



IT Requirements for the Primary Care Benefit Package Implementation

With the forthcoming enhancement of the primary care benefit package, all accredited providers are advised to upgrade their platform hardware and software requirements with the following:

1. Desktop computer or laptop with a built-in or portable 720p web camera;
2. Updated Google Chrome browser; and
3. Stable internet connection (at least 25-100 Mbps).

Should there be any questions or need for further assistance, you may coordinate with your respective PhilHealth Regional Office or reach out through the following support channels:

Hotline : (02) 866 225 88

“Click-to-Call” : Visit <https://www.philhealth.gov.ph> and click the corresponding icon

Mobile : (Smart) 0998-857-2957;0968-865-4670

Hotline (Globe) 0917-127-5987;0917-110-9812

Email : actioncenter@philhealth.gov.ph

For information and guidance.

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Acting President and Chief Executive Officer

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