Republic of the Philippines
PHILIPPINE HEALTH INSURANCE CORPORATION
Corporate Centre, 709 Shaw Boulevard, Pasig City
Healthline 637-9999   www.philhealth.gov.ph

**PhilHealth Circular
No. 41 , series of 2009**

TO   :   **INDIVIDUALLY PAYING MEMBERS
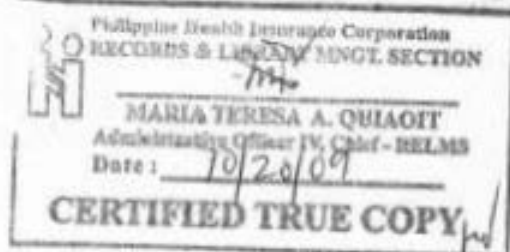ACCREDITED HOSPITALS AND HEALTHCARE PROVIDERS**

SUBJECT   :   **REMITTANCE-BY-AIR PAYMENT FACILITY**

The Philippine Health Insurance Corporation (PhilHealth) is implementing the Remittance-By-Air (RBA) in response to the issue on the irregular remittance of premium contribution, affordable premium contribution and accessibility to payment facilities of the Individually Paying Members (IPMs). The RBA was developed for PhilHealth as a payment facility that can be accessed by IPMs through their mobile phones with regular pre-paid loads, initially through SMART and Talk n Text. Furthermore, the provisions of PhilHealth Board Resolution No. 1285, series of 2009 which allows IPMs to pay their premium contributions monthly shall be implemented through this facility.

The RBA facility aims to provide Filipinos with affordable, accessible and effective social health care program and increase enrollment of informal economy workers. Specifically, the facility aims to increase collection and sustain premium remittance of informal sector workers under the Individually Paying Program by providing an alternative scheme of collection; and provide IPMs convenience and hassle-free remittance of their premium contribution.

1. Payment Mechanics

a. The IPM must have at least Php115.00 load on their mobile phone and should have their PhilHealth Number Card (PNC) on hand as reference for their PIN prior to payment.

b. The IPM shall type his/her PIN, excluding the hyphen, using the syntax PHIC(space)<PIN> and shall send it to 7442, the vanity number assigned to PhilHealth, for validation. This will cost the subscriber Php 2.50/text. Example PHIC 123456789012

c. The IPM shall receive the following response from 7442:

> If valid PIN, "PIN <xxxxxxxxxxxx>, Lname, Fname Mname, if correct, confirm download and PIN. Text PHIC YES to 7442". For successful transaction, the amount of Php112.50 shall be deducted from the IPM's mobile phone load. The deduction represents the Php100 premium for the month and the Php12.50 transaction/convenience fee; or

> If invalid PIN, "Sorry invalid PIN due to syntax. Please check the PIN from your PNC. For details, coordinate with the nearest PhilHealth Office."

d. For every successful transaction, the IPM shall receive a thank you note for using the payment system and the Reference Number that shall serve as the member's proof of payment.

e. Initially, the IPM can only avail of the service once a month, hence premium payment made through the said facility is only applicable to the current month a successful transaction was done.

f. An IPM shall be required to complete a single transaction, from typing of PIN to premium payment, before 11:59:59 PM of the same day. Otherwise, the IPM shall have to start the process all over again.

g. A mobile phone may be used by more than one IPM, however, each member should complete his/her transaction before allowing another IPM to use the mobile phone. Otherwise the second IPM will over ride the transaction of the first IPM.

2. Proof of Payment

a. To view the proof of payment, the IPM shall be advised to log on to www.philhealth.gov.ph to access the **"View payment through R-B-A"** through the Member and Individually Paying Tabs. Should the IPM wish to print the proof of payment, simply press the print tab.

b. PhilHealth shall issue a Certificate of Premium Payment (CPP) to the IPM once eSoluzione has remitted premium payments through RBA and payments are posted in PhilHealth's database system.

3. Requirements for Benefit Availment

a. The IPMs paying through RBA are required to have paid at least three (3) months premium contribution within six (6) months prior to availment. The IPMs shall be able to establish regularity of premium payment to avail of certain PhilHealth benefits that would require payment of nine (9) monthly contributions within the immediate twelve (12) months prior to availment.

b. Accomplished PhilHealth Claim Form 1, signed by the member and photocopy of Certificate of Premium Payment (CPP) and/or computer generated Certificate of Premium Payment through RBA that may be accessed through www.philhealth.gov.ph. Should there be no access to internet, the member may request access through the hospital where the patient is confined or go to the nearest PhilHealth Office.

c. Photocopy of the member's PhilHealth Number Card (PNC).

d. Photocopy of the Member's Data Record (MDR)

4. Effectivity

This issuance shall take effect fifteen (15) days after publication in three widely circulated dailies.

DR. REY B. AQUINO
President and Chief Executive Officer

_____ Date