





SYSTEM DOWNTIME

Please be informed that PhilHealth will undergo network maintenance activity starting 6:00 PM of June 28, 2024 (Friday) to June 29, 2024 (Saturday) 6:00 AM; and from 6:00 PM of July 12, 2024 (Friday) to July 13, 2024 (Saturday) 6:00 AM to improve the network infrastructure performance.

The following application systems are not accessible during the said period:

- HCI Portal
- PhilHealth eClaims Web Services
- Member Portal
- ACR Search
- Point of Service (POS)
- EPRS
- EPAR
- ECRS
- eGroup
- ePOAF
- iCARES
- HCP Portal
- My PhilHealth Portal
- Membership API
- PHIC DICT Façade
- Konsulta API

For your information and guidance.

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