

Reiteration of Timeline of Flexibility in Claims Submission Deadline for Claims

This is to remind all concerned accredited Health Facilities (HF) that PhilHealth Circular (PC) No. 2025-0006 has been officially implemented and became effective starting March 21, 2025. Please be advised that the effectivity period of this policy is six (6) months or which will end on September 21, 2025.

Thus, we are reiterating that pursuant to Section V(D) of PhilHealth Circular (PC) No. 2025-0006: "Un-protested and un-appealed denied claims due to late submission which are still in the possession of HFs must be submitted to PhilHealth within six (6) months starting from the effectivity of this PhilHealth Circular. After the 6 months from the effectivity of this PhilHealth Circular, PhilHealth shall deny with finality all un-protested and un-appealed claims covered by this policy."

As such, all concerned facilities are encouraged to file covered claims within the stipulated period and to ensure payment of the subject claims.

For additional information, please coordinate with your respective PhilHealth Regional Offices or use the available support channels:

- Hotline : (02) 8662-2588
- "Click-to-Call" : Visit www.philhealth.gov.ph and click "Click-to-Call icon on the homepage
- Mobile Hotline : (Smart) 0998-8572957; 0968-8654670
(Globe) 0917-1275987; 0917-1109812
- Email : actioncenter@philhealth.gov.ph

Thank you for your continued partnership in delivering quality health care services.

(Sgd.) EDWIN M. MERCADO, MD, MHA, MMSc

Acting President and Chief Executive Officer

Date signed: June 23, 2025