

Republic of the Philippines  
**PHILIPPINE HEALTH INSURANCE CORPORATION**

CityState Centre, 709 Shaw Boulevard, Pasig City  
 Healthline 441-7444 [www.philhealth.gov.ph](http://www.philhealth.gov.ph)



**PHILHEALTH CIRCULAR**

NO. 051, s. 2012

*July -*

**TO :** MEMBERS OF THE NATIONAL HEALTH INSURANCE PROGRAM (NHIP), INSTITUTIONAL HEALTH CARE PROVIDERS, REGIONAL HEALTH INSURANCE OFFICES, LOCAL HEALTH INSURANCE OFFICES AND ALL OTHERS CONCERNED

**SUBJECT :** Revisions on PhilHealth Records of NHTS-PR Sponsored Program Members

**I. RATIONALE**

Executive Order No. 867, series of 2010, provides for the adoption of the National Household Targeting System for Poverty Reduction (NHTS-PR) of the Department of Social Welfare and Development (DSWD) as the mechanism for identifying poor households who shall be recipients of social protection programs nationwide. Relative thereto, PhilHealth through Board Resolution No. 1417, s. 2010 dated 17 August 2010 adopted the means test protocol of the NHTS-PR to be the source of poor families to be enrolled under the Sponsored Program of the National Health Insurance Program (NHIP).

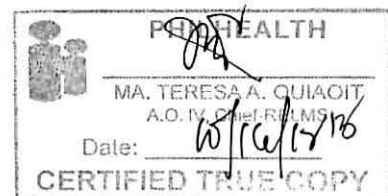
In this regard, all eligible Sponsored Program members identified under the NHTS-PR shall have convenient and improved access to PhilHealth benefits and quality health care in support of the thrusts of Administrative Order No. 2010-0036 which introduced the Aquino Health Agenda: Achieving Universal Health Care for all Filipinos (AHA-UHC).

**II. COVERAGE**

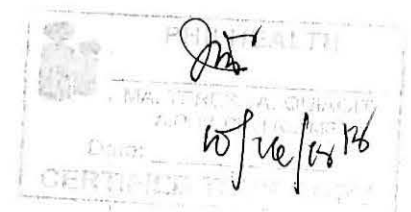
All Sponsored Program members identified through the National Household Targeting System for Poverty Reduction (NHTSPR) of the Department of Social Welfare and Development (DSWD).

**III. GENERAL GUIDELINES**

1. Sponsored Program (SP) members identified through the NHTS-PR must present his/her PhilHealth Card or submit his/her Member Data Record (MDR) during confinement to establish eligibility when availing of PhilHealth Benefits. SP-NHTS-PR dependents are required to submit the MDR for purposes of availment.



2. For PhilHealth-engaged HCPs covered by PhilHealth CARES Project, any SP-NHTS-PR member who has no PhilHealth Card and/or MDR during confinement may still avail of PhilHealth benefits subject to the implementing guidelines provided in PhilHealth Circular No. 3, series 2012 with subject: Guidelines for Hospitals Covered by PhilHealth CARES Project. The PCF-1 Form provided by PhilHealth CARES shall replace the MDR.
3. For PhilHealth-engaged HCPs with access to PhilHealth database through the Institutional Health Care Provider (IHCP) Portal on Benefit Availment or Claims Eligibility Web Service (CEWS), any SP-NHTS-PR member who has no PhilHealth Card and/or MDR during confinement may still avail of PhilHealth benefits. The tracking number generated by the systems shall replace the MDR.
4. SP-NHTS-PR members/dependents who are bearers of the new NHTS-PR PVC-type Cards or MDRs shall be allowed to immediately avail of PhilHealth benefits provided the discrepancies *do not necessarily change the whole name of the NHTS-PR members/dependents*. This includes (1) single letter difference/discrepancy, and (2) multiple letter discrepancies (e.g. Irene to Airene, Jun to Junn, Savillo to Sabillo, Rochelle to Rosbell, Rodolfo to Rodulfo, Porfirio to Porferio, Escueta to Esqueta, etc.). NHTS-PR sponsored program members shall be allowed to avail of PhilHealth benefits both for inpatient and PCB services, during point of service. The PhilHealth Regional Offices (PRO)/Local Health Insurance Offices (LHIO) shall amend the records based on properly filled claims form 1 (CF1) once claim documents have been submitted.
5. SP-NHTS-PR members/dependents whose Cards or MDRs reflect discrepancies that **may substantially change the identity of member/dependent** (e.g. Juanito to Juanita, Junior to Wenceslao Junior, Mayang to Maria Soledad), shall be required to bring pertinent documentary requirements as specified in PhilHealth Circular No. 50, s.2012 with subject: *Updated Documentary Requirements for Member Registration, Amendment and Benefit Availment*, and immediately update his/her records at the nearest Local Health Insurance Office where an updated MDR shall be issued.
6. SP-NHTS-PR dependents who are not yet declared/included in the PhilHealth database shall be allowed to immediately avail of PhilHealth benefits both for inpatient and PCB services, during point of service, provided that appropriate supporting documents as provided for by PhilHealth Circular No. 50, s.2012 with subject: *Updated Documentary Requirements for Member Registration, Amendment and Benefit Availment*, shall be attached to the CF1, together with the member's proof of eligibility. The PROs/LHIOs shall amend the records based on documentary requirements submitted together with the CF1.
7. SP-NHTS-PR member/dependent whose records have no or unspecified data on date of birth, place of birth or gender, shall be allowed to immediately avail of PhilHealth benefits. The PROs or LHIOs shall use the properly filled CF1 as basis for updating the record.
8. An updated MDR shall be subsequently mailed to the member's mailing address once the minor revisions, additional dependents and updating of other member/dependent information have been reflected in our database, as prescribed in items 4, 5, 6 and 7 of



this Circular. However, the PVC type of Cards shall remain the same, and shall still be considered as a proof of member eligibility, for the whole duration of the validity date stated therein.

9. For SP NHTS-PR Members who are identified to be the recipients of the new PhilHealth Number Cards (PVC type) during the distribution activities under the **PhilHealth MOVES** (Mobile Orientation, Validation and Enrollment Scheme), said members shall be allowed to correct their records by accomplishing PhilHealth Member Registration Form (PMRF) or by using their previously issued MDRs with reflected changes/corrections by simply affixing their signatures on said PMRF or MDR, thereby certifying to the correctness of the provided data. Updated MDRs shall be provided to members who requested for on-site amendment of their corresponding membership records through the **PhilHealth MOVES** campaign. The PVC type of Cards shall remain the same, and shall still be considered as a proof of member eligibility, for the whole duration of the validity date stated therein.

#### IV. EFFECTIVITY

This Circular shall take effect upon publication in any newspaper of general circulation and shall be deposited thereafter with the National Administrative Register at the University of the Philippines Law Centre.

<sup>Zpc</sup>  
**DR. EDUARDO P. BANZON**  
President and CEO

Date 10/15/2012

