



Clarification on Konsulta Implementation

Relative to the information security incident that the Corporation is now resolving, all Konsulta Package Providers (KPPs) are encouraged to continue providing Konsulta services to their registered Konsulta beneficiaries. If the beneficiary is not yet registered, the KPP must secure a copy of signed PhilHealth Konsulta Registration Form (PKRF) prior to delivery of Konsulta services.

All health data based on EKAS and EPRESS must be encoded to eKonsulta or certified Service Provider **after** the beneficiary has been registered to their preferred KPP. Offline and printed EKAS and EPRESS may be used for immediate encoding once able.

For your information and guidance.

(Sgd.) EMMANUEL R. LEDESMA, JR.
President and Chief Executive Officer (PCEO)

Date signed: September 29, 2023