

Philippine Health Insurance Corporation

**ADVISORY**

No. 2021 - 027



## **Reiteration of Provision of PhilHealth Circular No. 35 S.2013 for Admitted Patients Staying in Emergency Room Pending Availability of Rooms**

With the surge of COVID-19 cases, many health facilities have been running at full capacity to accommodate patients with COVID-19. Some patients who require hospital confinement are staying longer in the emergency room (ER). Cognizant to these situations, PhilHealth reiterates the provision in PhilHealth Circular No. 35 s.2013 that when admitted patients must stay in emergency room or within the hospital premises pending availability of rooms, "full payment shall be given if the patient stayed in the hospital for 24 hours or more. However, private health care institutions shall submit a letter of justification with the claim."

Hence, based on this issuance, patients including COVID-19 cases being admitted and managed in the ER due to lack of available regular rooms shall be paid accordingly if the patient stayed **within the hospital for at least 24 hours**. Private hospitals should submit a letter of justification with the claim as required by the abovementioned PhilHealth Circular.

Further inquiries may be referred to the PhilHealth Call Center at (02) 8441-7442 or through any of the PhilHealth Regional and Local Health Insurance Offices.

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