



Effectivity of Privileges Due to PhilHealth Systems Optimization until January 31, 2024 Only

Based on the assessment and review of the ongoing systems optimization, and pursuant to PhilHealth Advisory No. 2023-0039, the Corporation hereby informs all Health Facilities that the privileges due to PhilHealth Systems Optimization is hereby extended until January 31, 2024 only. Starting February 1, 2024, all privileges on previous issuances on PhilHealth Systems Optimization shall be terminated.

The following clarifications on the privileges of extended filing period due to PhilHealth Systems Optimization shall apply:

1. All claims aging 61st to 120th day after the discharge date, submitted within the period of June 1, 2023 to January 31, 2024, shall be processed;
2. All claims aging more than 120 days after the discharge date, submitted within the period of June 1, 2023 to January 31, 2024, shall be denied;
3. All claims aging more than 60 days after the discharge date, submitted starting February 1, 2024 shall be denied; and
4. The rules on 60-day filing period shall apply to all manually submitted claims.

In addition, the online registration for Chronic Kidney Disease 5 patients in the PhilHealth Dialysis Database (PDD) and online applications for Cataract Pre-Surgery Authorization (CPSA) shall remain mandatory.

Inquiries may be coursed through the PhilHealth Callback Channel at 0917-898-7442 or any of the PhilHealth Regional and Local Health Insurance Offices nationwide.

For the information and guidance of all concerned.

(Sgd.) EMMANUEL R. LEDESMA, JR.
President and Chief Executive Officer (PCEO)

Date signed: January 15, 2024