



Transfer of Konsulta Package Provider (KPP)

All Konsulta-registered beneficiaries are hereby informed of the policy governing the transfer from their current Konsulta Package Provider (KPP) to a new KPP.

From October 1 to December 31 each year (the fourth quarter), beneficiaries—whether they have availed of the First Patient Encounter (FPE) or not—may request to transfer to a different KPP. Transfers can be facilitated at the nearest PhilHealth Local Health Insurance Office (LHIO).

To initiate the transfer, beneficiaries must complete and submit the PhilHealth Konsulta Registration Form (PKRF) to the LHIO. Approved transfers will take effect on January 1 of the following year.

This policy allows beneficiaries to select a KPP that better suits their healthcare needs. For assistance or more information, please contact the PhilHealth Action Center at (02) 8662-2588 or visit any PhilHealth Regional Office or Local Health Insurance Office near you.

(Sgd.) EMMANUEL R. LEDESMA, JR.

President and Chief Executive Officer

Date signed: November 25, 2024