Philippine Health Insurance Corporation

ADVISORY

No. 2025 - 0032

PhilHealth
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BAGONG PILIPINAS

Implementation of the Time-Based One-Time Password (TOTP) Authentication in the EPRS

In reference to PhilHealth Advisory No. 2025-0008, all Electronic Premium Remittance System (EPRS) users are advised that a Time-Based One-Time Password (TOTP) authentication will be implemented beginning June 3, 2025 to enhance the security of the system. This initiative aims to strengthen user authentication and provide better protection to your accounts.

With this new feature, users are required to enter a TOTP code in addition to their usual login credentials to access the EPRS. A user guide will be provided to the PhilHealth Accounts Information Management Specialists (PAIMS) for dissemination to all concerned users.

For assistance in setting up TOTP or any related inquiries, please contact your Accounts Officer or the nearest Local Health Insurance Office (LHIO).

Thank you for your cooperation in strengthening the security of the system.

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