



Republic of the Philippines

PHILIPPINE HEALTH INSURANCE CORPORATION

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PHILHEALTH CIRCULAR

No. 027 s-2000
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TO : ALL MEMBERS OF THE NATIONAL HEALTH INSURANCE PROGRAM, ACCREDITED INSTITUTIONAL AND PROFESSIONAL HEALTH CARE PROVIDERS, PHILHEALTH REGIONAL MANAGERS AND ALL CONCERNED

SUBJECT : IMPLEMENTATION OF PHILHEALTH BOARD RESOLUTION NOS. 339, 340, 341 series of 2000

TO make the implementation of the National Health Insurance Program (NHIP) more systematic, PhilHealth Management is stressing the importance of the following board resolutions:

Board Resolution No. 341, s. 2000 - Clarifying the difference between special discounts and PhilHealth benefits:

- * Special discounts usually given by practitioners to their patients are not automatically considered as PhilHealth benefits. The doctor should have the responsibility to clarify to the member on how the discount should be considered and how PhilHealth benefits are accounted for, for purposes of computing the bill.
- * It is suggested that doctors should issue official receipts to patients indicating the gross amount and the Medicare subsidy.

Board Resolution No. 340, s. 2000 - Obliging the hospital to file in behalf of the member when the latter pays in full:

- * Hospitals are obliged that in cases where the member pays in full and requests the hospital to file claim in their behalf, the hospital should ensure that the documentation presents/warrants direct payment to member by PhilHealth. In addition, the hospital should file the claim on behalf of the member within the reglementary period.

Board Resolution No. 339, s. 2000 - Prescribing specific period to refund payments of PhilHealth benefits to members

* Hospitals/Doctors should be obliged to refund the difference within thirty (30) calendar days from receipt of refund check. In any instances when a member can show proof of under deduction while complete payment is made to provider, by PhilHealth, the provider is bound to refund the balance to the member within thirty (30) calendar days from receipt of refund check. Further, the demand for refund is not necessary and that the difference should be automatically refunded to the member within the prescribed period.

Failure to comply to all the foregoing shall be a ground for violation of the Implementing Rules and Regulations.

This Order takes effect on admissions from December 1, 2000.

For strict compliance.


ENRIQUE M. ZALAMEA
President and CEO