

**To: All Accredited Health Facilities and Service Providers Connecting to the eClaims Web Services**

## **Availability of eClaims 3.0**

This is to inform all accredited health facilities with in-house developed systems and certified service providers already using the Electronic Claims Services that the new version of the eClaims Service 3.0 is now available. The test environment is already open for connection and the final version of the eClaims 3.0 Implementing Guidelines can be accessed using this link **<https://philhealthho.sharepoint.com/eClaims 3.0>**.

The eClaims Services 3.0 is centered on the following requirements:

- a. Submission of the electronic Statement of Accounts (eSOA) in compliance to PhilHealth Circular No. 2023-0026 "Electronic Submission of the Statement of Account (SOA) for All Case Rates (ACR) Claims and Identified PhilHealth Benefits (Revision 1).
- b. Submission of Diagnosis Related Group (DRG) information in relation to PhilHealth Circular No. 2024-0006 "Implementation of the Shadow Billing for the Transition to Diagnosis-Related Groups (DRG) (Revision 1)
- c. Implementation of the eGov Super App QR Code during the patient admission process;

The process for compliance certification shall be the same following PhilHealth Circular No. 2017-0017 "Software Certification for the Unified PhilHealth Electronic Claims System Using Electronic Medical Record (UPECS-EMR)". **Providers may submit their application for software certification for each individual requirement.** Upon passing the compliance testing, a Compliance Notice will be issued per requirement. A Compliance Certificate will be issued upon complying with all the requirements.

Kindly send your concerns or inquiries to [upecsemr@philhealth.gov.ph](mailto:upecsemr@philhealth.gov.ph).

For your information and proper guidance.

**(Sgd.) EMMANUEL R. LEDESMA, JR.**

*President and Chief Executive Officer*

Date signed: July 1, 2024