

**ENHANCED HEALTH CARE INSTITUTIONAL PORTAL**  
*(formerly known as Institutional Health Care Provider Portal)*

**- TAMANG SAGOT -**

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**1. When should an HCI check for a patient's eligibility to PhilHealth benefits?**

The HCI should check for eligibility to PhilHealth Benefits upon admission.

**2. What does it mean by "Compliance to the rule on Single Period of Confinement (SPC) is *not* included in the information provided by the PBEF"**

This means that the PBEF does not provide any information if the medical cases or the procedure is covered by SPC. It is only when the claim is already submitted to PhilHealth and has been encoded in the system.

**3. If the PBEF will reflect an answer of YES, what does it mean?**

It means that the patient has fulfilled the criteria for membership or dependency, required premium contribution and compliance to the 45 days rule. The claim shall be reimbursed subject to SPC and other rules of reimbursements

**4. An HCI already has an existing HCI portal, will the HCI apply again for the enhanced HCI portal?**

No need. For those with existing portal the system upon deployment shall be automatically updated.

**5. Will an HCI be allowed access to all the modules or features of the HCI portal?**

Not all modules can be accessed by an HCI. Only those modules/features that are allowed or applicable to the HCI shall be granted access.