



*Republic of the Philippines*  
**PHILIPPINE HEALTH INSURANCE CORPORATION**

Citystate Centre, 709 Shaw Boulevard, Pasig City  
Healthline 637-9999 [www.philhealth.gov.ph](http://www.philhealth.gov.ph)

**PHILHEALTH CIRCULAR**

No. 14, s-2007

**TO : ALL MEMBERS OF THE NATIONAL HEALTH INSURANCE PROGRAM (NHIP), ALL PHILHEALTH ACCREDITED HEALTHCARE PROVIDERS, AND ALL OTHERS CONCERNED**

**SUBJECT : Granting of Reward for Information Leading to the Discovery and Recovery of Unclaimed PhilHealth Reimbursements**

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Appurtenant to Republic Act 7875 otherwise known as the National Health Insurance Act as amended by R.A. 9241, the Corporation was given the fiduciary responsibility of providing an effective stewardship in the administration of the Health Insurance Fund (HIF). PhilHealth noted that a huge amount of PhilHealth reimbursements that should have been returned to the members remain in the possession of accredited health care providers. Pursuant to Board Resolution No. 762, s-2005 dated January 27, 2005 and vis-a-vis with PHIC's duty and responsibility to efficiently deliver services to the satisfaction of its members, a program to encourage people to provide information for the successful recovery of unclaimed PhilHealth reimbursements which remain in the possession of the accredited health care providers is hereby implemented.

In this regard, an incentive or reward, as the case may be, shall be given to the informant for any information regarding unclaimed PhilHealth reimbursements.

The following requisites should be met:

- a. That the informant is neither an official, employee, contractual or contractor of the Corporation nor a relative of such within the sixth (6th) degree of consanguinity or affinity;
- b. That the information given is specifically on unclaimed PhilHealth reimbursements, the amount thereof, the name of the accredited health care provider, and the supporting documents, if any;
- c. That such information is not yet in the possession of, or does not refer to a case already pending or previously examined or investigated by the Corporation; and
- d. That the unclaimed PhilHealth reimbursements have been successfully recovered by the Corporation either through settlement or court action.

The informant shall execute a subscribed and sworn to affidavit containing relevant data regarding the unclaimed PhilHealth reimbursement such as its amount and the name of the

health care provider. The said information shall then be submitted, together with any document supporting the information, to the PhilHealth Reward Committee (PRC) which, in

turn, shall verify the veracity of the said information. All information filed with the PRC shall be treated with confidentiality.

This Circular shall take effect fifteen (15) days after publication.

For information and guidance.

**(Sgd.) LORNA O. FAJARDO**  
Acting President & CEO