

An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, Amending for the Purpose Republic Act No. 9485, Otherwise Known as the Anti-Red Tape Act of 2007, and for Other Purposes

What is the Ease of Doing Business and Efficient Government Service Delivery Act?

The *Ease of Doing Business and Efficient Government Service Delivery Act* addresses Priority # 3 of the *O+10 Socioeconomic Agenda* to improve the country's competitiveness and ease of doing business.



The Act aims to further *improve and speed up the delivery of government services* by simplifying the issuance of permits and licenses.

Overall, it aims to *promote transparency* and *cut red tape* in the government for a more conducive business environment.



President Duterte signs RA 11032 on May 28, 2018: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services. Joining him: Sen. Aquilino Pimentel III, Rep. Ann K. Hofer, Sen. Juan Miguel Zubiri, Executive Secretary Salvador Medialdea, Senate President Vicente Sotto III, House Speaker Pantaleon Alvarez, Rep. Rodolfo Farinas, DTI Secretary and Ease of Doing Business and Anti-Red Tape Advisory Council (EODB-ARTAC) Chair Ramon Lopez, Rep. Ferjanel Biron, and Rep. Joel Mayo Almario.

What are the Benefits of the Ease of Doing Business and Efficient Government Service Delivery Act for every Filipino?

For the Citizens



Transacting with Government *should be hassle free!* The law prescribes processing time. If documents are complete and in order, it should be easier and faster to get passport, driver's license, birth certificate, NBI clearance, etc.

For the Business Sector



Whether starting a business or running a business, the issuance of business permits and licenses must be *simple, speedy, and streamlined* in all government agencies.

For Public Employees and Officials



Public service is a public trust. Government personnel are expected to deliver timely and efficient government service and must be held accountable. They must demonstrate integrity at all times.

12 THINGS TO KNOW ABOUT THE EASE OF DOING BUSINESS AND EFFICIENT GOVERNMENT SERVICE DELIVERY ACT

1 PRESCRIBED PROCESSING TIME

All government agencies, national or local, Government Owned and Controlled Corporations (GOCCs), government instrumentalities located in the Philippines or abroad shall comply with prescribed processing time as follows:

3 working days Simple Transactions	7 working days Complex Transactions	20 working days Highly Technical Applications
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2 STREAMLINED PROCEDURES FOR THE ISSUANCE OF LOCAL BUSINESS LICENSES, CLEARANCES, PERMITS OR AUTHORIZATIONS

- Unified Business Application Form**
- Establishment of Business One Stop Shop (BOSS)**
- Automation of Business Permits and Licenses (LGUs)**
- Barangay clearances and permits are now issued at the city or municipality**

3 STREAMLINED PROCEDURES FOR SECURING FIRE CLEARANCES AND CERTIFICATES

- Bureau of Fire Protection officials and employees are not allowed to sell, offer or recommend specific brands of fire extinguishers and other fire safety equipment**
- Issuance of fire safety evaluation clearance (FSEC), Fire Safety Inspection Clearance, and Certification of Fire Incident (CFI) now streamlined**
- BFP shall now be co-located in the Business One Stop Shop (BOSS) or area designated by the city/municipality**

4 AUTOMATIC APPROVAL

In case an **agency fails to approve or disapprove** an original application within the prescribed processing time, the said application **shall be deemed approved.**

5 CITIZEN'S CHARTER

All government agencies shall set up current and updated Citizen's Charter to indicate in detail the:

- Checklist of requirements for each type of application or request
- Person/s responsible for each step
- Amount of fees
- Procedure to obtain a particular service
- Maximum time to complete the process
- Procedure for filing complaints

6 ZERO CONTACT POLICY

No contact in any manner with any requesting party concerning an application or request except during submission of documents.

7 CENTRAL BUSINESS PORTAL



DICT to establish central business portal to receive and capture application data on business-related transactions, and provide links to online registration of national government agencies.

8 PHILIPPINE BUSINESS DATABANK



This shall provide NGAs/LGUs access to **data and information to verify the validity, existence of business entities.** Applicants need not submit the same documentary requirements previously submitted.

9 INTERCONNECTIVITY INFRASTRUCTURE DEVELOPMENT



Processing and approval of licenses, clearances, permits, or authorizations for the installation and operation of telecommunication, broadcast towers, facilities, equipment and service **shall be expedited.**

10 CREATION OF THE ANTI-RED TAPE AUTHORITY

Anti-Red Tape Authority shall:

- Implement and oversee** national policy on anti-red tape and ease of doing business and implement reforms to improve competitiveness ranking
- Monitor** compliance of agencies and issue notices to erring and non-compliant government employees and officials
- Initiate investigation** motu proprio, or upon receipt of a complaint, or file cases for violations
- Review** proposed major regulations of government agencies, using submitted regulatory impact assessments

11 CREATION OF THE EODB/ART ADVISORY COUNCIL



The Ease of Doing Business/Anti Red Tape Advisory Council shall be a 7-person policy and advisory body, composed of DTI Secretary (Chair), ARTA Director General (Vice-Chair), DOF, DICT, and DILG Secretaries, and two representatives from the private sector, as members.

12 PENALTIES

2 STRIKE policy for government officials and employees found in violation of EODB/EDGSA



FIRST OFFENSE: Administrative liability with six (6) months suspension. Except for fixing or collusion with fixers where the Revised Penal Code shall apply



SECOND OFFENSE: Administrative and criminal liability

- Dismissal from the service
- Perpetual disqualification from holding public office
- Forfeiture of retirement benefits
- Imprisonment of one (1) year to six (6) years
- Fine of not less than P500K but not more than P2M



Any person who commits any act such as but not limited to **bribery, extortion or malicious solicitation** of favor shall be criminally liable and shall be punished under the Revised Penal Code and other special laws.

Makiisa para sa Mabilis, Malinis at may Malasakit na Pamahalaan, para sa Maginhawang Pamumuhay ng Mamamayang Pilipino.

Department of Trade and Industry-Competitiveness Bureau (DTI-CB) - The Temporary Secretariat of the Anti-Red Tape Authority

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