



Extension of Filing of SARS-CoV-2 Testing Claims until September 12, 2021

PhilHealth issued Circular No. 2021- 0001 titled “Benefit package for SARS-CoV-2 Test using RT-PCR (Revision 2)” and Circular No. 2021- 0003 titled “Benefit package for SARS-CoV-2 Test using Cartridge-based PCR” which were published on May 26, 2021.

As the country remains under the state of national calamity due to COVID-19 pandemic per Proclamation No. 1021, s. 2020 effective until September 12, 2021, “all government agencies and LGUs are enjoined to continue rendering full assistance to and cooperation with each other and mobilize the necessary resources to undertake critical, urgent, and appropriate disaster response aid and measures in timely manner to curtail and eliminate the threat of COVID-19”.

In this regard, PhilHealth shall process testing claims with specimen collection dates beginning June 25, 2020 for RT-PCR (plate-based) test and July 23, 2020 for cartridge-based PCR test, whether re-filed, pending due to motion for reconsideration, for appeal, directly filed, or yet to be filed until September 12, 2021. All claims for RT-PCR tests, except claims directly filed by members, must be submitted via eClaims to address operational concerns on manual encoding. It is reiterated that claims submission through portable storage devices (e.g. USB, compact disc, hard drive) shall not be allowed.

PhilHealth members and dependents belonging to the identified subgroups of at-risk individuals (DOH Department Memorandum No. 2020-258-A) who paid for their RT-PCR tests may directly file claims to any PhilHealth Regional Offices / Local Health Insurance Offices, provided all the necessary documents are submitted.

Further inquiries may be referred to the PhilHealth Call Center at (02) 8441-7442 or through any of the PhilHealth Regional and Local Health Insurance Offices.

For the information and guidance of all concerned.

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