

Claims Filing of PhilHealth Benefit Package for Optometric Services

PhilHealth, through PhilHealth Circular No. 2025-0002 implements a benefit package for optometric services for children 0 to 15 years old.

It is reiterated that for this benefit, PhilHealth-accredited Konsulta Package Providers and other health facilities and schools that are conducting vision screening among children, shall refer the children (ages 0 to 15 years old) who failed the screening to PhilHealth-accredited optometric clinics for vision assessment and possible provision of prescription eyeglasses. While an electronic referral module is being developed, the referring facility shall accomplish the referral form (see Annex C of PhilHealth Circular No. 2025-0002) and send it to the accredited optometric clinic as this is required when the latter files the claim.

Once the mandatory services are given, the PhilHealth-accredited optometric clinic shall file the claim through electronic claims (eClaims). The facility shall encode the needed information in their eClaims module and attach the scanned copies of the following documents:

1. Referral form from the PhilHealth-accredited KPPs and other facilities and schools; and
2. Accomplished Claim Signature Form.
3. Optometry Patient Chart

There is no need to submit hard copies of the claim form. Further, kindly use the following document codes to label the attachment:

- a. ROP - Referral form
- b. OTR - Optometry Patient Chart

For additional support, please coordinate with your respective PhilHealth Regional Offices or use the available support channels:

Hotline	: (02) 866 225 88
"Click-to-Call"	: visit www.philhealth.gov.ph and click the "Click-to-Call" icon on the homepage
Mobile Hotline	: (Smart) 0998-8572957;0968-8654670 (Globe) 0917-1275987;0917-1109812
Email address	: actioncenter@philhealth.gov.ph
Social media	: https://www.facebook.com/PhilHealthofficial https://twitter.com/teamphilhealth

Thank you for your continued partnership in delivering quality health care services.

(Sgd.) EDWIN M. MERCADO, MD, MHA, MMSc

Acting President and Chief Executive Officer

Date Signed: May 26, 2025