the importance of its legal obligation to protect the information that it receives from PhilHealth. In this regard, <HCP Name> hereby agrees to the following non-disclosure policies:

- 1. It shall not give or provide access to any information received or generated in the course of utilizing the PhilHealth Online Access System to any unauthorized individuals.
- 2. It shall store the digital certificate only in specific designated computers within its premises access to which shall be restricted to persons duly authorized by the hospital and PhilHealth. Any changes in the designated computers as well as the authorized persons shall take effect/be implemented only upon approval by PhilHealth.
- 3. It shall use the digital certificate only for business purposes and will utilize all resources and capabilities available to prevent any unauthorized access.
- 4. It shall keep in utmost confidentiality the digital certificate and any other form of security token/device issued or provided by PhilHealth
- 5. It shall similarly bind its employees under a binding formal contract wherein the latter shall undertake to observe the confidentiality and nondisclosure undertakings of the HCP.
- 6. It shall formulate/implement guidelines and systems to ensure confidentiality and non-disclosure.
- 7. It shall acknowledge liability of any breach of the non-disclosure agreement by any of its employees.

<HCP Name>, through the herein duly authorized representative, hereby enters into this agreement voluntarily and with full knowledge of its meaning and legal implications.

MASTER DOCUMENT DC: 내에 Date : 네메니

Health Care Provider Director or Administrator

teamphilhealth

Annex C



DEVELOPER . Ernesto Rivera

SYSTEM ANALYST . Leandro Dela Cruz



• •

teamphilhealth

....



Republic of the Philippines PHILIPPINE HEALTH INSURANCE CORPORATION Citystate Centre Building, 709 Shaw Boulevard, Pasig City Healthline 441-7444 www.philhealth.gov.ph



• NARRATIVE

Pursuant to Title IV, Rule 7, Section 39, Item C of the Revised Implementing Rule and Regulations governing the National Health Insurance Act (RA 9875 as amended by RA 9241), which states that, 'The Corporation shall continuously improve the system for benefit availments", PhilHealth shall implement PHIC Circular No. 002-2012 (Institutional Health Care Provider Portal) through these guidelines.

The IHCP Portal aims to strengthen the partnership between PhilHealth and accredited institutional health care providers by providing a system that will ensure easy electronic/on-line eligibility verification of all Sponsored Program (SP) Members under the National Household Targeting System for Poverty Reduction (NHTS-PR) prior to the availment of their PhilHealth benefits.

The Objective of this system is to speed up the verification process of membership status of Sponsored Program (SP) Members under the National Household targeting System for Poverty Reduction (NHTS-PR) for benefits availment and to collect data necessary for the Primary Care Benefits 1 (PCB1) Package.

	MASTER	DOCUMENT	DC: Weth Date: WIMH	
--	--------	----------	---------------------	--

teamphilhealth

www.facebook.com/PhilHealth

www.youtube.com/teamphilhealth

Primary Care Benefit Package

. . . .

A. PRIMARY PREVENTIVE SERVICES

1. Consultation - the first consultation visit in a given year, which shall, at the least, include the establishment or updating of individual health profile

- 2. Visual inspection with acetic acid
- 3. Regular BP measurements
- 4. Breastfeeding program education
- 5. Periodic clinical breast examination
- 6. Counseling for lifestyle modification
- 7. Counseling for smoking cessation
- 8. Body measurements
- 9. Digital Rectal examination.

B. DIAGNOSTIC EXAMINATIONS

- 1. Complete Blood Count (CBC)
- 2. Urinalysis
- 3. Fecalysis
- 4. Sputum microscopy
- 5. Fasting Blood Sugar
- 6. Lipid Profile
- 7. Chest X-ray

teamphilhealth

C. DRUGS AND MEDICINES

1. Asthma including nebulization services 2. Acute Gastroenteritis (AGE) with no or mild dehyration 3. Upper Respiratory Tract Infection (URTI)/Pneumonia (minimal and low risk) 킢 Date : _____ 4. Urinary Tract Infection (UTI) WASTER ğ actioncenter@philhealth.gov.ph www.youtube.com/teamphilhealth www.facebook.com/PhilHealth

а

ASSIGNMENT OF ENTITLED MEMBERS AND THEIR QUALIFIED DEPENDENTS

- Sponsored Program Members identified through the NHTS-PR shall avail PCB I package at their respective RHUs and Health Centers while the LGU and other Sponsored Members will avail the said benefit at the PCB1 providers designated by their sponsors.
- 2. Organized Group and OWP Members may choose their PCB providers annually.

Eligibility: Sponsored and OWP Members are entitled to avail the PCB I package within the validity period of membership while the Organized Group must have at least three (3) months contributions within the immediate six (6) months prior to availment.



b

e :





· · · · · · · · · ·

С

teamphilhealth

www.facebook.com/PhilHealth



To log-on, type <u>https://ihcp.philhealth.gov.ph/</u> on your browser address and press enter. The system shall display the main page, wherein users are required to supply their account information in the text box provided. The following information shall be required before the user can use the system:

- Accreditation Number
- User Name
- Password

Click the Log-in button to proceed with the system or press clear button to clear all the entries in the mentioned above information.

LoginCoyourceccount LoginCoyourceccount Acceptificion(to H92007103 User/Carro fizalmed Fizamed Login Clear	
Figure 1. Log-in menu DOCOMENT Date: Traite DOCOMENT Date: Traite Date: Trait	Page 1 of 12

	•	MAIN MEN	U		-	-	-)
N.				 				

After the succesful log-in, the system shall display the main page.

Facility Information PHIC Inquiry		
EPatient Loobook Pre-cataract Authorization Primary Care Point of Care 2 Benefit Package HCP Affiliation Tools version 2.4	Welcome to Health Care Institution Portal version 2.6	



On the main page, the following information shall be display:

- HCI Module
- PhilHealth Logo
- Welcome Page
- Logout button
- PCB1 Provider Name/Hospital Name
- Date of Access

Select Primary Care from the HCI Module list

	NT I	कार्षिता :
MASTER	DOCUMENT	DC: Leph Date: Il

Page 2 of 12

teamphilhealth

- ____



The Primary Care module is divided into three(3) sub-modules and shall enable the user to perform the following process:

- Members Inquiry
- Health Profiling
- Viewing of Case History

MEMBER INQUIRY

To start with the members inquiry, the user shall execute the following instructions:

1. Click the Member Inquiry sub-module under Primary Care Module.



2. Search the PhilHealth Identification Number (PIN) by supplying the name (First name and Last Name) and Birthday of the member then click the search button.



teamphilhealth





Unlike with other Member Inquiry sub-module of HCI Portal, the Member Inquiry of Primary Care module does not accept the use of wild card'%'. The system shall require the user to input the exact name and birth date of the member.

- 3. If Done, the system shall display the result at the bottom, displaying the following details:
 - PIN
 - Last Name
 - Suffix
 - First Name
 - Middle Name
 - Birthday

Copy the PIN of the member to start with the Health Profiling



Health Profile Sub-Module

1. Click the Health Profile link. (encircled below)



Page 4 of 12

teamphilhealth



Member's Profile	Generato Patient H Profile
PhilHealth Sumper	082009742944
Last Name	JAPOR
First Name	1SAGANI
Middle flame	*
\$uffix	
Sex	HALE
Date of Birth	11/75/1055
Membership Category Membership Effectivity	SPONSORE D
Start of Coverage	10/01/2009
End of Coverage	09/30/2010

- 3. Click the **Generate Patient Health Profile** button located on the upper right hand corner part of the web page.
- 4. Select the Patient Type. Choose from the following type of patient from the drop-down list:
 - Member Patient
 - Dependent Patient

Select Patient Type 🔻
Select Ratient bype
Member Patient
Dependent Patient



Page 5 of 12

teamphilhealth

5. The Patient's and Member's information shall then be displayed. Click the **Submit Information** button.

. . . .

١,

C PhilHea	alth		Handley, 7 storary (6, 50) 6 Walking (7 Addes Carter ()
.	INTIONAL RUNG Y AN	DIMANSPLANT DISTINUTE	
Facility Information PH1F Jaquiry ePatient Logbook	Mamber Patient		ļ
Pre-fataract	Patient Information		
Authorization	Last Name	JAPOR	
Princery Care	First Harre	124 CAH	
Health Profile	Middle Name	*	
Coor Halon	Suffi		
Point of Care 7 Renefit Package	Date of Brith Nember Euformation	11/15/1955	
HER AMBIATING	Plv3-lealth Number	082009742944	
Loois	Last liame	JADOR	
version 2.8	First Name	ISAGAM	
	Nudde Name	▲	
	Suffix		
	547	Male	
	Date of Gron	11/13/1V>>	
	Mental Care 244	SPONSORED	
		Submit Internation	
	· · · · · · · · · · · · · · · · · · ·		

6. The system shall display a new form to be filled out by the user. *Note: The Contact Number of the Patient is a required field, so make sure that the phone number was supplied by the user to enable the saving of Health Profile. Otherwise, the system shall prompt the user with a pop-out message.*

Contact Number of I	Patient is required	I	
condectioniber of	utter is required	•	
			ж





February 16, 2014 Netrone() akolog PhitHealth NATIONAL KIDNEY AND TRANSPLANT INSTITUTE Facility Loformatio PHIC Inquiry ePatient Logbook Pre-calaraci C Peptic vicer de E: Posumonia Thyrold disease 🖵 Tuberculosia, specify organ 1 Authorization Primery Care -- -If PTB, what category? Merzber Indury Heizb Profile Gast History 🖬 Urinary tract in lection. Citothers Point of Cara Z Brocelit Package HCP AMillotion Past su _____ Operation: ______ Past Surgical History Date: Tools ----Family History - -Lallergy, specify (_____ 🗇 Asthma 🗇 Cancer, specify organ E's Carebrovascular disease F3 Coronary artisty disease 5



MASTER DOCUMENT DC: Lupt Date: Malut

Page 7 of 12

teamphilhealth

www.facebook.com/PhilHealth

www.youtube.com/teamphilhealth



 $\left(\begin{array}{c} \cdot \\ \cdot \end{array} \right)$

PhilHer	HATTONAL KIDNEY A	ቁ) የዩልዚናድርልተኛ ከተናየጠሀንያ		Westward or February 10, 4514
Facility tuformation PHIC togality eProtect Lookook PRE casesed Authorization Primary Cate Number Liquity History Frecht Engelscher	Pregnancy History Varity(no, of pregnancy) Raist Full term No. U Pregnancy-roducted hypertents Access to Lamily Planning Coun	Panty(no. of delivery) of Preinstore Hin.of Abdets on(Pre-ectampSia) celling * Yes * No. 4 hot 1	Type of Delivery an bio.of Living Apple adde	
Point of Care 3 Republic Parkage HCP AttRiation	Potient Physical Examination Fi	adings	(m)	
Tradis Antica 2.4	HC.	viegis. Viegis:	(kg)	
	na: skin _ Pulor ¹ Raches _ Jourd(q	vanst captimitiender	(279)	

PhilHea	NATIONAL KENNEY AND TRAF	Wedworder, February 21, 30 (Michaef Jahn SPLANT DISTITUTE	; {
Fectility Information PHIC Inguity ePertaint Logbook Pre-calaracti Authorization Primary Care Perhaet Inguny Hanch Profee Case Hetter	HEENT "I andteric science (I) pupils briskly reactive to light II and discharge II intact tymparic membrane Ti alar flaring III III IIII IIIIIIIIIIIIIIIIIIIIIIII	E nase decharge E tonslightarynges congestion Di papabie mass E exudates	
Public of Care 2 Benefit Packoge NCP attaintion Tools Sector 24	Chest/Lungs symmetrical chest expansion clear breathsounds retractions	E crackles/rilles E' wheeses	
		and an and a general second second second	
	Heart 13 adynamic precordum 13 normal rate regular shythm	E, haves/thtts 1. sumer	
		and a start of the	ł



·

 $\left(\right)$

Page 8 of **12**

teamphilhealth

۱



/~ \





MASTER DOCUMENT DC: WMD_Date: "Imlif

• • • •

Page 9 of 12

teamphilhealth

i.

PhilHea	ICA NATIONAL KIONEY AND TRANSPLANT INSTITUTE	
achity Information HTC Inquiry	2. Do you get the pairs in the center of the chest or left arm* <7 Yes = "res	
ne-calorect ulterization rimery Care	3. Do your get it when you walk uphal or humy? ↑: Yes C° No	
Heinber Inspiry Health Prohila Case History	4. Do you slandown if you gat the pain while walling? تَالَّ ' hea :'' ' No	
alut of Corre Benefit Package CP Alfiliation	5. Does the pain go away if you stand stall or II you take a tablet under the tongue? ^ Yes * Ho	
nais meix 2 i	6. Does the part aray in less than 10 minutee? Yes 7 Ho	
	 Have you ever had a severe cheat part across the front of your chest lasting for half an hour or more? Yes * No 	
	If the answer to Question 3 or 4 or 5 or 8 or 7 is Yes, patient have angula of heart attack and reacks to see the doctor	

6 S Philboalth		Wadnesday, February 10, 2014 history / ukting	
in the second state	s National Eidney and Transdiant Instituite	L. Linnig	i.
Pacifity Information	" Y25 " NO		
PHIC Inquiry ePaliest Inghanh	If the answer to Question 3 or 4 or 5 pr 6 or 7 is 'tag, patient have anona or heart attack		
Pre-catares Authorization Primary Care	and needs to see the doctor		
Матры (таш	Struke and fla		
ne nigi nigi diy	Nee 1 Ro 8. Have you ever had any of the following: difficulty in tationg, sceleness of sim and/or leg		Š.
Point of Care 3 Search Package NET Alfibilion	un one tide el the body or nombiness on one side of the body? * Yes = 1 hn		- 14 T
feels version 2 5	RIS# 1 LVEL (
	* 230% * 30% to 230% to 230% to 240% * 240%		3. 2
	(The state of the		
* <u>* *</u>	and the second secon		1,

- 7. After filling out the form, click Generate Case Number button.
- 8. The PCB Case no. shall be generated. The generated Case no. shall be placed in Case History sub-module of Primary Care module.





	PCB2 Nomination	
2, Name of Facility	H93005636-NATIONAL KIDNEY AND TRANSPLANT INSTITUTE	
Patient Information		
Case Number	PC81000000000000000269	
Date of consultation	2/10/2014	
Patient Number	082009742944	
Papent	JAPOR , ISAGANI A	
Member Information		
Philiealth Member	JAPOR , ISAGANI A	
Philipealth No.	082009742944	
PC82 Status	IPCB2 Activation *	
	Submit	

11. Click **Submit** button. A confirmation message shall appear for successful nomination, then click **OK**.

The page at https://training.ph	nilhealth.gov.ph $ imes$
Patient is now nominated to PCB2!	
	ок



CASE HISTORY



Case History sub-module contains the cases generated using the Health Profiling sub-module. This contains the following information:

- Case No.
- Patient No.
- Name of Member
- Name of Patient
- Application Status
- Date of Consultation

Page **11** of **12**

teamphilhealth

www.facebook.com/PhilHealth



Located below the PHIC Inquiry, Tools Menu will enable the user the view the User's profile and to reset the user's password.



To view the User Profile, just click the user profile, and the sysem will display the following information:

- 1. Hospital Accreditation No
- 2. Name of Online User
- 3. Designation
- 4. Emaill Address
- 5. Dat e of Acticat



Users can change their password by supplying their new password and retyping their new password in the textbox provided. Click the Submit button for confirmation or click Reset button to Reset the entries.

م ر ب	LOG OUT	
MASTER OCUMENT क्ष्रे Date : _ <u>म</u> ीयोर्फ्	To log out from the system, just click the Log out button located on the upper right side of the web page.	
		Page 12 of 12
teamphilheah	h www.facebook.com/PhilHealth www.youtube.com/teamphilhealth	nctioncenter@philhealth.gov.ph