

Philippine Health Insurance Corporation

ADVISORY

No. 2025 - 0076



Full implementation of eClaims 3.0

PhilHealth informs all accredited healthcare facilities (HF) and all others concerned that the eClaims version 2.5 and earlier versions shall be disabled by March 31, 2026. Hence, all accredited HFs shall shift to eClaims 3.0 to be able to submit claims starting April 1, 2026.

Moreover, it is reiterated that claims submission with admission dates starting April, 2026 are required to have an attached Statement of Account (SOA) in electronic format in accordance with PhilHealth Circular 2023-0026 Electronic Data Submission of the Statement of Account (SOA) for All Case Rates (ACR) Claims and Identified PhilHealth Benefits (Revision 1). Submission of claims with attached SOA in scanned PDF format shall be returned to hospital (RTH).

To ensure continuous and orderly operations, please coordinate with your respective Service Providers (SP) and the nearest PhilHealth Regional Office – IT Unit for immediate support in updating your eClaims systems.

For further inquiries, please contact the PhilHealth Corporate Action Center Hotline at (02) 8662-2588 or email actioncenter@philhealth.gov.ph.

(Sgd.) EDWIN M. MERCADO, MD, MHA, MMSc

President and Chief Executive Officer

Date signed: December 23, 2025