

Philippine Health Insurance Corporation

**ADVISORY**

No. 2021 - 025



## To All Health Care institutions

# Emergency Downtime – Maintenance

The Electronic Claims Service has experienced downtime on May 12, 2021 due to preventive and Database maintenance. The service resumed on May 15, 2021 at around 4:00 PM.

As such, the deadline for claims reimbursements due within the affected period shall be extended until May 21, 2021.

For information and guidance.

**(Sgd.) ATTY. DANTE A. GIERRAN, CPA**  
President and Chief Executive Officer