

Implementation of the “No SPA, No Payment” for Self-Paying Members

In line with PhilHealth’s ongoing digitalization initiatives, we are pleased to inform all members that our online systems are being enhanced to provide faster, more convenient, and more efficient services.

Beginning April 1, 2026, all Self-Paying Members; i.e. Self-Earning Individuals, Professional Practitioners, and Overseas Filipinos (except Sea-Based Migrant Workers), will be required to secure and present their Statement of Premium Account (SPA) before paying premium contributions.

Payment transactions in any available payment channel will only be processed with an accompanying SPA.

To facilitate this, PhilHealth will automatically generate the SPA for Self-Paying Members starting with the applicable month of January 2026 onwards. The SPA, or a notification thereof, will be sent to the member’s registered contact number or email address.

In addition to PhilHealth-initiated SPA generation, members may also obtain the SPA through the following channels:

- PhilHealth Regional Offices (PROs) or Local Health Insurance Offices (LHIOs)
- PhilHealth Member Portal link: <https://memberinquiry.philhealth.gov.ph/member/>
- SPA Generator link: <https://spagen.philhealth.gov.ph>, or
- QR code of the SPA Generator displayed in the Accredited Collecting Agents (ACAs), PhilHealth Regional Offices, and Local Health Insurance Offices’ premises

As such, members are advised to update their personal details including monthly income, contact number, address and email address through any PhilHealth Regional Office (PRO), Local Health Insurance Office (LHIO), or via the PhilHealth Member Portal to ensure accuracy.

Members who have not yet created an account on the PhilHealth Member Portal are strongly encouraged to register. It can be accessed through the PhilHealth website at www.philhealth.gov.ph under Online Services. Members are advised to use their PhilHealth Identification Number (PIN) to access the services.

Through the PhilHealth Member Portal, you may:

- Register to the National Health Insurance Program (NHIP)
- View your membership information and dependents
- Update and/or amend your membership record
- Check your posted premium contributions
- Assign yourself and your dependents with your preferred YAKAP provider
- Access, view, and download your SPA
- Pay your premium contributions conveniently using credit/debit card, GCash, and Maya.

Through the SPA Generator, you may:

- Download your SPA through the link mentioned above or scan the QR code
- Save the generated QR code and/or screenshot the generated QR code through your available android/smartphones
- Present the screenshot of the QR code to the teller/cashier, or fill-out the payment slip available at the counters of ACAs prior to payment, and secure a copy of the payment slip as proof of payment

We encourage all members to take the necessary steps at the earliest possible time to fully benefit from this enhanced digital services. Your cooperation is highly appreciated as we move toward a more modern and efficient PhilHealth service experience.

For further inquiries you may contact the PhilHealth Action Center at (02) 8662-2588 or through the following numbers:

- Smart subscribers: 0998-857-2957 / 0968-865-4670
- Globe subscribers: 0917-127-5987 / 0917-110-9812
- Email: actioncenter@philhealth.gov.ph

You may also visit any PhilHealth Regional Office or Local Health Insurance Office for assistance.

For the information and guidance of all concerned.

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