



SERVER MAINTENANCE

Please be informed that PhilHealth will undergo Server Maintenance on June 05, 2025 (Thursday) from 6:00 PM to June 07, 2025 (Saturday) 6:00 AM and June 13, 2025 (Friday) from 6:00 PM to June 15, 2025 (Sunday) 6:00 AM.

The following systems remain accessible throughout the activity. Users may only experience slow to intermittent connection if unforeseen issues are encountered during the said period:

- HCI Portal
- PhilHealth eClaims Web Services
- Member Portal
- ACR Search
- Point of Service (POS)
- EPRS
- EPAR
- ECRS
- eGroup
- ePOAF
- iCARES
- HCP Portal
- My PhilHealth Portal
- Membership API
- PHIC DICT Façade
- Konsulta API

For your information and guidance.

(Sgd.) EDWIN M. MERCADO, MD, MHA, MMSc

Acting President and Chief Executive Officer (PCEO)

Date signed: June 5, 2025