



## System Downtime

Please be informed that PhilHealth will undergo network maintenance activity starting 6:00 PM of July 16, 2024 (Tuesday) to July 17, 2024 (Wednesday) 6:00 AM to improve the network infrastructure performance.

The following application systems are not accessible during the said period:

- HCI Portal
- PhilHealth eClaims Web Services
- Member Portal
- ACR Search
- Point of Service (POS)
- EPRS
- EPAR
- ECRS
- eGroup
- ePOAF
- iCARES
- HCP Portal
- My PhilHealth Portal
- Membership API
- PHIC DICT Façade
- Konsulta API

For your information and guidance.

**(Sgd.) EMMANUEL R. LEDESMA, JR.**  
President and Chief Executive Officer