



Extension of Submission of Electronic Statement of Account (eSOA) for All Case Rates (ACR) Claims and Identified PhilHealth Benefits

Considering the ongoing system enhancement of accredited health facilities (HFs) and certification of IT providers, PhilHealth will accommodate and accept Statements of Account (SOA) in PDF format from facilities whose systems have yet to be eSOA-certified. The deadline for Level 1 certification has been extended to April 30, 2025, while the deadline for Level 2 certification is May 30, 2025.

Accredited HFs that have completed Level 1 and 2 Certification and are eSOA-certified shall submit SOA following PhilHealth Circular 2023-0026, "Electronic Data Submission of the Statement of Account for All Case Rate Claims and Identified PhilHealth Benefits," for all claims with admission dates beginning April 1, 2025.

For further inquiries, please contact the PhilHealth Corporate Action Center Hotline at (02) 8662-2588 or email actioncenter@philhealth.gov.ph.

(Sgd.) EDWIN M. MERCADO, MD, MHA, MMSc

Acting President and Chief Executive Officer

Date signed: March 31, 2025