

## Extension on the Claims Filing of PhilHealth Outpatient Emergency Care Benefit Package (OECB Package)

Pursuant to the authority given to PhilHealth to grant extension on the 60 day rule to file claim for reasonable cause as provided for in PhilHealth Board Resolution No. 2391, series of 2018, an extension of 180 days is given to the claims for emergency cases in accordance with PhilHealth Circular 2024-0033 on the Implementing Guidelines for the PhilHealth Outpatient Emergency Care Benefit Package (OECB Package).

This advisory covers the availment period starting February 14, 2025 and until the date of publication of this advisory. The extension applies to the following:

1. Beneficiaries with availment of OECB reimbursement on the same period who have not yet submitted their claim for direct filing to PhilHealth; and
2. Health Facilities (HFs) with deducted OECB package claims that have not submitted through eClaims within the same period stated above.

For those beneficiaries with availment within the same period, please refer to the PhilHealth Advisory 2025-0017 for the documentary requirements for the direct filing of the OECB package claim. On the other hand, HFs with deducted OECB package shall submit their **OECB claims through eClaims**.

Finally, there will be no more extension on the filing of OECB package claims after the publication of this advisory unless otherwise rescinded.

For further inquiries and clarification regarding the OECB package, you may coordinate with PhilHealth Regional and Local Health Insurance Offices, including PCARES or through the following contact details:

Hotline	(02) 8662-2588
"Click-to-call"	Visit <a href="http://www.philhealth.gov.ph">www.philhealth.gov.ph</a>
Mobile Hotline	(Smart) 0998-8572957;0968-8654670 (Globe) 0917-1275987;0917-1109812
Email	<a href="mailto:actioncenter@philhealth.gov.ph">actioncenter@philhealth.gov.ph</a>

For the information and guidance of all concerned.

**(Sgd.) EDWIN M. MERCADO, MD, MHA, MMSc**  
Acting President and Chief Executive Officer