



Scam Alert for Accredited Health Care Providers and the General Public

It has come to PhilHealth's attention that certain dishonest entities are pretending to be PhilHealth employees, misleading and deceiving healthcare providers (HCPs), including health facilities (HFs) and healthcare professionals (HCProfs), into paying accreditation fees through GCash and other online payment platforms.

We are issuing this Advisory to alert all HCPs and the general public about this ongoing fraudulent activity. Please be reminded of the following:

1. All HCProfs applying for accreditation are not required to pay accreditation fees¹. Instead, accredited HCProfs are required to be registered as PhilHealth members with updated premium contributions.
2. As PhilHealth members, HCProfs may settle their premium contributions with the Cashier Unit of any PhilHealth Local Health Insurance Offices (LHIOs) or at any of the PhilHealth Accredited Collecting Agents (ACAs) nationwide. For the complete list of ACAs, kindly visit <https://www.philhealth.gov.ph/partners/collecting>.
3. All HFs applying for accreditation may settle their accreditation fees with the Cashier Unit of any PhilHealth LHIOs.

Should you have any questions or clarifications, please contact us on any of these designated communication channels:

Email : actioncenter@philhealth.gov.ph
Social Media : <https://www.facebook.com/PhilHealthofficial>
Twitter: <https://twitter.com/teamphilhealth>

We are urging the public and all PhilHealth stakeholders to remain vigilant and cautious in conducting online transactions to avoid being victimized by deceitful acts.

Thank you.

(Sgd.) EMMANUEL R. LEDESMA, JR.
President and Chief Executive Officer (PCEO)

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¹PhilHealth Circular No. 2022-0029, Section V: Policy Statements, Item D.