



Reminder to Health Facilities Utilizing the iClinicSys

The Epidemiology Bureau of the Department of Health released an Advisory dated January 19, 2023, informing that the iClinicSys is now available online and all their services have been fully restored on January 15, 2024. In this regard, all Health Facilities (HFs) utilizing iClinicSys in eClaims submission of Claims Signature Form (CSF) shall resume the usual manner of eClaims submission via iClinicSys beginning April 16, 2024 admission following the usual 60 days filing period.

Moreover, all prior claims with Claim Signature Form (CSF) stamped received by PhilHealth Regional and/or Local Health Insurance Office from November 15, 2023 to April 15, 2024 must now be submitted until May 15, 2024 only, through eClaims attaching the CSF stamped with the received date.

Further inquiries may be coursed through the PhilHealth Action Center at (02)8662-2558 or any of the PhilHealth Regional and Local Health Insurance Offices.

For the information and guidance of all concerned.

(Sgd.) EMMANUEL R. LEDESMA, JR.

President and Chief Executive Officer (PCEO)

Date signed: March 20, 2024