Philippine Health Insurance Corporation

**ADVISORY**

No. 2024 - 0019

PhilHealth
*Your Partner in Health*

BAGONG PILIPINAS

# System Downtime

Due to database maintenance activity, there will be a system downtime from April 27, 2024 (Saturday) at 6:00PM to April 28, 2024 (Sunday) at 6:00PM.

The following online application systems are not accessible during the said period:

- Member Portal
- Electronic Premium Remittance System (EPRS)
- Health Care Institution (HCI)Portal
- eClaims Submission
- EPAR
- Electronic Collection Reporting System (ECRS)
- eGROUP

We appeal for your understanding for the inconvenience that this system downtime may create.

**(Sgd.) EMMANUEL R. LEDESMA, JR.**
President and Chief Executive Officer