

Philippine Health Insurance Corporation

ADVISORY

No. 2023 - 0013



SYSTEM MAINTENANCE

Please be advised that PhilHealth application systems such as My PhilHealth Portal (Claims Eligibility Checking), Electronic Premium Remittance Systems (EPRS), Health Care Institution (HCI) Portal, eClaims Submission API, Electronic PhilHealth Acknowledgement Receipt (EPAR) API, PhilHealth Website, etc. were not accessible starting 3:00pm, March 28, 2023 due to system maintenance.

Our IT Management Department is currently resolving the issue to make the affected application systems accessible the soonest possible time.

In this regard, affected parties are hereby given up to two days extension period for all affected transactions starting on 3:00pm of March 28, 2023 until March 30, 2023, or until the affected application systems are restored, whichever comes first.

We are hoping for your utmost understanding for the inconvenience that this may have caused you.

(Sgd.) ATTY. ELI DINO D. SANTOS

Executive Vice President and Chief Operating Officer

Date signed: March 30, 2023