



Republic of the Philippines
PHILIPPINE HEALTH INSURANCE CORPORATION
Citystate Centre, 709 Shaw Boulevard, Pasig City
Healthline 637-9999 www.philhealth.gov.ph



April 10, 2006

PHILHEALTH CIRCULAR
No. 12, s-2006

TO : ACCREDITED HEALTH CARE PROVIDERS AND ALL CONCERNED

SUBJECT : Requirement for A Continuous Quality Improvement Program in Accreditation of Hospitals

Section 50 of the Revised Implementing Rules and Regulations of the National Health Insurance Act (RA 7875) as amended by RA 9241 states that the Corporation "shall implement a Quality Assurance Program applicable to all health care providers for the delivery of health services nationwide...ensure that the health care services rendered to the members by accredited health care providers are of the quality necessary to achieve the desired health outcomes and member satisfaction."

Related to this, the PhilHealth Benchbook on Performance Improvement of Health Services (Benchbook) was adopted, through Circular No. 12, s.2005, as the main reference for assessing and evaluating the performance of accredited health care providers. The Benchbook embraces the shift in paradigm of the Corporation's quality assurance framework from that of purely accountability to that of continuous quality improvement.

In view of this, starting January 1, 2007, PhilHealth shall require all hospitals applying for accreditation, to have a Continuous Quality Improvement (CQI) Program as described in Part III of the PhilHealth Benchbook. Likewise, accredited government hospitals are advised to refer to DOH Administrative Order No. 2006-0002 for additional guidance.

(Sgd.) LORNA O. FAJARDO, CESO III
Officer-in-charge
Office of the President and Chief Executive Officer