



## Security of Member's Information

All PhilHealth members are advised to be cautious of the information that they share online and to take the necessary steps to secure their devices and accounts against cyber criminals who are out to steal identity, financial data, and other sensitive information.

PhilHealth is mindful of its mandated responsibility to guard and protect its members' essential data and information. We remain committed to continuously improve our business processes and maintain the trust of our members and stakeholders and the general public.

The security of your personal information is of the utmost importance. We strongly encourage you to take the following steps to keep your data safe:

1. Use strong passwords;
2. Keep your computer and smartphone locked when not in use;
3. Keep your personal data out of the reach of unauthorized individuals;
4. Be careful with suspicious and unexpected emails. Do NOT click links, ads, or open any attachments in the email;
5. Have backup copies of your files and personal information, and store them securely; and,
6. If you think your data may have been compromised, immediately coordinate with and report to the concerned government or law enforcement agency in your area.

Information Security is everyone's responsibility. Be vigilant. Protect your personal information.

**(Sgd.) EMMANUEL R. LEDESMA, JR.**

Acting President and Chief Executive Officer (APCEO)

Date signed: June 5, 2023