

Philippine Health Insurance Corporation

# ADVISORY

No. 2021 - 045



## Extension on the Implementation Date for Claim Form 4 (CF4) Enhancements

Relative to the implementation of the enhancements for Claim Form 4 (CF4), please be informed that PhilHealth further extends the date of effectivity to April 1, 2022 admissions in consideration of the COVID-19 pandemic that has been burdening accredited Health Facilities (HFs).

Service Providers (SPs) have already been oriented by PhilHealth since February 2021 on the said enhancements and have been constantly reminded to support their respective HFs that are encountering difficulties during claims transmission. The HFs are likewise requested to closely coordinate with their SPs to incorporate necessary changes to their hospital information systems for the purpose.

Furthermore, the SPs are reminded to fast track the enhancement of their eClaims systems to ensure that their client HFs are able to properly transmit their claims beginning the said implementation date.

Inquiries may be referred to our Corporate Action Center through callback channel at 0921-630-0009 or through [actioncenter@philhealth.gov.ph](mailto:actioncenter@philhealth.gov.ph).

For your guidance and compliance.

**(Sgd.) ATTY. DANTE A. GIERRAN, CPA**  
President and Chief Executive Officer